

Epicor Advanced Quality Management

Product

- ▶ Epicor® ERP

Benefits

- ▶ Improves ease of use with more personal, intuitive design and greater flexibility
- ▶ Empowers you to add processes and workflows
- ▶ Uses integrations and plugins to interact with your EQMS systems
- ▶ Allows for cross-device compatibility

The Power of Enterprise Quality Management Without Increased Complexity

Proactivity is vital to improving quality management. With real-time visibility into quality and compliance—at every step and across all stakeholders—an organization tips the scales from reactive to proactive. Epicor Advanced Quality Management (AQM) acts as your intelligence gateway into global performance—delivering the objective, truthful information you need on all things quality.

Transform the way you manage quality and compliance processes

The foundation to achieving and sustaining long-term success is to adopt transformational technology. It needs to fit your organization's needs today and offer an extensible architecture for the future.

The newest release of Epicor Advanced Quality Management is built on the IQS® Trubox™ platform, which is a next-generation, browser-agnostic application that enables users to move beyond data management into a state of actionable intelligence. Epicor AQM remains faithful to its roots by ensuring organizations can rely on out-of-the-box, best-practice Enterprise Quality Management Software (EQMS) core tools for peace of mind and rapid deployment, but the Trubox platform opens up numerous possibilities beyond this important objective. Additionally, connecting and integrating Epicor AQM with other enterprise data sources is made simple with an open plugin and integration toolset.

Epicor AQM provides a powerful and proven solution that offers a unique model for integrating quality processes to achieve superior enterprise-wide performance. It helps companies become more competitive and profitable. It also allows them to achieve and maintain compliance with industry standards—e.g., ISO 9000, TS-16949, AS 9100, ISO 14001, and ISO 13485—and faster validation at a lower cost than other solutions.

Instead of being built around the specific characteristics of any one of a number of general and/or industry-specific quality standards, the Epicor AQM solution is designed around the needs of complex business processes.

Features

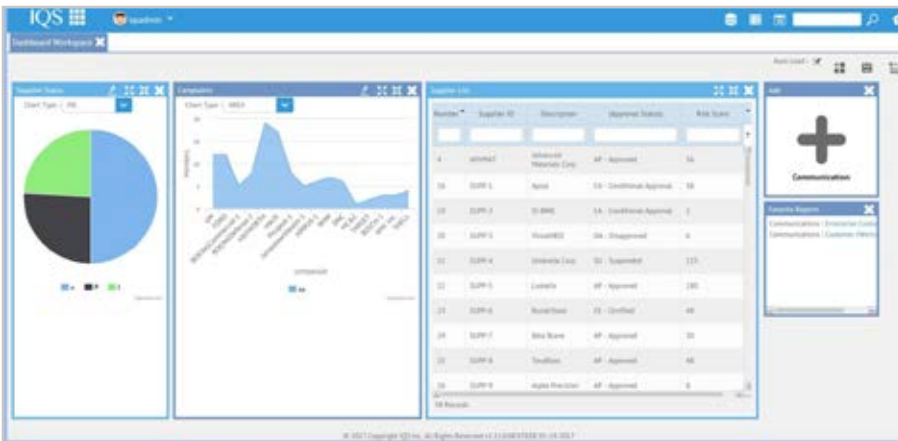
Audit

The Epicor AQM Audit module is designed to transform the way an organization schedules, executes, acts on, and analyzes internal or external audits. This mobile-ready module allows you to go beyond compliance to truly drive improvement.

Nonconformance

Transform the way you track failures experienced because of a process, product, or service with the Epicor AQM Nonconformance module. Whether the source is a customer complaint, an inspection, an audit, or related to a supplier, this module efficiently captures, manages, and tracks failures.

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Reporting and analytics built into Epicor AQM provide on-the-fly data visualization and deep analysis of multiple measures—across different processes—for all levels of the enterprise.

Corrective Action

The Epicor AQM Corrective Action module provides an integrated solution to inform, address problems, and eradicate the potential for recurrence. Formalize your approach to documenting and addressing specific and systemic problems, and then share that learning across the organization.

Inspection and Statistical Process Control (SPC)

Plan for and record the results of product testing to both confirm product conformity and identify trends that might indicate future nonconformities with the Epicor AQM Inspection and SPC module. This module is critical for recording and analyzing data—from receiving, through production and delivery—to generate adjustments and improvements at the speed of business.

Supplier Quality

Transform the way you engage, collaborate, track, and improve all supplier-related quality management activities in a secure and centralized system with Epicor AQM Supplier Quality module. Quantify supplier performance based on real-time metrics and track improvements in a system that is accessible to suppliers and internal stakeholders when needed.

Quality Planning

Managing Advanced Product Quality Planning (APQP) projects, various Production Part Approval Process/First Article Inspection (PPAP/FAI) submission requirements, and other quality-related projects can be challenging. The Epicor AQM Quality Planning module uses a configurable template approach to make this process more efficient while providing a single source of truth. The software automates and documents the critical aspects of the new product launch process to ensure engineering design information is translated effectively throughout the pre-production process.

Calibration

The Epicor AQM Calibration module transforms your processes for tracking and controlling measuring devices and test equipment into a centralized system. Manage the calibration schedule in a central system and perform analysis using statistical studies and automatically calculated results.

Maintenance

Strengthen the management, documentation, and scheduling of all preventive and reactive equipment maintenance activities with the Epicor AQM Maintenance module. It supports global preventive maintenance systems within any manufacturing or service environment.

Customer Management

Optimize the way you serve, satisfy, and interact with your customers with the Epicor AQM Customer Management module. Manage every quality-related customer interaction with a streamlined, configurable process. This module efficiently captures, manages, and tracks outcome in a closed loop.

Product Management

The Epicor AQM Product Management module is critical for managing product quality with engineering revision control, change approvals, characteristic definitions, approved suppliers, and linkage to controlled documents. This module serves as the hub for all product quality data and is referenced by most modules in the Epicor AQM integrated software system.

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Document Control

Formalize how documents and other artifacts are stored, controlled, distributed, published, and audited with the Epicor AQM Document Control module. Provide secure, fast, and efficient documentation access to all stakeholders—locally or globally—with minimum administrative overhead and maximum control.

Training

Transform your approach to training and competence management to support quality as an organization-wide responsibility with the Epicor AQM Training module. The built-in integration with the Epicor AQM

Document Control module assures the elimination of blind spots and automates acknowledgment and control.

Risk Management

The Epicor AQM Risk Management module takes a high-level and abstract approach to giving a flexible context through which organizations can record risk management efforts. This module focuses on business risk—as opposed to specific product or process risk, which is managed through failure mode effects analysis (FMEAs) in the AQM Product Management module. Once risks are identified and recorded, they can then be reviewed and prioritized by management, and controls can be

established. All management reviews can be recorded in review meetings to track management involvement with the process.

Powered by IQS

Founded in 1988 on the principles of exceptional quality management and software, IQS has been transforming the way the world's top manufacturers operate for 30 years. IQS is continually evolving their technology to provide the most reliable and flexible solutions for everything related to quality management. Their web-based enterprise software easily integrates into your operation, so you can achieve industry registration faster, increase profitability, and be competitive.

About Encompass

Encompass Solutions is a business and software consulting firm that specializes in ERP systems, EDI, and Managed Services support for Manufacturers and Distributors. Serving small and medium-sized businesses since 2001, Encompass has helped modernize operations and automate processes for hundreds of customers across the globe. Whether undertaking full-scale implementation, integration, and renovation of existing systems, Encompass provides a specialized approach to every client's needs. By identifying customer requirements and addressing them with the right solutions, we ensure our clients are equipped to match the pace of Industry.

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