How To Monitor Contracts

Manual contract monitoring vs.
service contract management software

Does this sound familiar:

'Contracts are a great source of revenue, but they're so much trouble to manage well! SLA breaches are expensive, preventive maintenance is hard to schedule... We're struggling to keep up!'
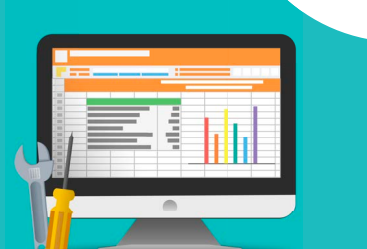
MANUAL MONITORING VS SERVICE CONTRACT SOFTWARE MONITORING

MANUAL MONITORING

1 Input all the SLA tasks & deadlines into an Excel sheet

2 Manually colour code each event to show how much time is left before a breach occurs

3 Set-up alarms in a diary to remind admin when it's time to book a planned service

4 Book in reactive appointments when an estate agent contacts admin

5 Admin forgets to check the SLA and the appointment exceeds the allotted asset downtime, leading to a breach

6 Invoices need to be altered to include the fine; renewals run a high risk of being forgotten

7 Reports need to be filed manually every time

Breach risk:
VERY HIGH

SERVICE CONTRACT SOFTWARE MONITORING

1 Each contract has its own SLA section

2 Only record SLA & PPM metrics once; deadlines are created by the system

3 Use "colour-coded events" and "interactive schedule" features to plan optimal preventive

4 Select how early and how often you want staff to be reminded of an upcoming deadline

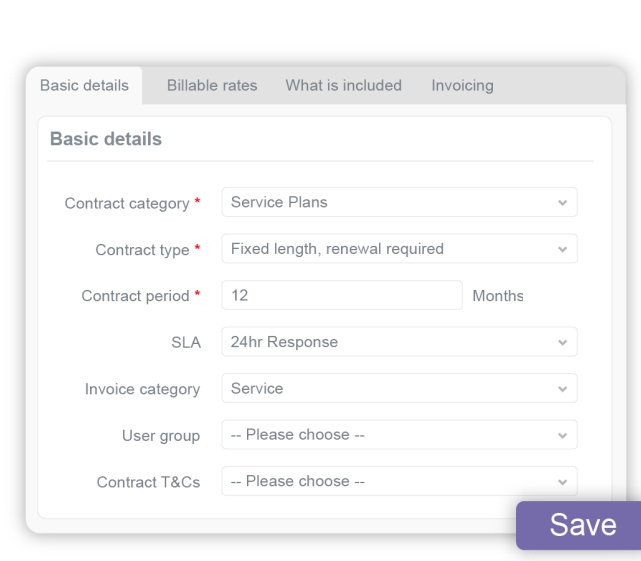**5** Use intelligent scheduling to find the right slot & engineer for both reactive and proactive jobs

6 Automatically renew and invoice contract work

7 Access highly-accurate contracts and SLAs reports at any time

Breach risk:
MINIMAL!

⭐ Instead of hiring a contract monitoring admin just to look at a spreadsheet, consider a service contract management software with:

- Colour-coded service level agreement counters
- Automated service level agreement breach warnings
- Interactive planned preventative maintenance schedules
- Highly accurate reporting tools that help you win more contracts in the future

With automation you don't just work faster, you work smarter!

Take on more contracts, but work with the confidence that everyone - from engineers, to admins, to customers - is prepared and knows what's happening and when!
Don't waste time: click below to explore Commusoft's advanced contract tools and see how they can transform your business!

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