

SECURITY OPTIONS



Control security, thermostats, cameras, lights and locks with a simple tap on the touchscreen or the sound of your voice.



Monitor Plan: \$40/month

Includes:

- 1 Control Panel
- 3 Door or Window Sensors
- 1 Motion or Glass Break Sensor
- 1 Key Chain Remote



Automate Plan: \$50/month

Includes:

- 1 Control Panel
- 3 Door or Window Sensors
- 1 Motion or Glass Break Sensor
- 2 Key Chain Remotes
- 1 Garage Door Automation
- 1 Light Automation
- 2 Plug-In Automations
- 1 Wireless Keypad



Control Plan: \$60/month

Includes:

- 1 Control Panel
- 3 Door or Window Sensors
- 1 Motion or Glass Break Sensor
- 2 Key Chain Remotes
- 1 Wireless Keypad
- 1 Doorbell Camera
- 1 Deadbolt Lock Control
- 1 Indoor Low-Light Camera

*Full details available at rittercommunications.com.

Online Bill Pay.

To pay your bill online, with your username and password handy, visit rittercommunications.com and select "Online Bill Pay." You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.

Jonesboro

870.336.3400

2400 Ritter Drive

Jonesboro, AR 72401

Customer Care Center

P: 888.336.4466

E: customerservice@rittercommunications.com

Technical Support

P: 888.659.6009

E: support@rittercommunications.com



Enjoy Local Coverage and Content with Tubetown, Channel 21!

A community partnership of Ritter Communications bringing you live sports, events and more!

Whether you're wanting to watch your son score the winning basket, your best friend's daughter win the crown or just catch one of our local TV shows, Tubetown, Channel 21, has everything you need when it comes to local coverage and content.

Plus, with live access to local sporting events, you can watch your favorite games from your tablet and smartphone from anywhere in the country!

Plus, tune in to games live streamed straight from Tubetown's Facebook page!

*TV service must be purchased with internet.



- @tubetownonline
 - @Tubetown
 - Tubetown
- tubetownonline.com

TV Everywhere

Enjoy Your Favorite Shows on Any Screen — Anytime! Laptop. PC. Tablet. Smartphone.

Now you can stream your favorite shows and movies on your devices no matter where you are — all you need is an internet connection. Visit rittercommunications.com/TVEverywhere to see all the online content and popular channels you can now enjoy from anywhere!*

*Must be a Ritter TV customer to access TV Everywhere. Available channels are based on customer's current TV package. See User Guide located on rittercommunications.com/TVEverywhere for instructions on how to sign up.

*TV service must be purchased with internet.



Ritter Product Guide

Wynne



To view your channel lineup, scan the QR Code with your mobile device!

Right by You™

4/6/21
rittercommunications.com

NEA Memphis DMA FTTH



TV / Internet / Phone / Security

THE BEST BUNDLE

TV + Internet + Phone



| | |
|---|----------|
| NexTV Basic, 30 Mbps Internet & Phone* | \$112.52 |
| NexTV Expanded, 30 Mbps Internet & Phone* | \$147.52 |
| NexTV Select, 30 Mbps Internet & Phone* | \$157.52 |

DOUBLE YOUR FUN

TV + Internet



| | |
|------------------------------------|----------|
| NexTV Basic & 30 Mbps Internet* | \$109.52 |
| NexTV Expanded & 30 Mbps Internet* | \$134.52 |
| NexTV Select & 30 Mbps Internet* | \$144.52 |

Internet + Phone



| | |
|---------------------------|---------|
| 30 Mbps Internet & Phone* | \$53.00 |
|---------------------------|---------|

Phone



| | |
|---------------|---------|
| Local Phone* | \$18.00 |
| Feature Pack* | \$5.00 |

Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling & Speed Dialing.

Internet Service Details: Services offered where available and require a 24/7 support fee of \$3.99. \$1 Pole attachment fee required. Modems are included. Many factors can affect speeds, which vary and are not guaranteed. All internet plans include unlimited data in compliance with our Acceptable Use Policy, which can be found on our website.

TV Service Details:

- TV Services offered where available. Some services may require a deposit based on credit rating. Regulatory fees, broadcast surcharge, sports programming surcharge and taxes are not included in the package rate.
- TV Everywhere: Must be a Ritter TV customer to access TV Everywhere. Available channels are based on customer's current TV package.
- Additional Whole Home DVR fee may be required. Must have internet service to purchase Whole Home DVR.

Phone Service Details: Services offered where available. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.06 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.

TechHome Service Details: Mobile includes phones and tablets. Desktop includes laptops.

Security Service Details: Some services may require a deposit based on credit rating. Full details available at rittercommunications.com/home-security.

SINGLE SIMPLICITY

High Speed Internet*



| 30 Mbps DOWNLOAD | 50 Mbps DOWNLOAD | 100 Mbps DOWNLOAD | 200 Mbps DOWNLOAD |
|---------------------|---------------------|----------------------|----------------------|
| 2 Mbps Upload | 10 Mbps Upload | 15 Mbps Upload | 25 Mbps Upload |
| \$45.00 | \$65.00 | \$85.00 | \$100.00 |

INTERNET ADD-ONS



Wireless Internet \$10.00



TechHome (Data Protection)

Protects your important data with services, such as SecureIT Web Security & Anti-Virus, Anti-Theft, File Backup, Firewall Protection, Anti-Phishing/Safe Surfing, Parental Controls, Password Keeper and Unlimited Virus Removals.

| | |
|---|---------|
| Protect Plan (Includes 1 desktop & 1 mobile device*) | \$5.95 |
| Protect Plus (Includes 2 desktops & 2 mobile devices*) | \$9.95 |
| Support Plan | \$14.95 |

INTERNET UPGRADES



| | |
|----------------------------------|---------|
| Upgrade from 30 Mbps to 50 Mbps | \$20.00 |
| Upgrade from 30 Mbps to 100 Mbps | \$40.00 |
| Upgrade from 30 Mbps to 200 Mbps | \$55.00 |



Plus, receive ESPN3 at no additional cost when you purchase any Internet Package!

LONG DISTANCE



(for bundled phone services)

| | |
|------------------------|---------|
| Pay Per Minute* | \$0.06 |
| Add 300 Minutes* | \$9.00 |
| Add Unlimited Minutes* | \$21.00 |

NEXTV



- Miss the beginning of a show? Restart a show already in progress and watch it from the beginning.
- Save your recordings on the reliable cloud rather than on your DVR set top box and avoid losing recorded data in the event of a power outage.
- Download the "Manage My TV App" and set recordings when you're away from home using your smartphone!
- Need more recording space? No problem! You can upgrade your package at anytime and get all the space you need!
- Can watch up to ten TVs at the same time!

250 GB Cloud DVR **Record up to 3 shows at once!** \$3.00
Included with Select TV Package

500 GB Cloud DVR **Record up to 6 shows at once!** \$5.00

1 TB Cloud DVR **Record up to 12 shows at once!** \$10.00

*TV service must be purchased with internet.

ADD-ONS & FEES



First Premium Movie Channel Package \$19.95
Choose your package — Cinemax (6 Channels), HBO (10 Channels), Showtime (16 Channels) or STARZ (21 Channels).

Each Additional Premium Movie Channel Package \$15.00

NexTV Sports Package \$3.99
Includes ESPNNews, ESPN HD, Outdoor Channel HD, Sportsman Channel, NFL RedZone, and Fox College Sports (Atlantic, Central and Pacific).

NexTV Movie Package \$5.99
Includes HD Net Movies, Turner Classic Movies, FXM and Sundance.

NexTV Set Top Box Fee \$10.00
(Per Box)

Whole Home Connection Fee** \$10.00

*TV service must be purchased with internet.

**Required to connect more than one set top box to the Cloud DVR.