

How Quickly Can Customers Arrange a Job?

Booking online without automation software vs. booking with

Does this sound familiar:

'Our team receives so many emails for quotes, jobs, invoices... Between phone calls, emails, and more, we can't keep up: it's all so time consuming!'



WITHOUT

VS

WITH

1 Customer calls to book a job (likely waiting on hold)



2 Admin manually searches diaries to see which engineers are available

3 They check available diaries for suitable slots to fit in the job



4 Work out if travel time between jobs is efficient, using Google Maps



5 Check if appointments match an engineer's shift. If not: start again!



6 They suggest a slot, only for the customer to say "That won't work". Then the process repeats...



10+ MIN



1 Using a portal, have customers make bookings without ever picking up the phone

2 Customers view available options for suggested appointments



3 Customers only see slots for times relevant to the job & details selected

4 Nothing fits? Easily scroll through to check other available dates



5 Date confirmed! Customers get an automatic confirmation instantly



6 Booking complete!



2 MIN

Request an appointment

Request an appointment

What service do you need? *

When's a good day for you?

What time would you prefer? *

Morning Afternoon

Additional Information

Next

Secure jobs with zero-touch admin, all thanks to an online booking portal!

Take on more work, but with the confidence that everyone - from engineers, to admins, to customers - is always in the know!

Don't waste time: try the Commusoft Booking Portal Demo for yourself and see how it can transform the way you win more work.

Learn more from our demo, below:

TRY THE PORTAL