

# SUPERIOR ADVANTAGES



No  
Contracts



No Hidden  
Fees



Unlimited  
Data



Smart WiFi &  
Plume Home™ App

## ONLINE BILL PAY

To pay your bill online, with your username and password handy,  
**visit [rittercommunications.com](http://rittercommunications.com) and select "Online Bill Pay."**  
You can view your bill, make one-time payments, enroll in  
automatic payments, view bill history and select paperless billing.\*

\*Paper statement fee: \$5

## CONTACT US

**For Customer Care and 24/7 Technical Support:** 888.336.4466

When prompted, press 1 for Residential Services,  
then press 5 for Technical Support.

**Internet Service Details:** Services offered where available. Many factors can affect speeds, which vary and are not guaranteed. WiFi speeds will be lower. A one-time installation fee of \$49.95 is required for 1 Gig, 750 Mbps, 350 Mbps and 200 Mbps. All internet plans include unlimited data in compliance with our acceptable use policy, which can be found at [rittercommunications.com](http://rittercommunications.com)

**TV Service Details:** TV Services offered where available. Regulatory fees and taxes are not included in the package rate.

**Phone Service Details:** Services offered where available. Taxes and Regulatory fees not included in pricing listed. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.06 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.

**Right by You™**



To view our channel lineups,  
scan the QR Code with  
your mobile device!



## Product Guide

Internet • TV • Phone

Bono  
Brookland  
Lake City

5/09/25  
[rittercommunications.com](http://rittercommunications.com)

NEA FTTH Jonesboro DMA

**Right by You™**  
[rittercommunications.com](http://rittercommunications.com)

## SMART WIFI

### Powered by the Plume Home™ App

All internet packages come with Smart WiFi — a flexible, intuitive network syncs to your internet usage and provides you with the fastest, most reliable service.



### ADAPTIVE

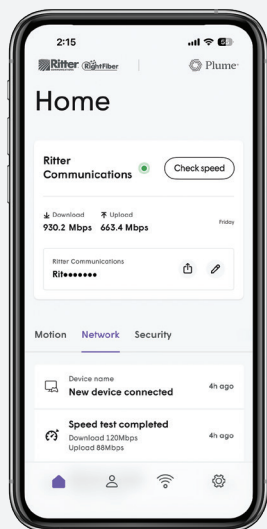
Consistent WiFi that intelligently distributes signal across all your devices.

### PROTECTIVE

Network security blocks attacks on all connected devices in your home in your home — 24/7.

### SUPPORTIVE

Customize & manage your network through parental controls, content filters and more.



The **Plume Home™** app allows you to easily set up and manage the Adaptive, Protective and Supportive functions of your new Smart WiFi network from your phone.



Learn more about  
**Smart WiFi**

## INTERNET & SMART WIFI

FASTEST IN THE AREA

**2**  
Gig

**\$130/mo**

Requires paperless billing.

- Up to 3 SmartPods included\*
- Plume Home™ app included
- Seamless smart home synergy
- Free installation
- Symmetrical upload speed

**1**  
Gig

**\$115/mo**

Requires paperless billing.

- Up to 2 SmartPods included\*
- Plume Home™ app included
- Smooth performance and downloads on smart TVs and gaming systems
- Symmetrical upload speed

**750**  
Mbps

**\$100/mo**

Requires paperless billing.

- Up to 1 SmartPod included\*
- Plume Home™ app included
- Symmetrical upload speed

**350**  
Mbps

**\$90/mo**

Requires paperless billing.

- Plume Home™ app included
- Symmetrical upload speed

**200**  
Mbps

**\$80/mo**

Requires paperless billing.

- Plume Home™ app included
- Symmetrical upload speed

**The price you see  
is the price you pay.**

One-time installation fee appears on first bill.

\*Our technicians will provide you with the best recommendation for SmartPod placements and coverage during installation.

## TV

\*Adding TV requires internet services.

**Basic**  
**\$85**.12/mo

**Expanded**  
**\$130**.12/mo

**Select**  
**\$140**.12/mo

### NexTV

Miss the beginning of a show? Restart a show already in progress and watch it from the beginning. Save your recordings on the reliable cloud rather than on your DVR set top box and avoid losing recorded data in the event of a power outage. Download the "Manage My TV App" and set recordings when you're away from home using your smartphone! Need more recording space? No problem! You can upgrade your package at anytime and get all the space you need!

250 GB Cloud DVR..... **\$3.00**  
Record up to 3 shows at once. Included with Select TV Package.

500 GB Cloud DVR..... **\$5.00**  
Record up to 6 shows at once.

1 TB Cloud DVR..... **\$10.00**  
Record up to 12 shows at once.

### TV Add-Ons

#### Premium Movie Channels

STARZ! Super Pak (21 Channels), HBO (10 Channels)  
Cinemax (6 Channels), Showtime/Movie/FLIX (16 Channels)

First Premium Movie Channel..... **\$19.95**

Each Additional..... **\$15.00**

NexTV Sports Package..... **\$3.99**

*Includes ESPNNews, ESPNU HD, Outdoor Channel HD, Sportsman Channel, and NFL RedZone*

NexTV Movie Package..... **\$5.99**

*Includes HD Net Movies, Turner Classic Movies, FXM & Sundance*

NexTV Set Top Box Fee..... **\$10.00 per box**

Whole Home Connection Fee..... **\$10.00**

Inside Wire Maintenance..... **\$3.99**

## PHONE

Local Phone..... **\$18.00**

Feature Pack..... **\$5.00**

Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling & Speed Dialing.

### Long Distance

Pay Per Minute..... **\$0.06**

Add 300 Minutes..... **\$9.00**

Add Unlimited Minutes..... **\$21.00**