System Requirements

Online exams can be disrupted by proxy servers, network packet inspection/filtering, or strict network security configurations.

You may need to configure your Internet security and antivirus software to make an exception for the PSI Secure Browser application.

Minimum requirements

Operating System	Windows 8, 8.1, 10, 32bit (x86) and 64bit (x64) Mac OS X 10.13 and higher Note: Windows Operating Systems must pass Genuine Windows Validation. Windows Vista, Windows XP, Windows 7, and all Linux/Unix based Operating Systems are strictly prohibited for exam delivery.
Firewall	Do not take your exam in a setting with a corporate firewall (including VPN) or alert your Network Administrator to the network configuration requirements.
Display	Minimum Resolution: 1368 X 769 or higher Note: All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.
Internet Browser	The newest versions of **Chrome**, **Microsoft Edge, Safari**, and **Firefox** for web registrations or downloading the secure browser. PSI highly recommends using Chrome as the registration browser as the secure browser is Chrome-based and will give a more accurate experience.
Internet Connection	A consistent connection speed of 300 Kbps upload and download is required. We recommend testing on a wired network as opposed to a wireless network. Tethering to a mobile hotspot is explicitly prohibited.
Webcam	Webcam must have a **minimum resolution of 640x480 @ 10 fps**. Webcam may be internal or may be external and connected to the computer. Mac users may need to allow the PSI Secure Browser within their 'System Preferences: Security & Privacy' settings for both microphone and camera.
Sound & Microphone	Verify the audio and microphone are not set on mute in Windows. Mac users may need to allow the PSI Secure Browser within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Browser Settings	
Work Computer	We recommend testing on a personal computer as work computers may block the PSI Bridge software.
Power	Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam.
Additional Software	If possible, stop any antivirus software from running during the exam time.

Read the network administrator level trouble-shooting requirements.

Prior to registering for and purchasing your exam, complete the required **system test** on the same computer and in the same location you will test from.