10 Common Questions

What type of businesses does Online Appointment Scheduling work well for?
Any business that takes appointments, reservations, or has a schedule-based business model will benefit from using Online Appointment Scheduling; examples include wellness and beauty professionals (Hair Stylists, Massage Therapists, Fitness classes), accredited professionals (Lawyers, Accountants, Consultants) and trades (Mechanics, Plumbers, Electricians).

Which calendars does Online Appointment Scheduling sync with?
Built-in calendar integrations include: Google Calendar, Apple iCal, Outlook, and Office 365

Is the widget customizable?
Yes, the booking widget can be customized to display photos, services, pricing, time zones, hours of operation and more.

Does Agendize support various scheduling modes?
Yes. Agendize does cover all scheduling modes from one-on-one to classroom bookings. Select one of the scheduling modes to set up the location according to the need.
Services: Bookings that consume a period of time with a staff member. For example, the booking of a haircut or booking a phone call with a sales agent.
Resources: A predetermined block of time where one or more clients can reserve a spot. For example, booking of a yoga class with 20 spots available.

How does the installation on my website work?
Once the widget is customized to your specifications,add it to your website with a simple HTML code or through an iframe.

What if I don't have a website?
We provide you with an automatically generated web page ("Direct URL") to accept appointments. Your Direct URL also includes your logo, company details and hours of operation.

Can I accept appointments from Facebook?
Yes. You can have a booking widget installed directly on your Facebook business page, in addition to redirecting the Facebook call-to-action directly to your Agendize booking page.

Can I accept appointments from Google My Business?
Yes. Connect to your Google My Business account. In the Info page of your business, click on the website section. Paste your booking URL into the Appointment links field.

Can I accept payments online?
Agendize has integrations to support payments through Paypal, Ingenico, Monetary and Realex Payments.

What languages are supported?

The platform is available in eight different languages including: English, Spanish, French, German, Japanese, Portuguese, Italian and Dutch.