

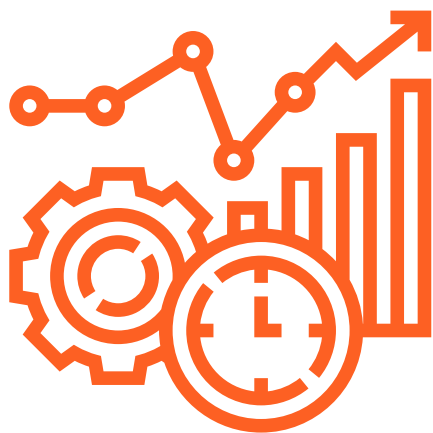
VertexOne Complete™ is a comprehensive enhanced SaaS model that allows our utility clients to focus on providing top-notch customer service, while relying on VertexOne to maintain, grow, and support provided technologies.



VertexOne Secure™

Provides proactive security monitoring capabilities and tools to protect utility and customer data.

- Intrusion Detection
- Vulnerability Scanning
- Penetration Monitoring
- Encryption
- Secure File Transfer
- Security Patching
- PCI Compliance
- Incident Management



VertexOne Grow™

Support new features & functionality to keep pace with changing customer needs and evolving system capabilities.

- Version Upgrades
- Technical Currency
- Platform Feature Enhancements
- Release and Functional Roadmap Planning
- Regression Testing
- Maintenance Pack Installations
- New Feature Advisory

30 YEARS

experience in utility industry

24/7 HELP DESK

providing continual support

PREDICTABLE TCO

technical upgrades included

VertexOne Complete™

Utility Benefits

With VertexOne Complete™, our customers are provided with continuous improvement that focuses on an ongoing evolution and transformation to leading industry practices.

Benefits include:



Agility



SLA Adherence



Data Security



Technical Currency



Future-Proof

VertexOne Cloud™

Provides infrastructure management and right-sizing of technology infrastructure capacity to meet and exceed utility's customer expectations.

- Data Center Management
- Capacity Management
- Server Management
- Network Management
- Storage Management
- Database Management

VertexOne Run™

Providing support from application SMEs to ensure the smooth running of applications for day-to-day tasks and business operations.

- Single Point of Contact
- Application Change Management
- Incident Response
- 24x7 Helpdesk
- System Administration
- Batch Processing
- Disaster Recovery

SELECT VERTEXONE UTILITY PARTNERS

Austin Water, TX
DC Water
East Bay Municipal Utility District, CA
EPCOR USA
Pacific Northern Gas Ltd.
Pinellas County Utilities, FL
Sask Power

AWARDS

2020 GovTech 100
CS Week Best CIS Implementation
2019 GovTech 100
2016 World Economic Forum Technology Pioneer
2015 B Corp Best for the Environment

FOR MORE INFORMATION
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vertexone™