

# ENI ENGINEERING QUALITY POLICY



ENI Engineering Ltd is engaged in the procurement, fabrication, production, construction, maintenance, blasting, coating, assembling and commissioning of activities across a range of industries and customer segments. ENI Engineering Ltd turns a customer's ideas and plans into reality and we seek to add value at every stage of their supply chain, through our high-quality metal design manufacturing and distribution.

## We will:

### Work as a close-knit team

Our people will continuously strive to work as a close-knit team. Through our values, we will be mission focused and we will achieve success by being ADAPTABLE, FLEXIBLE and INNOVATIVE.

We will evolve our practices and continue to improve our quality, to not only consistently meet but exceed our customers expectations.

### Create an environment that continuously improves our quality system

The implementation and continuous improvement of our quality management systems will ensure we create an environment where all employees are aware of and engaged in ENI Engineering quality.

Our people will be encouraged to take action to improve any aspect of quality for the benefit of our internal and external customers.

### Understand our customers

Our dealings with our customers will be conducted professionally and as efficiently as possible so that our customers are satisfied in all respects.

### Consult with and develop people

We will ensure we will continue to consult with our people to help them understand the importance of quality and where/ when needed, we will provide our people appropriate development opportunities.

### Engage our leaders

The leaders at ENI Engineering are responsible for setting, reviewing and monitoring our quality objectives as part of our regular management reviews. They are directly responsible for taking action to actively develop and lead a quality focused culture within ENI.

### Develop and review to improve

ENI Engineering will continue to develop, review and improve our quality management systems to ensure that our processes and procedures create the best possible outcomes for all interested parties.

We will understand and comply with all applicable requirements, regulations and standards.

### Approval

This policy has been approved by the ENI Board of Directors and communicated to all employees.

The policy will be annually reviewed on a formal basis by the ENI Senior Leadership Team.

Any proposed changes to the policy will be approved by the Board of Directors and communicated to all employees.

A handwritten signature in black ink, appearing to read 'John Down'.

**John Down**  
Managing Director  
ENI Engineering Limited