



## Hostaway Integration with InsuraGuest

InsuraGuest offers to Hostaway clients the ability to purchase primary no-fault medical and property insurance that covers medical accidents, theft, or property damage which may occur from operating your vacation rental business.

What makes us different? We are considered GAP insurance which is inserted into every reservation. By inserting InsuraGuest into your property rental, you are adding a layer of protection which will address claims made by your guests on a primary no-fault basis. InsuraGuest is the only insurance policy on the market that includes primary no-fault accidental medical coverage. This means, if it's the guest's fault, we still pay the claim.

It hard enough to get a homeowners policy to provide insurance for your vacation rental property, and most policies only covers claims if it is the property's fault. Then once you get the policy in place, if you make a claim, the insurance company will elevate you to a "high" risk policy and up your premiums, or even worse, drop you.

With InsuraGuest you make a claim with us first.

- If a guest or their occupant slips and falls and are injured, but it is their fault, InsuraGuest will cover it.
- If a guest or their occupant are injured on your property and it is your fault, InsuraGuest will cover it.
- If a guest is robbed and their items are stolen, InsuraGuest will cover it.
- If a guest breaks something in your home, InsuraGuest will cover it.

**\*\* Occupants mean guests of the renter, or someone attending a function or celebration at your property.**

Stop making claims on your homeowners' policy and start making claims with InsuraGuest.

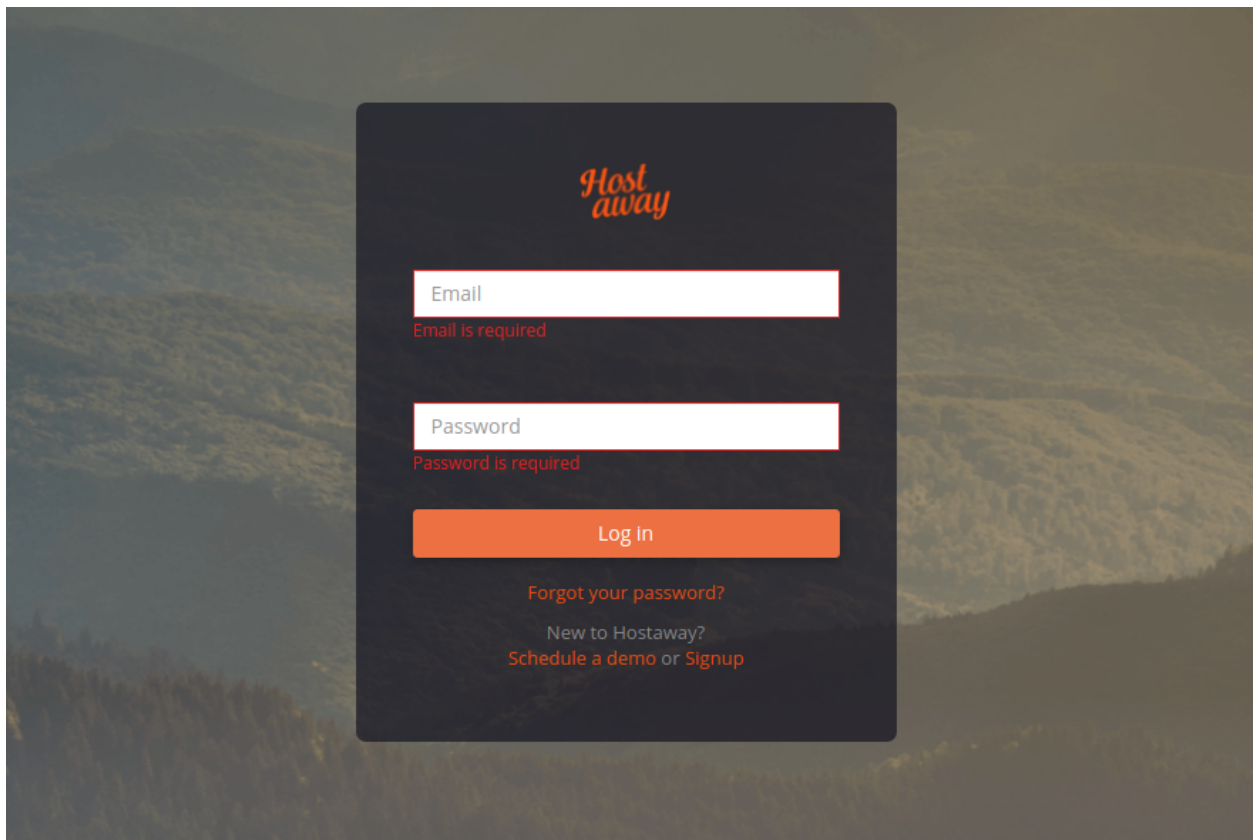
- ➔ As the primary no-fault insurance, any covered incident claim will be fully resolved by InsuraGuest, without the involvement of your regular homeowner's insurance policy. This reduces your risk ratio and your claim ratio, which may lower the cost of your homeowner's premiums.

- When you sign up with InsuraGuest, we issue a certificate that blanket covers all your properties inside your Hostaway system, so you only sign up once.
- ***We do not do background checks on your guests before we cover your property; you are protected once you sign up.***
- Do you still need a homeowner's policy? **Yes**

By choosing InsuraGuest, you are protecting your property from claims made by your guests and avoiding making a claim on your homeowner's policy. You are inserting a layer of protection that addresses claims on a primary no-fault basis.

## How to set it up

**Step 1:** Login to Hostaway: <https://dashboard.hostaway.com/login>



**Step 2:** Go to the **Settings** page from the left side menu

The screenshot shows the Hostaway dashboard. On the left is a sidebar menu with items: Overview, Calendar, Reservations, Reviews (marked NEW), Tasks, Inbox, Listings, Booking Engine, Financial Reporting (marked NEW), User Management, Channel Manager, Guest invoicing, and Settings (highlighted with a red box and a red arrow). The main content area is titled 'Reservations' and contains several summary cards: 'Check-in' (2 Guest Check-ins, 100% ↑), 'Revenue' (100 Avg. revenue per guest, 100% ↑), 'Revenue' (200 Total Revenue), 'Pending & unconfirmed reservation(s)' (0), 'Upcoming reservations' (0), 'Staying guest(s)' (0), and 'Pending Airbnb inquiries' (0).

**Step 3:** Go to the **Hostaway API** tab and click on the “**Create**” button to create the Hostaway public API key.

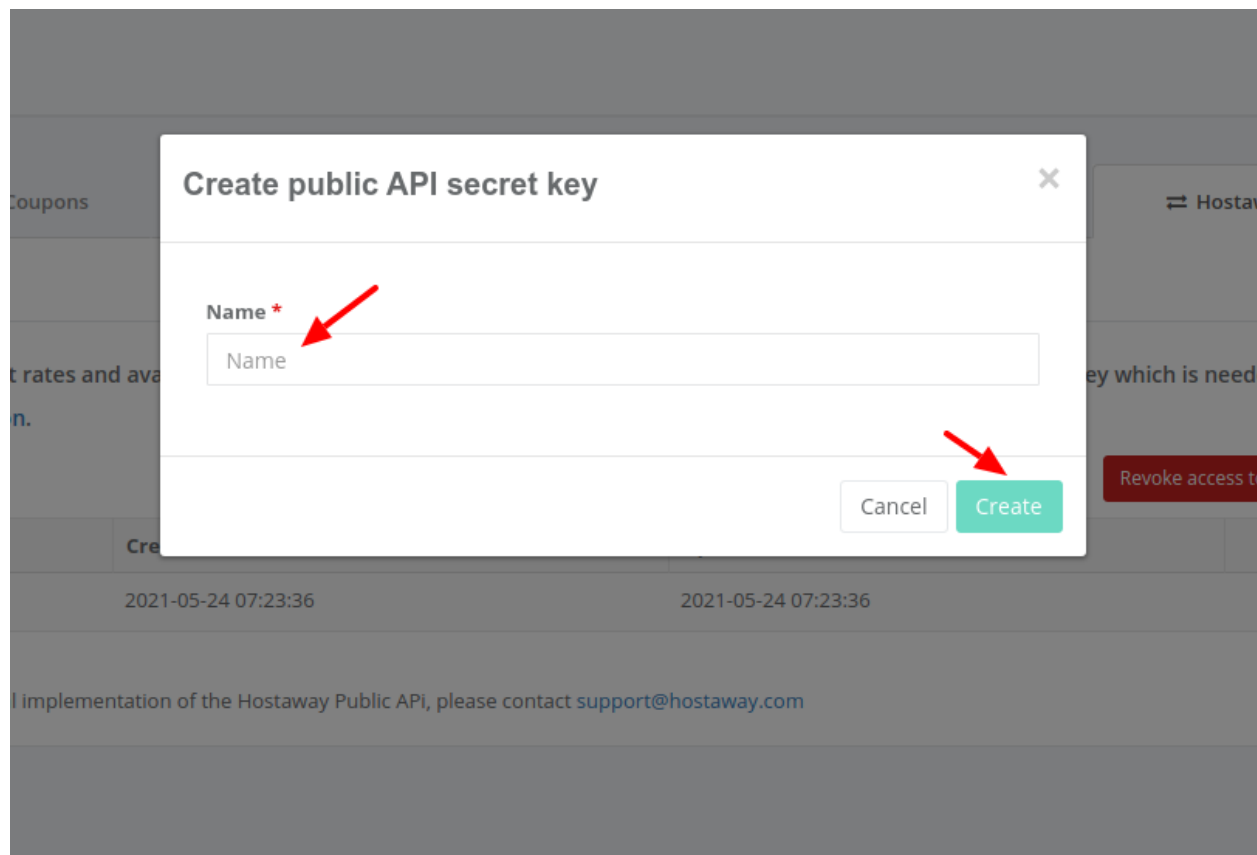
The screenshot shows the 'Hostaway API' management page. At the top, there's a navigation bar with tabs: Account, Financials & Coupons, Invoices & Charges, Integrations, Notifications, and Hostaway API (which is active and underlined in red). Below the navigation bar, the page title is 'Hostaway public API'. A text block explains that the Hostaway Public API can be used to set rates and availability, upload property data, and retrieve reservations, and that a Secret API key is needed for access, with a link to the documentation. A green 'Create' button with a plus icon is highlighted with a red box and a red arrow. To the right of this button is a red 'Revoke access token ...' button with a trash icon. Below these buttons is a table with the following data:

ID	Name	Created	Updated	
1656	InsuraGuest	2021-05-24 07:23:36	2021-05-24 07:23:36	***

At the bottom of the page, there is a note: 'If You have any question regarding the technical implementation of the Hostaway Public API, please contact [support@hostaway.com](mailto:support@hostaway.com)'.

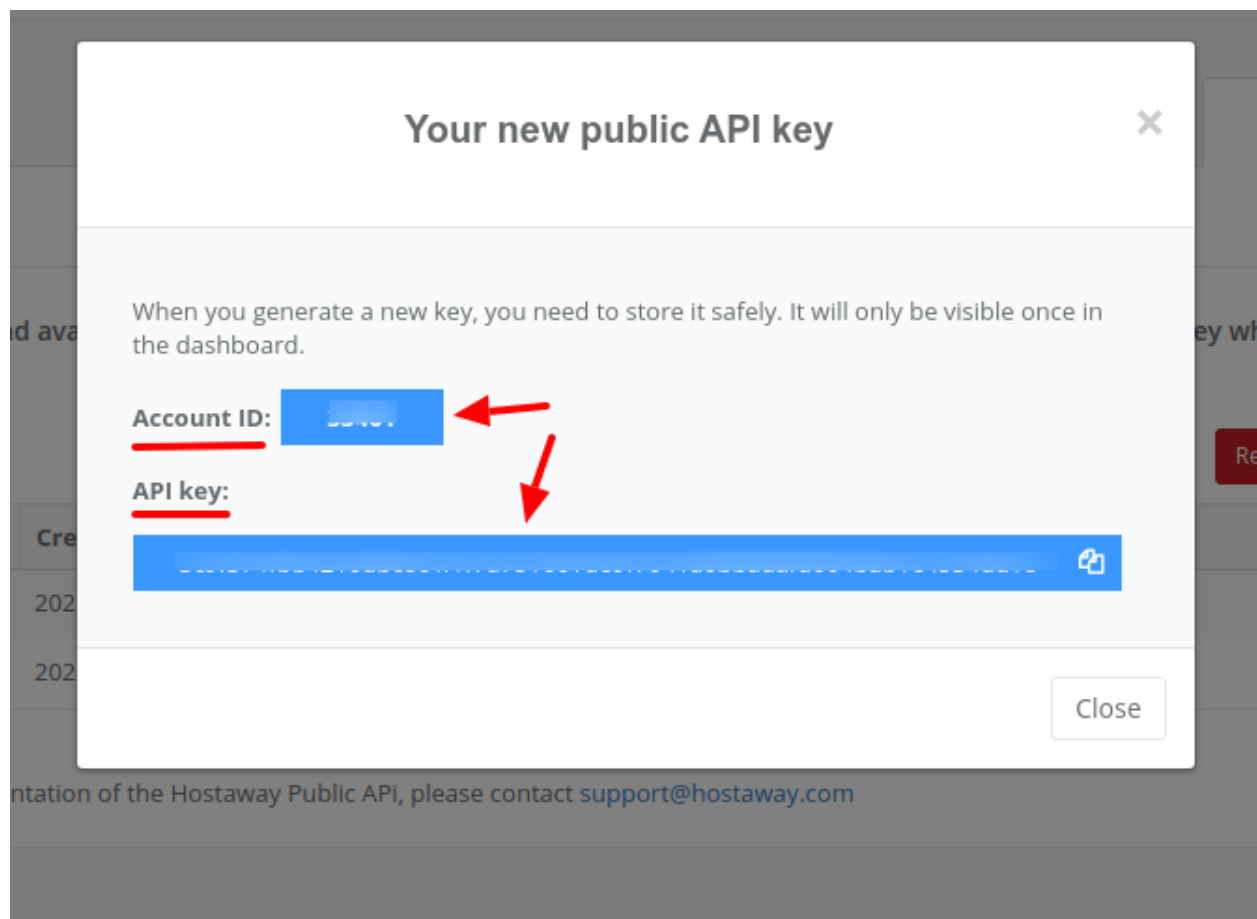
**Step 4:** Create API key

Enter the any name for the API & click on the Create button



The screenshot shows a modal dialog titled "Create public API secret key" with a close button (X) in the top right corner. Inside the dialog, there is a text input field labeled "Name \*" with a red arrow pointing to it. Below the input field, there are two buttons: "Cancel" and "Create", with a red arrow pointing to the "Create" button. The background is a blurred view of the Hostaway dashboard.

**Step 5:** Copy Hostaway Account ID and API key

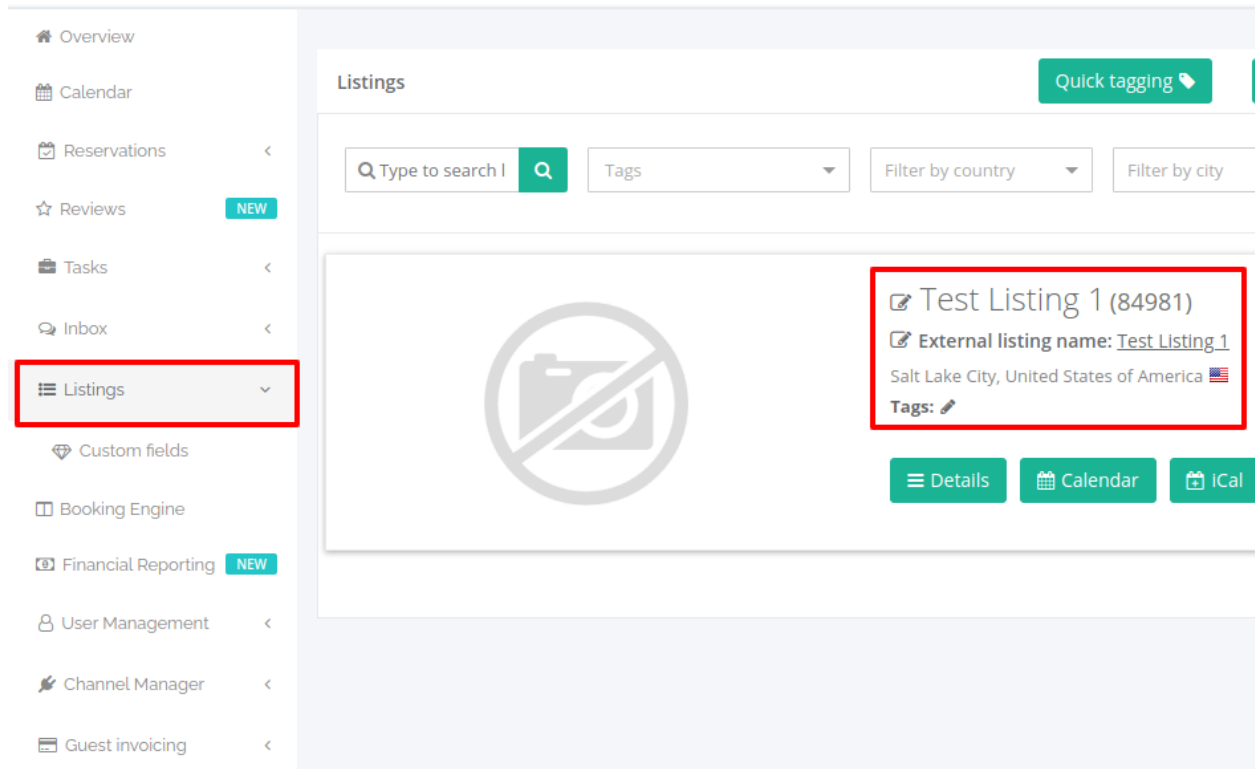


The screenshot shows a modal dialog titled "Your new public API key" with a close button (X) in the top right corner. Inside the dialog, there is a message: "When you generate a new key, you need to store it safely. It will only be visible once in the dashboard." Below this message, there are two fields: "Account ID:" followed by a blue box containing the text "55701", and "API key:" followed by a long blue box containing a long alphanumeric string. Red arrows point to both the "Account ID" box and the "API key" box. At the bottom right of the dialog, there is a "Close" button. The background is a blurred view of the Hostaway dashboard.

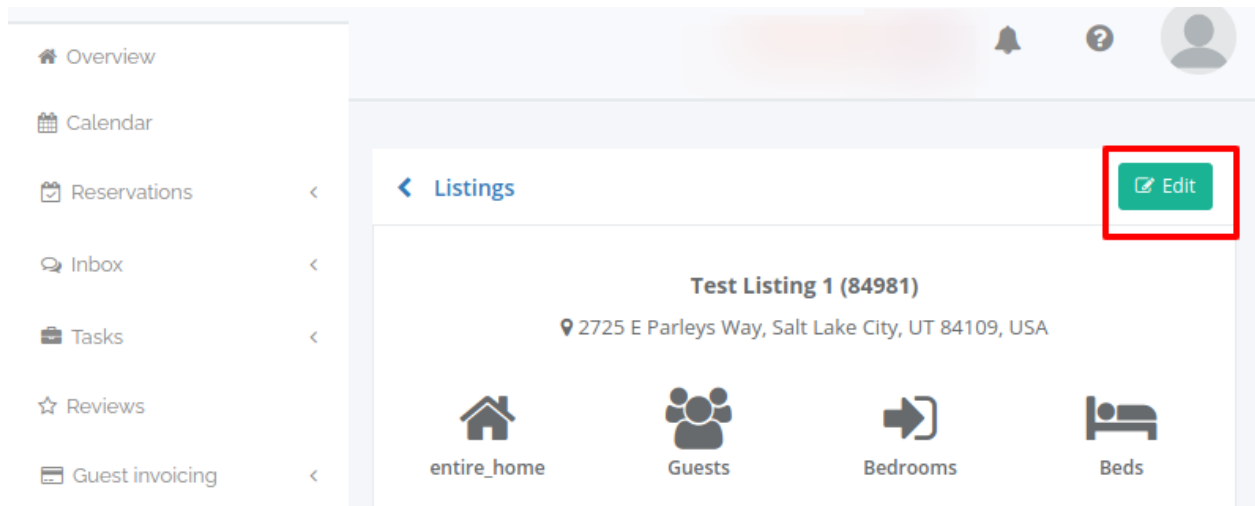
**Step 6:** Set up your Insuraguest Fee as a mandatory fee:

Go to **Listings** from the left side menu and select one of the properties.

You will have to add the InsuraGuest fee to each property separately



**Step 7:** Click on **Edit** button to edit a property



## Step 8: Click on **Price & Fees**

SavePreviousNext

Edit Test Listing 1

ess

Photos

Amenities

**Price & fees**

nel specific

Contact person

Attachment

Custom fields

ding

License info

Financial settings

Linked Listings

%

Price for extra person \* ? ⓘ

10

%

Apply price for extra person for each guest after ⓘ

4

▼

Cleaning fee ⓘ

0

## Step 9: Click on **Add Fee** button under the Optional Fee

Refundable Damage Deposit fee ? ⓘ

0

☐ Exclude from reservation sum ?

Optional fees ?

**+ ADD FEE**

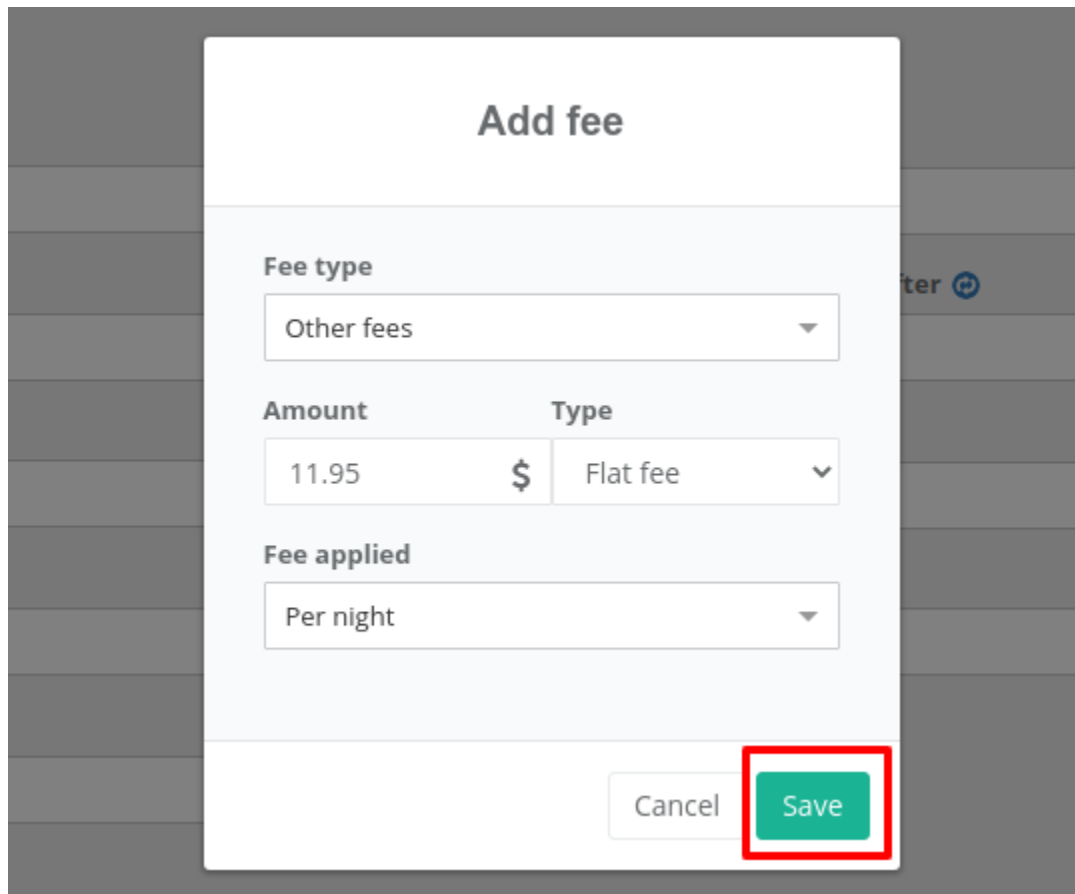
Concept	Amount	Applied
---------	--------	---------

Optional discounts ?

+ ADD DISCOUNT

Concept	Amount	Applied
---------	--------	---------

**Step 10:** Fill out the Add fee fields as per the screenshot below



The screenshot shows a modal window titled "Add fee" with a light gray background. It contains three main sections: "Fee type" with a dropdown menu set to "Other fees"; "Amount" and "Type" fields where the amount is "11.95" with a dollar sign icon and the type is "Flat fee" with a dropdown arrow; and "Fee applied" with a dropdown menu set to "Per night". At the bottom right, there are two buttons: a gray "Cancel" button and a green "Save" button, which is highlighted with a red rectangular border.

Amount		Type
11.95	\$	Flat fee

**Step 11:** Go to InsuraGuest Hostaway website & Register Your Vacation Rental:

InsuraGuest Hostaway website URL:-

<https://hospitality.insuraguest.com/hostaway>

## InsuraGuest: A hospitality Provider's First Line of Defense.

### Hospitality Liability coverages that offer an additional layer of protection

Stop making claims on your homeowners' policy by inserting InsuraGuest Hospitality Liability protection into your reservations. InsuraGuest protects your property while address claims made by your guests, on a primary basis. This means you make a claim with us first on accidental property damage, theft, accidental medical, or accidental death or dismemberment. Protect your property by transferring your risk to InsuraGuest!

Features include:

- ✓ Up to \$1,000,000 in coverage for your property, its contents, and accidental medical.
- ✓ Insurance is automatically attached to every reservation.
- ✓ Primary coverage – submit claims with us first
- ✓ Blanket cover all your properties with one application
- ✓ Reduce your property's risk
- ✓ Save 10% + on your current insurance
- ✓ Protect your property while protecting your guests

## REGISTER YOUR VACATION RENTAL !

☐ I'm not a robot

☐ I agree to InsuraGuest's [Terms of Use](#) and [Privacy Policy](#) to process email through InsuraGuest, I acknowledge and agree to InsuraGuest's Terms of Service.

GET STARTED

## Step 12: Complete Your Registration:

Fill up all the details & Accept the terms and conditions of InsuraGuest.



[Home](#) [Protect](#) [About Us](#) [Contact Us](#)

[SIGN IN](#)

[REGISTER HOTEL](#)

[REGISTER VACATION RENTAL](#)

[REGISTER BROKER](#)



INSURAGUEST

## Terms and Conditions

[Send By Email](#)

### IMPORTANT

Please read the following terms before using InsuraGuest for your property. By using InsuraGuest's insurtech platform and Hospitality Liability policy, you are agreeing to be bound by the InsuraGuest Terms and Conditions. If you choose to use InsuraGuest, you are agreeing to be bound by the respective InsuraGuest software license and risk purchasing membership agreement Terms and Conditions.

#### A. InsuraGuest Software Licensing Terms and Conditions

☒ ACCEPT

#### B. InsuraGuest Risk Purchasing Membership Terms and Conditions

☒ ACCEPT

**PLEASE READ ALL THE TERMS AND CONDITIONS CAREFULLY BEFORE USING THE INSURAGUEST SOFTWARE OR JOINING THE INSURAGUEST RISK PURCHASING GROUP AS A MEMBER. BY USING THE INSURAGUEST PRODUCTS, AS APPLICABLE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THESE AGREEMENTS.**

**IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS, DO NOT USE INSURAGUEST. IF YOU**

**Step 13:** Insert Hostaway Account ID and API Key and click on “Save & Next” button

**Complete Your Registration**

✓

Application FormPayment DetailsFinish

**Application Form**

Property Management System Name

Guesty

How Many Properties?

453

Property Management System Uid / API Key

Property Management System Uid / API Key

Email

john@yopmail.com

Alternate Email

test@yopmail.com

Website

abc.com

Contact Number

8888888887

**Step 14:** Confirm your payment details and click on “Submit” button

**Complete Your Registration**

✓

✓

Application FormPayment DetailsFinish

☒ Card Payment

☐ ACH Payment

Customer Information

First Name

Chris

Last Name

Credit Card Information

Name :

Card Number :

Valid Till :

Visa

Change

← PREVIOUS

✓ SUBMIT →

**Complete Your Registration**

Application FormPayment DetailsFinish

☒ Card Payment

Customer Information

First Name

Credit Card Information

**Name :**

Visa

☐ ACH Payment

**Thank you for registering your Vacation Rental property!**

You will receive an email once your account has been approved.

**Step 15:** Go Live: Once Verification is complete your Vacation Rental is READY!!

You can Manage your live transactions on the InsuraGuest dashboard when you login.

Please look for an email from InsuraGuest within the next couple of days with your insurance certificates and summary of coverages.

\*\* End of the Document \*\*