

# SECURITY OPTIONS



Control security, thermostats, cameras, lights and locks with a simple tap on the touchscreen or the sound of your voice.



## Monitor Plan: \$40/month

**Includes:**

- 1 Control Panel
- 1 Motion or Glass Break Sensor
- 3 Door or Window Sensors
- 1 Key Chain Remote



## Automate Plan: \$50/month

**Includes:**

- 1 Control Panel
- 1 Garage Door Automation
- 3 Door or Window Sensors
- 1 Light Automation
- 1 Motion or Glass Break Sensor
- 2 Plug-In Automations
- 2 Key Chain Remotes
- 1 Wireless Keypad



## Control Plan: \$60/month

**Includes:**

- 1 Control Panel
- 1 Wireless Keypad
- 3 Door or Window Sensors
- 1 Doorbell Camera
- 1 Motion or Glass Break Sensor
- 1 Deadbolt Lock Control
- 2 Key Chain Remotes
- 1 Indoor Low-Light Camera

# Online Bill Pay.

To pay your bill online, with your username and password handy, visit [rittercommunications.com](http://rittercommunications.com) and select "Online Bill Pay." You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.

### Jonesboro

870.336.3400  
2400 Ritter Drive  
Jonesboro, AR 72401

### Customer Care Center

P: 888.336.4466  
E: [customerservice@rittercommunications.com](mailto:customerservice@rittercommunications.com)

### Technical Support

P: 888.659.6009  
E: [support@rittercommunications.com](mailto:support@rittercommunications.com)



# Enjoy Local Coverage and Content with Tubetown, Channel 11!

**A community partnership of Ritter Communications bringing you live sports, events and more!**

Whether you're wanting to watch your son score the winning basket, your best friend's daughter win the crown or just catch one of our local TV shows, Tubetown, Channel 21, has everything you need when it comes to local coverage and content.

With live access to local sporting events, you can watch your favorite games from your tablet and smartphone from anywhere in the country!

Plus, tune in to games live streamed straight from Tubetown's Facebook page!



- @tubetownonline
- @Tubetown
- Tubetown
- [tubetownonline.com](http://tubetownonline.com)

# TV Everywhere

**Enjoy Your Favorite Shows on Any Screen — Anytime! Laptop. PC. Tablet. Smartphone.**

Now you can stream your favorite shows and movies on your devices no matter where you are — all you need is an internet connection. Visit [rittercommunications.com/TVEverywhere](http://rittercommunications.com/TVEverywhere) to see all the online content and popular channels you can now enjoy from anywhere!



# Ritter Product Guide

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To view your channel lineup, scan the QR Code with your mobile device!

Right by You

7/23/21  
[rittercommunications.com](http://rittercommunications.com)

NEA FTTH Memphis DMA 1 GIG



TV / Internet / Phone / Security

## THE BEST BUNDLE

### TV + Internet + Phone



NexTV Basic, 200 Mbps Internet & Phone	\$127.47
NexTV Expanded, 200 Mbps Internet & Phone	\$177.47
NexTV Select, 200 Mbps Internet & Phone	\$194.47

## DOUBLE YOUR FUN

### TV + Internet



NexTV Basic & 200 Mbps Internet	\$114.47
NexTV Expanded & 200 Mbps Internet	\$169.47
NexTV Select & 200 Mbps Internet	\$191.47

### Internet + Phone



200 Mbps Internet & Phone	\$78.00
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## INTERNET ADD-ONS



Wireless Internet	\$10.00
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### TechHome (Data Protection)

Protects your important data with services, such as SecureIT Web Security & Anti-Virus, Anti-Theft, File Backup, Firewall Protection, Anti-Phishing/Safe Surfing, Parental Controls, Password Keeper and Unlimited Virus Removals.

<b>Protect Plan</b> (Includes 1 desktop & 1 mobile device)	\$5.95
<b>Protect Plus</b> (Includes 2 desktops & 2 mobile devices)	\$9.95
<b>Support Plan</b>	\$14.95

(Includes above services for up to 4 devices, plus 24/7 US-based Premium Technical Support, Setup, Support & Troubleshooting, Home Network Management and Technology Tune-Ups.)

## SINGLE SIMPLICITY

### High Speed Internet



<b>200 Mbps DOWNLOAD</b>	<b>500 Mbps DOWNLOAD</b>	<b>1 Gbps DOWNLOAD</b>
25 Mbps Upload	100 Mbps Upload	250 Mbps Upload
\$70.00	\$85.00	\$100.00

### Phone



Local Phone	\$18.00
Feature Pack	\$5.00
<i>Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling &amp; Speed Dialing.</i>	

## LONG DISTANCE

(for bundled phone services)



Pay Per Minute	\$0.06
Add 300 Minutes	\$9.00
Add Unlimited Minutes	\$21.00

## INTERNET UPGRADES



Upgrade from 200 to maximum speed of 500 Mbps	\$15
Upgrade from 200 to maximum speed of 1 Gbps	\$30
Upgrade from 500 to maximum speed of 1 Gbps	\$15

Internet Service Details: Services offered where available and require a 24/7 support fee of \$3.99. \$1 Pole attachment fee required. Modems are included. Many factors can affect speeds, which vary and are not guaranteed. 1 gig internet speeds include industry standard wired download speeds up to 940 Mbps. Optional \$10 technology fee, which includes 24/7 Support Fee (\$3.99 value), Wireless Internet (\$10 value), the Tech Home Protect Plan (\$5.95 value) is available. All internet plans include unlimited data in compliance with our acceptable use policy.

#### TV Service Details:

- TV: Services offered where available. Some services may require a deposit based on credit rating. Regulatory and taxes are not included in the package rate.
- TV Everywhere: Must be a Ritter TV customer to access TV Everywhere. Available channels are based on customer's current TV package.
- Additional Whole Home DVR fee may be required. Must have internet service to purchase Whole Home DVR.

Phone Service Details: Services offered where available. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.10 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.

TechHome Service Details: Mobile includes phones and tablets. Desktop includes laptops.

Security Service Details: Some services may require a deposit based on credit rating. Full details available at [rittercommunications.com/home-security](http://rittercommunications.com/home-security)

## NEXTTV



- Miss the beginning of a show? Restart a show already in progress and watch it from the beginning.
- Save your recordings on the reliable cloud rather than on your DVR set top box and avoid losing recorded data in the event of a power outage.
- Download the "Manage My TV App" and set recordings when you're away from home using your smartphone!
- Need more recording space? No problem! You can upgrade your package at anytime and get all the space you need!
- Can watch up to ten TVs at the same time.

250 GB Cloud DVR	<b>Record up to 3 shows at once!</b>	\$3.00
<i>Included with Select TV Package</i>		
500 GB Cloud DVR	<b>Record up to 6 shows at once!</b>	\$5.00
1 TB Cloud DVR	<b>Record up to 12 shows at once!</b>	\$10.00

## ADD-ONS & FEES



First Premium Movie Channel Package	\$19.95
<i>Choose your package — Cinemax (6 Channels), HBO (10 Channels), Showtime (16 Channels) or STARZ (21 Channels).</i>	
Each Additional Premium Movie Channel Package	\$15.00
NexTV Sports Package	\$3.99
<i>Includes ESPNNews, ESPN HD, Outdoor Channel HD, Sportsman Channel, NFL RedZone, and Fox College Sports (Atlantic, Central and Pacific).</i>	
NexTV Movie Package	\$5.99
<i>Includes HD Net Movies, Turner Classic Movies, FXM and Sundance.</i>	
NexTV Set Top Box Fee	\$10.00 <i>(Per Box)</i>
Whole Home Connection Fee	\$10.00