

**\*\*\* Technical Bulletin #301-B – December 6, 2021 \*\*\***

**Subject: 3G Network Sunset/Phase-out in the United States**

**Model(s) Affected:**

**ETP-CDMA-V** (cellular interface for the Verizon CDMA (3G) network)  
**ETP-GSM** (cellular interface for the AT&T 3G GSM networks)

**Overview:**

Both Verizon (CDMA) and AT&T (GSM) have announced their plans to phase out and sunset their respective 3G networks to free up frequency bands for 5G.

**Issue:**

This sunset impacts every client utilizing a 3G device on AT&T and Verizon Wireless networks. This means any Call Station commonly known as Blue Light Towers configured to operate on a 3G network will no longer function.

**\*\*\* Anticipated Cellular 3G Key Phase-out/Sunset Dates for AT&T and Verizon \*\*\***

**Verizon 3G Sunset Schedule:**

**June 30, 2018:** Last day to add and activate new service for Model **ETP-CDMA-V** on the Verizon network.

**December 31, 2022:** 3G network sunset. **No 3G service beyond this date.**

<https://www.verizonwireless.com/support/knowledge-base-218813/>

**AT&T 3G Sunset Schedule:**

**June 30, 2019:** Last day to add and activate new service for Model **ETP-GSM** on the AT&T network.

**February 22, 2022:** 3G network sunset. **No 3G service beyond this date.**

<https://www.business.att.com/content/dam/attbusiness/briefs/3G-faq-messaging.pdf>

## **Solution:**

Migrate existing 3G Cellular Interface(s) to the 4G/LTE Cellular Interface.

For **AT&T Networks**, migrate to Model **ETP-CI-4G-GSM-UPG**.

For **Verizon Networks**, migrate to Model **ETP-CI-4G-V-UPG**.

Depending on the vintage and model number of the tower mount, the 4G/LTE Cellular Interface may be a drop-in replacement or field rework/additional parts may be required.

Contact [info@talkaphone.com](mailto:info@talkaphone.com) for further details, pricing, and lead times.

## **DISCLAIMER:**

Talkaphone recommends that you upgrade any existing Call Station to operate on the 4G/LTE network before the 3G network shutdown becomes effective. In addition, we recommend taking the Call Station out of service and clearly marking it as out of service if the timing of the phase-out, your availability to upgraded or product availability extends beyond the publicly announced phase-out dates from the network carriers.

Talkaphone sincerely apologizes for any inconvenience this technology situation has placed on you and your organization. We are working diligently on this situation with the carriers, chip manufacturers, and radio manufacturers and will announce further updates as soon as it becomes available.

## **Contact:**

For any questions regarding this bulletin, please contact:

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## **IMPORTANT NOTE:**

Timeline and details are subject to change without notice.

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