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California Consumer Privacy Act

The California Consumer Privacy Act (CCPA) provides Californian residents with certain consumer rights. However, the information collected and stored by Good Egg for the purpose of preparing regulated consumer reports is generally exempt from the CCPA under Section 1798.145(d), which is commonly known as the Fair Credit Reporting Act exemption. If you are a California resident, you can learn more about your consumer privacy rights from California's <u>CCPA website</u> offered by the Attorney General. We nevertheless take your privacy concerns seriously and will address your questions or concerns when you contact <u>privacy@goodegg.io</u>.

California consumers have the following rights:

- **Right of notice**: consumers must be informed at or before the point of collection what categories of personal information will be collected, and the purpose for which such categories shall be used.
- **Right to access**: consumers may request that a business disclose the categories of personal information that is being collected, the sources of collection, the purpose the underlies the use of consumer data, the categories of third-parties that the company shares consumer data with, and the specific pieces of personal information the business has on the consumer.
- **Right to opt-out**: consumers may direct a business on whether the business may sell their information to third parties.
- **Right to request deletion**: consumers may request that their information be deleted; however, the business only has an obligation to delete the information that has been remitted by the consumer directly.
- Right to equal service and prices: consumers have the right to not be discriminated against

Categories of information we collect:

- **Personal identifiers**: this includes, but is not limited to, your name, phone number, email address, and Internet Protocol (IP) address.
- **Commercial information**: this is information collected directly from you at the time of sale regarding your organization used for the purpose of facilitating your transaction with us.
- **Biometric information**: while we do not actively collect in DNA samples, we do record our phone calls for quality assurance and training purposes these phone calls fall under the protection of the CCPA.

Good Egg's website may use the standard technology called a "cookie" to collect information about how you use the website. To view our Cookie Policy, <u>click here</u>.

View the complete Privacy Policy here.

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You can always reach out to us:

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Attn: Compliance Counsel 2 Huntington Quadrangle, Suite 2S04 Melville, NY 11747 Email: <u>privacy@goodegg.io</u> Phone: (631) 557-0100