

Online Booking:

How Quickly Can Customers Arrange a Job?

Booking online without automation software vs. booking with

Does this sound familiar:

'Our team receives so many emails for quotes, jobs, invoices... Between phone calls, emails, and more, we can't keep up: it's all so time consuming!'



WITHOUT

WITH

1
Customer calls to book a job (likely waiting on hold)



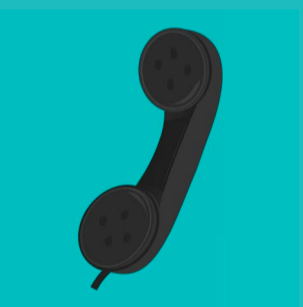
2
Admin manually searches diaries to see which engineers are available

3
They check available diaries for suitable slots to fit in the job



4
Work out if travel time between jobs is efficient, using Google Maps

5
Check if appointments match an engineer's shift. If not: start again!



6
They suggest a slot, only for the customer to say "That won't work". Then the process repeats...



10+ MIN



1
Using a portal, have customers make bookings without ever picking up the phone

2
Customers view available options for suggested appointments



3
Customers only see slots for times relevant to the job & details selected

4
Nothing fits? Easily scroll through to check other available dates



5
Date confirmed! Customers get an automatic confirmation instantly



6
Booking complete!



2 MIN



Secure jobs with zero-touch admin, all thanks to an online booking portal!

Take on more work, but with the confidence that everyone - from engineers, to admins, to customers - is always in the know!

Don't waste time: try the Commusoft Booking Portal Demo for yourself and see how it can transform the way you win more work.

Learn more from our demo, below:

TRY THE PORTAL



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