

Complete your next technology implementation or upgrade headache free with a prescriptive approach that delivers projects on-time and on-budget with 100% launch success track record and lifetime support.

VERTEXONE FASTSTART™

Refined over 30+ years of experience

A mature CIS implementation approach that mitigates risk, aligns incentives and enables on-time/on-budget performance through

- Early and Iterative Data Migration
 - Mock 0 at Day 1
- Hybrid-Agile Development Model
- Strong Project Governance and QA Tollgates
- Proactive Organizational Change Management
- Seamless Transition to Support

Support Beyond Implementation

Once the solution is stable, implementation transitions into support. VertexOne manages the solution on your behalf from monitoring batches and interfaces, to applying upgrades and ensuring that the system meets our jointly defined performance criteria. At this time, VertexOne truly becomes an extension of your organization.



"I have been through four CIS projects in my career, and this one was by far the best executed. Doing in such a short timeframe what many thought was impossible is a testament to the commitment of an incredible team."

Thomas L. Kuczynski, CEO
DC Water

"You worry when implementing a customer engagement program like WaterSmart, that it will create additional workload for utility staff. It has been the exact opposite for our team."

Cindy Robbins, Utility Billing Department Head
Pocatello, ID

30-60-90 Day Launch

A comprehensive fast-track onboarding for your customer self-service platform. Immediately surface actionable data and start digitally engaging your customers in 90 days!

90-Day Onboarding Milestones

- Kick-off meeting
- Data and content survey completion
- Historical billing and consumption data load
- Establish ongoing data file scripting and transfer protocol
- approve platform configuration details
- Comprehensive quality assurance
- Go Live
- Easy. Fast. Reliable.

SELECT UTILITY PARTNERS

Austin Water, TX
DC Water
East Bay Municipal Utility District, CA
EPCOR USA
Louisville Water, KY
Pacific Norther Gas Ltd.
Pinellas County Utilities, FL

AWARDS

2021 GovTech 100
2020 GovTech 100
CS Week Best CIS Implementation
2019 GovTech 100
2016 World Economic Forum Technology Pioneer
2015 B Corp Best for the Environment

FOR MORE INFORMATION

vomarketing@vertexone.net