

Product Condition Guide

Features & Benefits

New OEM Original

A brand-new part in OEM packaging

- Typically the most expensive option
- Offers the perception of having the highest quality

New Aftermarket

A brand-new part built to OEM fit, form, and function, but designed & manufactured by a third-party

- Typically lower cost than **OEM Original**, but similar quality
- Often the best value for the cost & quality received

OEM Certified Refurbished

A pre-owned part that has been repaired by the OEM to factory conditions

- Often lower cost than **New OEM Original**, but refurbished to a like-new condition
- Sometimes includes a similar warranty to a **New OEM Original** part from the manufacturer

Refurbished

A pre-owned part that has been restored to working condition and system tested to be in line with original OEM specifications

- Lower cost than a new or **OEM Certified Refurbished** item, but higher risk of failure
- A good option for a high-cost part on a non-critical piece of equipment

Tested

A pre-owned part that has been system tested on-site at a supplier. Tested parts can either be:

- **System Tested** - Tested on a full working system with testing documents
- **Bench Tested** - Tested on a workstation, not on a full system including a generator.

- Lower cost than a new or refurbished part, but higher risk of failure
- A good option for non-critical or soon-to-be-replaced equipment

Open Box

An item that was removed from the box to photograph and is being sold otherwise unused.

Demo

An item that was used for sales demonstration purposes by the supplier and is being sold otherwise unused.

Used

A pre-owned item that has not been tested or had any components replaced. Sold *As-Is* and is typically non-returnable.

Repair

An item that has been sent in for flat-rate repair (*i.e. Depot Repair*).