

STORAGE ASSESSMENT

SERVICE BRIEF

OUR UNIFIED PORTFOLIO OFFERING

Through our Unified Portfolio, we deliver solutions across the full lifecycle of our customer's technology investments.

SERVICE CHANNELS

-  Integration
-  Professional
-  Deployment
-  Workforce
-  Managed

SOLUTION DISCIPLINES

-  Workplace Experience
-  Application Modernization
-  Network Optimization
-  Security Fortification
-  Cloud & Datacenter Transformation
-  Customer Experience

SERVICES VALUE STREAM



SERVICE INTRODUCTION

Business Challenges

At the core of every business are the platforms where data resides. Lurking inside many corporate data centers are legacy storage devices just waiting to fail during a critical task.

Some of these older storage devices may be insufficient to handle the explosive growth of data and unable to provide the agility and flexibility needed by organizations.

TeraMach Solution

The Storage Assessment provides a comprehensive review of your entire storage environment. It can cover areas such as:

- SAN Storage Arrays, Networks, Host Connectivity
- Support, Capacity, Costs, Staffing, Processes
- Risks, Adherence to Best Practices

It provides an accurate view of how well the environment can meet the needs of your business

It delivers the steps required to address any gaps, and move towards a modern, efficient service.

Why TeraMach?

Experience

Since 1996, TeraMach has worked with organizations across Canada to implement proven, scalable, technology data centre solutions.

Approach

TeraMach's Digital Transformational Approach helps address business challenges and provide flexible solutions that customers can trust.

SERVICE OVERVIEW

1. Kickoff

- Discuss service scope
- Determine storage platforms to be assessed
- Discuss pre-requisites, data gathering process, etc.
- Schedule resources and outline engagement steps

2. Data Collection

- Discovery Session(s)
- Data collection
- Review of IT processes, standards and governance
- Review IT strategic objectives
- Complete environment questionnaires

3. Data Analysis

- Preliminary review of data collected
- Collect additional data where required
- Assessment Report creation

4. Conclusion

- Assessment Report with findings is shared for review
- Presentation delivered to review results & recommendations
- Determine and plan the next steps as needed

SERVICE BENEFITS

Visibility

- Environment inventory which provides full visibility into existing storage investments.
- Identify business & technical requirements for current and future storage investments.

Optimization

- Identification of challenges in terms of capacity, performance, and operational capabilities.
- Recommendations on how to address gaps.

Roadmap

- Strategic plan outlining how to address the deficiencies and proactively improve the storage infrastructure.

SERVICE OPTIONS

Health Check Assessment

- Current Environment Documented
- Current Environment Review
- Findings and Recommendations

Maturity Assessment

- Includes Level 1 Service Option
- Business & Technical Requirements Documented
- GAP and Risk Analysis
- Strategic Roadmap Plan

Transformational Assessment

- Includes Health and Maturity Assessment
- People, Process, Technology mapping
- Logical Design
- TCO & ROI Analysis
- Tactical Roadmap / Quick Wins
- Architecture Implementation Plan
- Detailed Report with findings and recommendations

Teramach's Digital Transformational Approach

