

# 5 Problems Your Customer Portal Should Solve

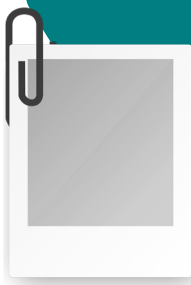
Empower your commercial customers to **do more & react faster** without ever having to pick up the phone!  
Discover what's possible with a customer portal.



Here are the 5 most common problems a portal should solve:

## 1 Track jobs easily:

Give customers the power to **request jobs directly from the portal**. They can track every appointment so they're always in the know.



## Simplify admin: 2

Let customers **add new data**, such as property addresses and job requests to save your team more time.

## 3 Show certificates:

Let customers **access their full certificate history** for every asset and all properties tied to their account.



## Access insightful data: 4

Display job history, site photos, and reports to **maximise transparency** and keep everyone on the same page.

## 5 Get paid quickly:

Make it easy for customers to **view invoices and unpaid debts** so that money is never being left on the table.



Discover how Commusoft's Customer Portal can solve these problems & more!



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