



CHECK LIST OF MANDATORY STEPS BEFORE AND DURING YOUR JOURNEY TO CHILE

45 days prior departure to Chile:

- You must complete the validation process of your vaccines received abroad and obtain the Chilean Mobility Pass via <https://mevacuno.gob.cl/>. Please note that this process might take between 2 to 4 weeks, so please plan ahead of time.
Only fully vaccinated foreign travelers are allowed to enter Chile (booster dose is optional). Unvaccinated foreign travelers are not allowed to enter Chile. This applies to adults and children aged 6 and older.

Up until 15 days prior departure:

- Send a copy of your passport to your travel consultant.
The Akorn ground staff in Chile requires your personal information to facilitate in-country procedures, such as reservations of labs for any additional COVID-19 testing requirements.
- Purchase health insurance that covers COVID-19 issues during your stay in Chile, with a minimum coverage of USD\$30,000.
A copy of the insurance policy must be attached to the "Affidavit for Travelers" sworn statement (see below).
- Sign the "Akorn COVID-19 Health & Safety Acknowledgement" form and return via e-mail to your travel consultant.
This is a waiver from your local tour operating company that each guest needs to complete before arrival. All guests are asked to accurately attest to their fitness to travel and agree to comply with all health protocols on their Akorn journey.

72 hrs prior departure:

- Undergo a PCR test at a laboratory that is approved by the national health authorities in your country.
A proof of the negative test result, which cannot be older than 72 hrs counting from the departure time of the last flight segment, must be attached to the "Affidavit for Travelers" sworn statement (see below).

48 hrs prior departure:

- Fill out the "Affidavit for Travelers" sworn statement (called C19) electronically at www.c19.cl or through the C19 link at the MeVacuno portal.
The "Affidavit for Travelers" sworn statement contains contact, health, and travel information. Your insurance policy and a negative PCR test result need to be uploaded in order to complete the form. The voucher resulting from the completion of this form (including a QR code) will be sent to you by email and is required for review by the airline and at the sanitary control at the border.



During check-in in for your flight and upon arrival to Chile:

- Please carry either an electronic or printed copy of all the above-mentioned mandatory documents that are required to enter the country.

Upon arrival to Santiago airport:

- After stepping off the plane, you will pass a Sanitary Control point, where all your documentation will be reviewed.
- A PCR test shall be randomly done at the airport. Those who undergo the PCR test shall quarantine until a negative test result is obtained (6-24 hrs approx.). Travelers shall wait for their PCR test results in their hotel room, either in Santiago or another city, connecting by a direct domestic flight.
The test is free of charge.
- After clearing the Sanitary Controls, you will go through Immigrations (PDI), where your passport will be stamped, and you receive a migration paper.
Please safely keep this document together with your passport. I will be required at all hotels and when departing the country.
- Then collect your luggage at the corresponding carrousel. Afterwards go through Customs (SAG).
You need to complete a form that is available electronically or on paper.
- Once you complete all these procedures, your guide will be waiting for you in the Arrivals hall, holding a sign with your name on it.

During your journey through Chile:

- All travelers remain under a period of vigilance for 7 days after entering the country.
You are provided access to an electronic form where you must self-report your location and health conditions on a daily basis to the Chilean Health Authorities. This mandatory requirement shouldn't take you more than 5 minutes each day.
- When traveling on a domestic flight, you will be required to present your Chilean Mobility Pass upon check-in.
- Wearing a face mask is mandatory in Chile in all public spaces, both indoor and outdoor. Please carry your personal protection equipment with you all the time.



Before returning home:

- Depending on your country of residence, different testing requirements might apply for you to be allowed to board your return flight. Please inform yourself and be aware that it is your sole responsibility to check entry requirements and communicate accordingly to your Travel Consultant, so that Akorn staff can assist you with the required testing.

At any time...

The Akorn Chile Customer Service Manager, Ms. Vivian Gaymer, is available 24/7 during and even before your trip, to assist you with any queries you might have.

Please reach out to her whenever you wish!

Telephone or WhatsApp: (+56) 9 9997 8506

Email: clientserviceschile@akorndmc.com

For official government information regarding all regulations and requirements, we recommend visiting this website: <https://www.chile.travel/en/traveltochileplan/>



ADDITIONAL INFORMATION FOR YOUR JOURNEY TO CHILE

- Our staff work tirelessly with our partners behind the scenes.

We have longstanding relationships with suppliers including restaurants, hotels, boats, transportation providers and venues. These partners know our exacting standards and have been fully vetted by our staff to make sure they comply with all local regulations regarding health and hygiene.

- We're adhering to best practices for cleanliness and disinfection.

We follow the guidelines established by the leading health experts (including the World Health Organization) to minimize any opportunity for coronavirus exposure during your journey. We'll have hand sanitizer readily available, ensure enhanced cleaning in hotels and restaurants and sanitize vehicles at every arrival and departure (with a focus on high-frequency touchpoints such as door handles).

- We're committed to facilitating physical distancing.

Our entire staff plans and executes your itinerary to maintain adequate physical distances as much as possible. Moving forward, your guides will forego shaking hands when saying hello, along with no contact check-in/check-outs in many hotels.

- Wearing personal protective equipment on your journey.

You will be requested to wear personal protective equipment (PPE), such as face masks, in accordance with local health regulations. We encourage you to bring your own PPE.

- All guides and staff are fully vaccinated and follow rigorous health and safety procedures.

In addition to being experts in your region's culture, history and wildlife, your guides are fully versed in your destination's health regulations as well as Akorn's practices and protocols. Everyone involved in running your journey — including drivers, baggage handlers and others behind the scenes — observes a strict, round-the-clock health and safety regimen, including regular staff health and temperature monitoring.

For nearly 60 years, Akorn has defined the art of providing security and comfort in the world's most inspiring destinations. We put your health and wellbeing first wherever we take you, leaving you free to explore with the peace of mind that comes with having the world's foremost experts at your side.