

**BJC Connect Practitioner Portal Membership Terms
Conditions**
(as of 21st February 2022)



Unless indicated otherwise, these terms & conditions apply to use of any Australian websites including BJC Connect which are owned or operated by **The Bone & Joint Clinic Pty Ltd ITF BJC Health Trust (ABN 30143927579)** trading as BJC Health.

We reserve the right, in our sole discretion, to change, modify, add or remove portions of these terms & conditions at any time. Please check these terms & conditions periodically for changes. Use of the BJC Connect website and engaging in our events denotes acceptance of any changes, whether or not you have reviewed them. If you do not agree to these terms & conditions, please do not use this website and, if applicable, please cancel your membership with us.

BJC Health offers the following subscriptions:

- BJC Connect Free Membership to the practitioner portal

It is possible to have combined memberships that includes access to the public portal. This will require agreement to separate terms and conditions upon accessing it the first time.

By signing up to the practitioner portal, and participating in BJC Connect's virtual education, programs, virtual exercise classes and other offerings; you declare that you have read and understood the "Terms & Conditions" listed below, and do hereby waive, release, and discharge BJC Connect and BJC Health, in perpetuity, from any and all responsibilities or liability for any present and future injuries or damages resulting or arising from your participation in any activities including but not limited to use of the services, and exercise including any injuries and damages caused by the negligent act or omission of any of those persons or entities mentioned above.

General Terms and Conditions

Free Memberships to practitioner portal

Only AHPRA registered or recognised accredited health professionals can access BJC Connect's practitioner portal. Once BJC Connect access is granted, the practitioner is automatically a BJC Connect member allowing them free access to specific parts of the platform. At this point in time, this allows access to:

- Events, resources and recordings hosted on the practitioner portal

Please note that BJC Health reserves the right to alter access to the platform at anytime.

Termination of Membership

You can terminate your membership at anytime by emailing sarah@bjchealth.com.au or unsubscribing to BJC Connect communications by clicking "Manage Preferences" at the bottom of all e-mail communications.

Privacy and Security

We are committed to protecting your privacy and security. Your personal information is treated in line with our Privacy Policy at BJC Health which can be found [here](#).

Nature of Advice provided

Advice and education provided at live group events are done so to the best of the ability of the speaker/facilitator who is balancing evidence based practice with practical experience treating patients.

Please note that implementation of knowledge gained through BJC Connect must be tailored for your circumstances specific to your patients/clients.

Expected Behaviour

We ask that you behave in a manner that ensures all members and staff are treated with respect at all times. These behaviours include but not limited to the following:

- Not shouting or acting in a threatening manner
- Staying muted so that whomever is speaking virtually can be heard by everyone else
- Not interjecting whilst someone else is speaking and allowing the facilitator to chair the meeting/workshop
- No bullying of any sort towards members and staff within or external to BJC Health clinics, online platforms and websites
- Not selling a product/service or disrespectfully disagreeing with the facilitator and/or other members present

BJC Connect facilitators have the right to remove members from a Zoom session if they are being disruptive. If BJC Health identifies that you are acting in a disrespectful manner, your subscription will be terminated.

Restrictions on Use of Materials

Unless otherwise specified, we grant you a non-exclusive, non-transferable, limited right to access and use the BJC Connect website and the material provided hereon for your personal, non-commercial use, provided that you comply fully with the provisions of these terms & conditions. You understand that only you may use your user account and password, and that your subscription to our membership is only valid for your personal, non-commercial use and may not be shared with others.

You acknowledge that you may only use BJC Connect Products for personal, non-commercial use, and may not sell, lease, licence or otherwise receive any consideration for allowing the Products to be used by any other person or entity. You agree to indemnify us and keep us indemnified against any loss suffered by us due to you selling, leasing, licensing or otherwise receiving any consideration for allowing Products to be used by any other person or entity.

Additional Information

BJC Health reserves the right to amend any information, including but not limited to prices, technical specifications, terms of service and product offerings without prior notice. This includes cancellation and amendments to live event schedules and facilitators. We will of course endeavour to give you as much notice as possible.

Live events will not take place on NSW (Australia) public holidays unless a special event is promoted.

BJC Health typically shuts down its operations over the Christmas and New Year period for a period of at least 10 days. The same may occur for the Easter long weekend. Please expect a much smaller offering or full cancellation of live virtual events and exercise sessions through these periods. Prior notice will be given.

Zoom access requirements

Only Zoom account holders will be able to access virtual events and classes. It is recommended that you download the Zoom app on your computer and/or other devices and be logged in. Clicking on the Zoom link we provide should bring you straight to the event.

Internet Connection & Virtual exercise experience

Those members attending live virtual sessions must make sure they have good internet connection to achieve the best possible experience. It also helps if the device and applications you use have the most recent updates.

With delivery of these services being virtual, we are prepared for occasional issues with internet connectivity and technical issues. We have redundancy in our systems but things go wrong on occasion. Please appreciate when this occurs and that we are doing everything we can to make sure your experience is as good as it possibly can be.

Video Recording of Live events

Recording of live community workshops and virtual exercise sessions will take place through Zoom. These recordings **may** be used for the following purposes:

- Made available for members to re-watch in their own time through the BJC Connect platform
- Used for training purposes to improve our delivery and services
- Occasionally used for branding and marketing but limiting the ability for any individual member to be identified

Beware of what information you share during the live sessions especially when recording is taking place. Zoom will notify you that recording will be taking place upon joining a live meeting/workshop/exercise class.