



HAMMERTIME RESTORATION

121 Charles St W, Suite 330
Kitchener, ON
N2G 1H6
226-338-6192

Certificate of Completion and Authorization to Pay for:

Mold Remediation, Mitigation

Date Received: December 1, 2020
Completion Date: December 11, 2020
Project Manager: Steve Kelly

Date of Loss: December 1, 2020
Claim Number: 8HAFNM8A

I, **Tom Christie** agree that all work provided by Hammertime Restoration has been completed to my satisfaction. This completion form serves as a direction for **Smithston Insurance** to pay Hammertime Restoration, if terms permit. I further understand and agree that the deductible, if not already satisfied, is my responsibility to pay, as is the cost of any services which are not covered by insurance. The type of work provided by Hammertime Restoration has been completed at or above satisfactory levels at **15 Dawson Road, Peterborough, ON, Canada**

Customer Name: Tom Christie Contact Number: 2263386192
Address of Loss: 15 Dawson Road, Peterborough, ON, Canada

1-Strongly Disagree | 2-Mostly Disagree | 3- Neutral | 4- Agree | 5- Strongly Agree

Comments

1. How satisfied were you with the speed of arrival after calling us? **Strongly Agree**

Always on time!

2. How satisfied were you of the communication provided by the team throughout the job? **Agree**

The team called almost every day before arrival

3. Did work begin promptly on the agreed upon date? **Strongly Agree**

You stuck to your word which was great!

4. Was the work completed in the agreed upon time frame? **Strongly Agree**

My wife and I were very surprised at how quick your team worked

5. How satisfied are you with the quality of work completed? **Agree**

Everything was great except some contents and furniture were not put back properly

6. Were you satisfied with the treatment of your family and your home/property by Hammertime? **Strongly Agree**

Very nice to my young son and they were overly cautious with my belongings

7. Would you recommend Hammertime Restoration to Family & Friends? **Yes**

Exceptional job - will tell my friends!

Customer/Authorized Agent Signature

Tom Christie
Legal Name

December 11, 2020
Date