

PATIENTS ARE READY FOR MOBILE

63% rise

in patient payment collected using mobile technologies. (mid 2017 – end of 2019)

91%

of athenahealth patients pay in full and on-time when they can pay without logging into a portal.

9 out of 10

patients say loyalty hangs on a satisfactory digital experience.

REXPAY TAKES YOU MOBILE

RexPay's mobile app accelerates and increases patient collections, without a single change to your existing billing process. **Athenahealth practices partner with RexPay to:**

Get Paid Faster By Going Mobile

- Americans check their phone an average of 96 times per day.
- The app makes it easy for patients to see and pay their medical bills right on their phone.
- RexPay automatically sends text, email, and push notifications to alert and remind patients to make a payment or schedule a payment.
- This helps you get paid faster and decreases the need for your staff to chase down payments or send patients to a costly collection agency.

Decrease Patient Confusion

- 8 out of 10 patients say they are confused by medical bills, and many say they have little to no understanding of their health insurance deductible.
- RexPay helps your patients understand their financial responsibility by giving them insight into their remaining deductible and out-of-pocket.
- Your patients can even get answers to the most common billing questions without having to call your office, allowing your staff to focus on higher value tasks.

Improve Patient Satisfaction

- Patients who are satisfied with the billing process are 5 times more likely to recommend a provider.
- Patients might need payment options but are too embarrassed to ask.
- With RexPay, convenient payment plan options are presented to the patient who self-selects the appropriate plan for their budget.
- Giving your patients the opportunity to sign up for automatic installments helps you get paid faster, decreases the time your staff spends trying to manually manage budget plans, and improves your patient's payment experience.



"Now I won't have to delay paying medical bills because it's no longer a chore thanks to this app!" - SLPTK, APP STORE REVIEW

NEW BILL PUSH NOTIFICATION



REXPAY

now

You have a new bill for \$1,200.00 from Bernard Medical Group!

Bill Details Select Plan

Your bill is \$1,200.00

- Fastest Plan**
\$400.00 per month for 3 months
- Balanced Plan**
\$200.00 per month for 6 months
- Most Affordable Per Month**
\$100.00 per month for 12 months

athenahealth Research and Insights Report, March 2020

RexPay

Learn more at [RexPay.com](https://www.RexPay.com)