

TEAM TRAINING

Quality Matters ... Now More Than Ever

Create gold-standard quality professionals for your organization

Across the continuum of care, healthcare providers look to the **National Association for Healthcare Quality (NAHQ)** to sharpen the skillsets of their quality team members. **The Certified Professional of Healthcare Quality® (CPHQ)** is the industry-leading certification in healthcare quality, rooted in NAHQ's twice-validated industry-standard competency framework.

Today, do your quality professionals:

- Demonstrate deep competence in healthcare quality?
- Enhance your organization's standing and credibility?
- Prioritize improved outcomes across your organization?

Employers can support CPHQ pursuit and preparation through individual or group settings, via specific Virtual Prep Packages and CPHQ Prep Packages.

CPHQ Prep Course Options

PUBLIC

Instructor-Led Prep Courses

Description

Virtual or in-person instructor-led course

Audience

Individuals who prefer the guidance of an instructor and a more regimented study schedule.

What's Included

- Standalone course
- (Book) *HQ Solutions: Resource for the Healthcare Quality Professional, Fourth Edition*
- Available as part of the Virtual Prep Package[†]

PRIVATE

Employer-Specific Cohorts

Description

Virtual or in-person instructor-led course designed to fit your organization's needs

Audience

25+ employees who are interested in pursuing the CPHQ and looking to expand their quality knowledge.

What's Included

- Flexibility for employer to choose*

INDIVIDUAL

Self-Paced Prep Course

Description

On-demand, online course

Audience

Individuals who prefer to study independently and at their own pace, and who excel in a virtual setting.

What's Included

- Standalone course
- Available as part of the CPHQ Prep Package[‡]

[†] The Virtual Prep Package includes the CPHQ Exam Prep: Virtual Instructor-Led Course, HQ Solutions: Resource for the Healthcare Quality Professional, Fourth Edition and the Comprehensive Pre-Test.

^{*} Employers may include HQ Solutions: Resource for the Healthcare Quality Professional, Fourth Edition and the Comprehensive Pre-Test in their private cohorts.

[‡] The CPHQ Prep Package includes the online CPHQ Exam Prep Course, HQ Solutions: Resource for the Healthcare Quality Professional, Fourth Edition and the Comprehensive Pre-Test.

Through NAHQ's exclusive offerings, your employees will:

- Understand how accreditation, recognition programs, and continuous readiness activities provide quality oversight
- Determine how to collect, interpret and use data
- Perform and coordinate risk management activities
- Recognize patient safety goals and priorities

CPHQ Background

The CPHQ is fully accredited by the National Commission for Certifying Agencies, the accrediting arm of the Institute for Credentialing Excellence in Washington, D.C. More than 12,000 individuals hold this designation currently. The CPHQ is proctored online and at testing centers globally.



Our Roots: NAHQ defined and twice validated the industry-standard [Healthcare Quality Competency Framework](#) that prepares the workforce to improve patient care and safety ensuring quality is an engine for growth within healthcare organizations.

Email TeamTraining@NAHQ.org to ask questions or obtain pricing details for your organization.