# Goodwill Impacts Lives In **Cook County!**



Goodwill's Northeastern IL Territory

### Our Mission

Our mission is to provide training, employment and supportive services for people with disabilities or disadvantages who seek greater independence.

# Our Impact

For more than 100 years, Goodwill Industries of Southeastern Wisconsin and Metropolitan Chicago has served our communities during some of the hardest times in our country's history - a commitment we continued during the global health pandemic and social unrest addressing systemic racism. As we navigate these unprecedented times, Goodwill is unwavering in our commitment to a safe, sustainable and equitable experience, especially for our front-line employees who provide essential goods and services to the community.

We remain focused on our mission working to deepen our impact through service delivery and community engagement. We work with partners across two states and 23 counties to help people looking to find jobs, build skills, and progress in their life and careers.



#### Community Engagement: **Delivering Our Mission During Challenging Times**

After losing her job in the culinary industry, Isamar turned to Goodwill to help find essential work just as the pandemic began. As a single mother, the thought of starting over was overwhelming, however her job coach encouraged her not to give up and told her she believed in her.

# "Now I have a job, now I see myself and where I'm going to be in the future."

-Isamar Dumas, Goodwill Workforce Connection Center Client

She created a new resume and practiced interviewing skills which landed her a job as a transporter at a local hospital. At Goodwill, support doesn't end when a job seeker finds employment. Job coaches know the importance of staying connected to their clients to help them build a career to support their families and live fulfilled lives.

# Services in Cook County:

- Goodwill Retail Mission Services
- Goodwill TalentBridge
- Job Resources and Supports
- Training and Employment Services
- Workforce Connection Centers

#### **2020 Local Impact**





Number of

Number of jobs started for individuals served in the county county residents



Goodwill **Cares vouchers** redeemed, helping people directly in the community



Number of

employees residing

in the county\*

\*Cumulative

**Pounds of materials** kept out of landfills\* \*average per Goodwill Store and Donation Center



**Goodwill Store & Donation Centers** 



**Goodwill facilities** 

For more information

Questions

Tag Us!