

## THE BEST BUNDLE

### TV + Internet + Phone



Basic TV, 200 Mbps Internet & Phone	\$125.23
Expanded TV, 200 Mbps Internet & Phone	\$175.23
Select TV, 200 Mbps Internet & Phone	\$192.23

## DOUBLE YOUR FUN

### TV + Internet



Basic TV, 200 Mbps Internet	\$112.23
Expanded TV & 200 Mbps Internet	\$167.23
Select TV & 200 Mbps Internet	\$189.23

### TV + Phone



Basic TV & Phone	\$70.23
Expanded TV & Phone	\$130.23
Select TV & Phone	\$147.23

### Internet + Phone



200 Mbps Internet & Phone	\$78.00
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Internet Service Details: Services offered where available and require a 24/7 support fee of \$3.99. \$1 Pole attachment fee required. Modems are included. Many factors can affect speeds, which vary and are not guaranteed. 1 gig internet speeds include industry standard wired download speeds up to 940 Mbps. Optional \$10 technology fee, which includes Wire Maintenance (\$3.99 value), 24/7 Support Fee (\$3.99 value), Wireless Internet (\$10 value), the Tech Home Protect Plan (\$5.95 value) is available. All internet plans include unlimited data in compliance with our acceptable use policy.

#### TV Service Details:

- TV: Services offered where available. Some services may require a deposit based on credit rating. Regulatory and taxes are not included in the package rate.
- TV Everywhere: Must be a Ritter TV customer to access TV Everywhere. Available channels are based on customer's current TV package.
- Additional Whole Home DVR fee may be required. Must have internet service to purchase Whole Home DVR.

Phone Service Details: Services offered where available. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.06 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.

TechHome Service Details: Mobile includes phones and tablets. Desktop includes laptops.

Security Service Details: Some services may require a deposit based on credit rating. Full details available at [rittercommunications.com/home-security](http://rittercommunications.com/home-security).

## SINGLE SIMPLICITY

### High Speed Internet



200 Mbps DOWNLOAD	500 Mbps DOWNLOAD	1 Gbps DOWNLOAD
15 Mbps Upload	25 Mbps Upload	50 Mbps Upload
\$70.00	\$85.00	\$100.00

### Phone



Local Phone	\$18.00
Feature Pack	\$5.00

*Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling & Speed Dialing.*

## LONG DISTANCE

(for bundled phone services)



Pay Per Minute	\$0.06
Add 300 Minutes	\$9.00
Add Unlimited Minutes	\$21.00

## INTERNET ADD-ONS



Wireless Internet	\$10.00
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### TechHome (Data Protection)

Protects your important data with services, such as SecureIT Web Security & Anti-Virus, Anti-Theft, File Backup, Firewall Protection, Anti-Phishing/Safe Surfing, Parental Controls, Password Keeper and Unlimited Virus Removals.

<b>Protect Plan</b> (Includes 1 desktop & 1 mobile device)	\$5.95
<b>Protect Plus</b> (Includes 2 desktops & 2 mobile devices)	\$9.95
<b>Support Plan</b>	\$14.95

(Includes above services for up to 4 devices, plus 24/7 US-based Premium Technical Support, Setup, Support & Troubleshooting, Home Network Management and Technology Tune-Ups.)

## INTERNET UPGRADES



Upgrade from 200 to maximum speed of 500 Mbps	\$15.00
Upgrade from 200 to maximum speed of 1 Gbps	\$30.00
Upgrade from 500 to maximum speed of 1 Gbps	\$15.00

## TV ADD-ONS



### Premium Movie Channels

STARZ! Super Pak (21 Channels), HBO (10 Channels)  
Cinemax (6 Channels), Showtime/Movie/FLIX (16 Channels)

First Premium Movie Channel	\$19.95
Each Additional	\$15.00
Select Sports Tier	\$3.99 TV
Boxes	\$2.99-\$6.95
HD Access	\$8.00
HD or DVR	\$14.95
HD & DVR	\$19.95
DVR without Digital	\$21.95
Cable Card	\$6.95
DTA Box	\$2.99

## Whole Home DVR Solution

With the one-touch DVR capabilities of the Whole Home DVR Solution, you can quickly and easily control what to record and where to watch it. The easy-to-use platform allows a full range of digital entertainment services so you can effortlessly discover, experience and share HD content!



- Place up to **5 boxes in different rooms** and **record up to 6 programs at the same time**
- Use the free **Follow Me TV™ App** to access the TV guide, **set parental controls** and use your **mobile device as a remote control**
- Record up to **75 hours of HD Programming**
- Move boxes around your home easily** without hassle of rewiring boxes connected to the main gateway box
- Updated and easy-to-use interface** lets you click back and forth between programming quickly with less stall

<b>2 Room Package</b>	<b>\$25.00</b>
<b>3 Room Package</b>	<b>\$35.00</b>
<b>4 Room Package</b>	<b>\$45.00</b>
<b>5 Room Package</b>	<b>\$55.00</b>

## SECURITY OPTIONS

Control security, thermostats, cameras, lights and locks with a simple tap on the touchscreen or the sound of your voice.

-  **Monitor Plan**     \$40/mo.

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-  **Automate Plan**     \$50/mo.

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-  **Control Plan**     \$60/mo.



## Enjoy Local Coverage and Content with Tubetown, Channel 21!

**A community partnership of Ritter Communications bringing you live sports, events and more!**

Whether you're wanting to watch your son score the winning basket, your best friend's daughter win the crown or just catch one of our local TV shows, Tubetown, Channel 21, has everything you need when it comes to local coverage and content.

Plus, with live access to local sporting events, you can watch your favorite games from your tablet and smartphone from anywhere in the country!

Plus, tune in to games live streamed straight from Tubetown's Facebook page!



-  @tubetownonline
-  @Tubetown
-  Tubetown  
tubetownonline.com

## Online Bill Pay.

To pay your bill online, with your username and password handy, visit [rittercommunications.com](http://rittercommunications.com) and select "Online Bill Pay." You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.

### Jonesboro

870.336.3400  
2400 Ritter Drive  
Jonesboro, AR 72401

### Customer Care Center

P: 888.336.4466  
E: [customerservice@rittercommunications.com](mailto:customerservice@rittercommunications.com)

### Marked Tree

*Payment Location Only*  
870.358.4400  
30 Elm Street  
Marked Tree, AR 72365

### Technical Support

P: 888.659.6009  
E: [support@rittercommunications.com](mailto:support@rittercommunications.com)

## TV Everywhere

**Enjoy Your Favorite Shows on Any Screen — Anytime! Laptop. PC. Tablet. Smartphone.**

Now you can stream your favorite shows and movies on your devices no matter where you are — all you need is an internet connection. Visit [rittercommunications.com/TVEverywhere](http://rittercommunications.com/TVEverywhere) to see all the online content and popular channels you can now enjoy from anywhere!



**To view your channel lineup, scan the QR Code with your mobile device!**

# Ritter Product Guide



Bono • Black Oak • Lake City • Monette



**Right by You**

7/8/21  
[rittercommunications.com](http://rittercommunications.com)  
NEA Digital Jonesboro DMA with 1 Gig



TV / Internet / Phone / Security