



Notice of Updated Gas Rates and Consolidation of Gas Utilities

April 13, 2021

Dear Universal Natural Gas, Gas Energy, Enextex and Consumers Gas customer:

This notice informs you of the new rates for natural gas services and consolidation of gas utilities into one entity, Universal Natural Gas (“Unigas”), that have been approved by Texas regulators. This bill reflects these updated rates and utility consolidation. All customers formerly served by Gas Energy, Enextex, or Consumers Gas will now be served by Unigas. While the utility name may be changing for some of our customers, the same utility management and operations team will continue to serve you.

You may notice a few changes in your monthly bills to reflect the new rates. Rates for Residential customers include an \$18/month customer charge and a usage rate of \$3.14/Mcf. Rates for Small Commercial customers (usage less than 150 Mcf/month) now include a \$45/month customer charge and a usage rate of \$2.91/Mcf. Rates for Large Commercial customers (usage more than 150.1 Mcf/month) now include a \$175/month customer charge and a usage rate of \$2.91/Mcf.

Please note, your monthly bills now contain a few additional details. For example, your bill now includes a separate usage charge for expenses associated with the regulatory proceeding in which these rates were reviewed and approved (Railroad Commission of Texas Docket No. OS-20-00004865). Furthermore, each bill contains a “February 2021 Winter Event Installment Charge” associated with the extraordinary costs to purchase and provide gas service during the recent Winter Storm Uri event that affected all Texans. Unigas is proud to have provided uninterrupted gas service during this extreme weather event and worked with state regulators to ensure that our customers would not be required to pay for these pass-through costs of gas in a single, large monthly bill. Instead, the majority of these costs will be recovered in smaller installments over an 18-month period, beginning with this bill. The February 2021 Winter Event Installment Charge provides Unigas a fixed monthly recovery of those gas costs, allocated across all customers based on gas usage during that month. Unigas continues to monitor legislative efforts that may allow alternative recovery mechanisms associated with these costs, and we will update you if those efforts result in changes to the February 2021 Winter Event Installment Charge.

For additional information, please visit our website (www.txgas.net) or call our office at (281) 252-6700. We look forward to continuing to provide you with safe and reliable natural gas service.

Sincerely,

The Unigas Team