

TEAM TRAINING

Quality is everyone's responsibility.

Build workforce capacity around a twice-validated framework of healthcare quality competencies.

The [National Association for Healthcare Quality \(NAHQ\)](#) offers coursework for each distinct employee population.

Topics Covered in Both Programs

- **Evolution of Healthcare Quality**
- **Principles of Quality Improvement**
- **Quality Improvement Processes and Methods**
- **Data-driven Decision Making**
- **Teamwork at All Levels**
- **Putting It All Together: Driving Healthcare Quality into the Future**

HQ Principles

Description

Five-hour online course that introduces quality and patient safety concepts to healthcare professionals and leaders.

Most Common Participants

- Those new to healthcare quality
- Professionals with newly added responsibilities in healthcare quality
- Healthcare quality leaders seeking quality-focused education for their team

Upon Program Completion

Understand the importance of patient safety and quality of care, and identify the key principles, tools and methodologies needed for quality improvement. This program is also approved for 5.75 nursing contact hours.

NAHQ Concepts

Description

One-hour online course that teaches techniques to complete a cycle of improvement, implement sustainable change in processes and articulate improvements made.

Most Common Participants

- Clinical staff
- Service-line supervisors
- Administrative staff
- Executive team
- Board members

Upon Program Completion

Create a shared vocabulary and toolkit for delivering quality safety and value across all functional areas and levels of a healthcare organization.

Program Access

The content from both on-demand programs is SCORM compliant and can be easily implemented through your organization's learning management system (LMS), or it can be accessed through NAHQ's LMS.



NAHQ defined and twice validated the industry-standard [Healthcare Quality Competency Framework](#) that prepares the workforce to improve patient care and safety. NAHQ helps organizations improve outcomes and attain sustainable models for delivering high-quality healthcare by reducing variability in healthcare quality workforce competencies.

Visit [NAHQ.org/TeamTraining](https://www.nahq.org/TeamTraining) for more details.

Email TeamTraining@NAHQ.org to request group pricing information or demo access.