

AMAWATERWAYS Health and Safety Protocols

Updated: August 10, 2021 at 5:00 PM PST

The world has changed; however, our commitment to the health and safety of our guests and crew remains of the utmost importance to us. We want to reassure you that we are working with global health authorities and local governments in the U.S. and around the world to follow all the most up-to-date health and safety protocols, some of which we have summarized for you below. Our experienced staff and crew have undergone special training and will be advised and guided by a Public Health Officer. As always, our crew will be on hand to take care of all the details so you can relax and enjoy your much-anticipated river cruise vacation.

Trust and Confidence

Having sailed the Rhine River in 2020, AmaWaterways played an industry-leading role in the early adaptation of health and safety protocols within the river cruise sector. Guest feedback confirms we delivered an exceptional experience while protecting our guests and crew with our enhanced protocols.

AMAWATERWAYS VACCINATION REQUIREMENT: Effective immediately, AmaWaterways will only be welcoming fully vaccinated guests on board our ships. Guests affected by this decision should contact their travel advisor for options to reschedule their river cruise.

Please note: As new information becomes available, the Health and Safety Protocols below will be updated. Further details will be provided in your Electronic Travel Documents prior to departure.

For Our Guests

Whether you are a loyal past guest or are considering river cruising with us for the first time, we thank you for entrusting AmaWaterways with your future river cruise plans. Here are some of the measures we are taking to protect our guests on board and ashore:

Pre-Cruise



ONLINE HEALTH
QUESTIONNAIRE

Prior to boarding, an online Health and Contact Tracing Questionnaire will be required. You will be asked to upload your vaccination card and complete this form within 7 days prior to departure. Please note: Boarding will be denied without completing this form prior to your departure.

Embarkation



TEMPERATURE
CHECKS

At embarkation and every morning, guests' temperatures will be taken with no-contact infrared thermometers. If, for any reason, further testing is required, shoreside medical treatment centers are within close proximity.



SANITIZED
LUGGAGE

Your luggage handles will be sanitized before delivery to your stateroom.

On Board



FACE
COVERINGS

At this time, all guests are required to wear face coverings when moving through interior spaces on the ship and while using public transportation on shore, including on our motorcoaches. We strongly recommend packing medical grade and/or N95/KN95 masks, as certain countries and sites we visit require their use. For your convenience, our onboard gift shops fleetwide will offer a limited supply of medical grade masks at a cost of two euros per pack of five; and N95/KN95 masks at a cost of two euros per individual mask. These masks are also widely available in local shops throughout Europe.



CLEANING & DISINFECTING

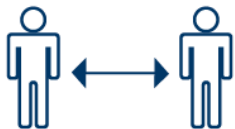
We will have ample hand sanitizers available throughout the ship and their frequent use is required by all guests and crew.

Our crew has implemented enhanced cleaning and disinfecting measures throughout the ship.



CLEAN AIR

We use state-of-the-art fan coil air conditioning units; there is no recirculating of air among staterooms.



SOCIAL DISTANCING

There will be limitations to the number of guests allowed to sail with us.



SAFE DINING

Safety and social distancing will be enhanced throughout our dining room.



EXERCISE & WELLNESS

You will still get plenty of fresh air and exercise as our bicycles, fitness mats and equipment will be thoroughly sanitized after each use. Use of the Fitness Room is by appointment with cleaning time between use.

Throughout Europe and Asia, we provide a variety of onboard wellness activities led by professionally trained Wellness Hosts. Whenever weather permits, these small-group classes will be held on our spacious open-air Sun Decks.



NO VISITORS ON BOARD

Non-essential visitors are not permitted on board.

Exploring Ashore



SOCIAL-DISTANCE TECHNOLOGY

Your personal portable Quietvox commentary systems will allow you to hear guides while social distancing.



EXPLORING ASHORE

Shore excursions will be conducted in small groups. Guests must use hand sanitizers when getting on and off our coaches that are thoroughly cleaned each morning.

In addition, masks will be required for all guests when using public transportation on shore, including our motorcoaches. Masking requirements vary by country and sites visited; please be prepared to bring your medical grade mask with you on all excursions. Some countries may require N95/K95 masks.

In the event that ships are docked side by side, guests will be required to pass over Sun Decks.

For Our Crew Pre-Cruise



MEDICAL CLEARANCE

Pre-boarding medical test and isolation periods, in-depth health and safety training, face coverings and social distancing are required.

On Board



CREW TRAINING

All our crew have participated in in-depth training on enhanced operating protocols led by our experienced corporate Designated Hygiene Officer in consultation with international and national health authorities. Each ship has their own Public Health Officer overseeing all aspects of health and sanitation for guests and crew.



TEMPERATURE CHECKS

Health will be monitored for potential symptoms as well as through twice daily temperature checks.



FACE COVERINGS

Crew will be required to wear face coverings during working hours and continue to respect social distancing in their living quarters.

We are continuously monitoring the updates from global health authorities and local governments in the U.S. and around the world with regards to the ongoing situation. These temporary conditions are subject to change or withdrawal at any time. Please see our [Travel Advisory FAQ](#).

**Enhanced protocols are subject to change by local authorities and may vary in certain destinations.*