

Churchill Wild - COVID-19 Health and Safety Protocols

The comfort and safety of our guests are always top priorities, not just when walking with polar bears, but also while staying at our lodge. We are working tirelessly to ensure a comfortable and healthy experience with us during our 2021 season. The remote location and small group size provides a good option for those of us traveling this year!

Churchill Wild complies with, and in most cases exceeds, the policies and procedures put forth by the Manitoba/Canadian government regarding tourism operations during the COVID-19 pandemic.

Below you will find a list of some of the additions and changes that COVID-19 will bring to our operating and cleaning procedures. Some of these measures will be subject to change based on government guidance in the coming weeks.

- Masks are required while at the hotel in Winnipeg, at the Winnipeg airport, the commercial flight to/from Churchill, upon boarding the charter flight to/from the lodge and when riding the tour bus in Churchill. This is subject to change based on health services recommendations.
- Please carry your vaccination card with you while at the hotel in Winnipeg and while in Churchill, as many stores/restaurants do require proof of vaccination before entering.
- Masks will not be required while inside the lodge at Seal River as we create a safe “bubble” together.
- We will be implementing mandatory pre-trip screening for guests and staff. COVID-19 rapid tests will be available for guests and staff, if required.
- Daily health checks for both staff and guests.
- We will fully sanitize all public, communal contact surfaces twice daily, at a minimum. This will include light switches, chair arms, tabletops, door handles, and other frequent touchpoints.
- Guest accommodation will be thoroughly cleaned between guests. To limit staff interactions in guest rooms we will not be entering private rooms during your stay, we will provide self-cleaning options in each room for use as desired. Guests will be required to pack up their own linens and place the items in the bag provided before leaving their room for the last time.
- We will make changes to food services to reflect health regulations and reduce communal contact. When possible, we will maintain a schedule of separate staff for the removal of used service items and replacement with cleaned and sanitized items.
- We will provide self-disinfecting items such as wipes and hand sanitizers in Churchill and at the lodge as needed to reduce exposure.
- We'll increase kitchen sanitization on top of the daily cleaning schedule.
- All managers and cleaning and serving staff are required to take the Clean It Right certification, produced by Manitoba Tourism Education Council, as it pertains to COVID-19 regulations.

This is subject to change, and any updates will be emailed prior to your arrival. We cannot wait to host you in this beautiful corner of the world to make photos, new friends and memories to last a lifetime!