

### Visa Chargeback Reason Codes In Effect April 2018

<b>Code</b>	<b>Category</b>	<b>Description</b>
10.1	Fraud (10)	EMV Liability Shift Counterfeit Fraud
10.2	Fraud (10)	EMV Liability Shift Non-Counterfeit Fraud
10.3	Fraud (10)	Other Fraud – Card Present Environment
10.4	Fraud (10)	Other Fraud – Card Absent Environment
10.5	Fraud (10)	Visa Fraud Monitoring Program
11.1	Authorization (11)	Card Recovery Bulletin or Exception File
11.2	Authorization (11)	Declined Authorization
11.3	Authorization (11)	No Authorization
12.1	Processing Errors (12)	Late Presentment
12.2	Processing Errors (12)	Incorrect Transaction Code
12.3	Processing Errors (12)	Incorrect Currency
12.4	Processing Errors (12)	Incorrect Transaction Account Number
12.5	Processing Errors (12)	Incorrect Transaction Amount
12.6	Processing Errors (12)	Duplicate Processing or Paid by Other Means
12.7	Processing Errors (12)	Invalid Data
13.1	Consumer Disputes (13)	Services Not Provided or Merchandise Not Received
13.2	Consumer Disputes (13)	Cancelled Recurring Transaction
13.3	Consumer Disputes (13)	Not as Described or Defective Merchandise/Services
13.4	Consumer Disputes (13)	Counterfeit Merchandise
13.5	Consumer Disputes (13)	Misrepresentation of the purchased good and/or service
13.6	Consumer Disputes (13)	Credit Not Processed
13.7	Consumer Disputes (13)	Cancelled Merchandise/Services
13.8	Consumer Disputes (13)	Original Credit Transaction Not Accepted
13.9	Consumer Disputes (13)	Non-Receipt of Cash or Load Transaction Value at ATM

### Visa Chargeback Reason Codes Pre - April 2018

<b>Code</b>	<b>Description</b>
30	Services Not Provided or Merchandise Not Received
41	Cancelled Recurring Transaction
53	Not as Described or Defective Merchandise
57	Fraudulent Multiple Transactions
60	Illegible Fulfillment
62	Counterfeit Transaction
71	Declined Authorization
72	No Authorization
73	Expired Card
74	Late Presentment
75	Transaction not recognized
76	Incorrect Currency or Transaction Code or Domestic
77	Non-Matching Account Number
80r	Incorrect Transaction Amount or Account Number
81	Fraud—Card-Present Environment
82	Duplicate Processing
83	Fraud—Card-Absent Environment
85	Credit Not Processed
86	Paid by Other Means
96	Transaction Exceeds Limited Amount

