

The digital revolution is changing the way WE do business

Digital Data has been a part of our lives for many years. It is only in recent years, that the impact digital transformation has on our society and ecosystem is driving change within our economy, environment and challenging the way we do business. The road to digital introduces tremendous benefits, innovations and breaks down barriers; but it also brings new operational challenges and cyber security risks.

Our customers and business partners realize that Digital Data is integral to their business. It is being used to increase productivity, drive innovation and value, while creating new experiences and bringing to market richer products and services.

Digital Transformation

SECURITY - TeraMach Provides end-to-end cyber protection across the digital experience from human to application. Our proven methodology for cyber security binds together governance, technology, risk, compliance and policy, while offering a consistent approach to managing cyber capabilities, roles and responsibilities across the organization. Our security experts guide our customers to increase their cyber resilience while minimizing risk to the business.

CLOUD - TeraMach enables hyperscale, agile digital infrastructure that accelerates business transformation. Our services support the migration of traditional IT workloads from on-premises facilities into *any* cloud through proven methodologies and architectures. TeraMach's cloud Centre of Excellence introduces our customers to cloud-native capabilities and the latest application architectures, while integrating intelligent data management services.

EDGE - The digital edge solutions from TeraMach deliver secure, local access for innovative data driven businesses. Our customers gain a deep understanding of architecting their network and applications to support highspeed access to digital services from any device, anywhere. Our unique approach to automation and digital service delivery dramatically increases our customer's quality of experience at the digital edge.

OUR UNIFIED PORTFOLIO OFFERING

Through our Unified Portfolio, we deliver solutions across the full life-cycle of our customer's technology investments.

SERVICE CHANNELS

Managed
Integration
Professional
Deployment
Workforce

SOLUTION DISCIPLINES

Network Optimization
Security Fortification
Cloud & Data center Transformation
Workplace Experience
Customer Experience



PROFESSIONAL SERVICES

Unparalleled engineering expertise, unified delivery methodology and project management office that ensure successful customer engagements across TeraMach's Solution Disciplines.

Consulting Services - We specialize in preparing and planning a comprehensive IT technology and IT operations strategy.

Assessment Services - We deliver detailed recommendations for improving operational maturity and gap analysis for planned systems enhancements.

Design Services - We create a flexible, resilient, scale-able architectural foundation to support better business outcomes.

Implementation Services - We deploy, configure and test each new solution as well as provide knowledge transfer and documentation.

Optimize Services - We improve efficiency, performance, and adoption of feature sets to boost the value of your technology investments.

Resident Services - We provide professional services-level consultants who help our customers accomplish their priorities and share knowledge with your IT staff. Resident Services give you the flexibility to adjust resources to your evolving business needs.

DEPLOYMENT SERVICES

Why TeraMach?

Since 1996, TeraMach, a Pivot Company has worked with organizations across Canada to implement proven, scale-able technology solutions. Our focused approach and agility to address new challenges allows us to deliver flexible solutions that customers can trust.

With offices in Ottawa and Toronto, TeraMach is delivering targeted products and services to our customers at a greater capacity than ever before.

TeraMach offers a comprehensive suite of deployment services to assist organizations with technology implementations. An advanced, platform-powered management model forms the core of these services, which are delivered by more than 8,000 preferred technicians in North America alone.

Our team is highly trained in deployment best practices and possess technical expertise across a wide range of technology solutions. We select the most qualified techs based upon project requirements, ensuring that the right skill sets and experience are available at every phase.



THE TERAMACH DIFFERENCE



While many IT solution providers offer deployment services, TeraMach is uniquely qualified to handle mission critical implementation projects:

EXPERIENCE

TeraMach has a proven track record of success providing deployment services to a large base of blue-chip customers with demanding requirements.

VALUE FOCUS

We provide experienced, highly qualified and quality- driven engineers and technicians at extremely competitive, fair-market prices.

GLOBAL FOOTPRINT

Our advanced, platform powered management model and well-established relationships enable us to deliver services across the country and around the world.

PORTAL-BASED ENGAGEMENT

Our Portal makes it easy to initiate new engagements, with guaranteed response within 24 hours of submission of the online form



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