

Interactive & Guided Aircraft Troubleshooting.

Comprehensive fault isolation solution to **improve first-time-fix.**

Trusted by manufacturers, airlines, and militaries around the world, SpotLight enables you to **monitor, maintain, and collaborate on all unscheduled maintenance.**



Smarter Troubleshooting.

SpotLight promotes best-in-class troubleshooting processes by presenting tests in the most logical order, refining the possible solution lists and tests in real-time based on provided answers, and giving context sensitive documentation at each step.

Better Fix-Rates.

SpotLight accelerates mean-time to repair, reduces no-fault-found parts, and increases equipment availability. With a more reliable fleet and fewer wasted parts, customers can realize immediate savings on maintenance costs alone.





Knowledge Accumulation.

SpotLight effectively captures field experience from your entire team, ensuring the best fix to a maintenance issue is shared globally, to deliver the fastest and most cost-effective troubleshooting paths and solutions every time.

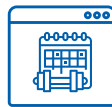
SpotLight uses a smart diagnostic reasoning engine that **continually optimizes the troubleshooting process.**

Key Features:



Guided Diagnostics

SpotLight provides a step-by-step troubleshooting guide by using a series of specific and dynamically delivered question and answer options.



Just-In-Time Training

SpotLight provides customizable documentation, videos, & pictures to guarantee the tech can troubleshoot even unfamiliar equipment and symptoms.



Centralized Collaboration

SpotLight messaging and session sharing features allow technicians to connect with colleagues in other locations to assist with troubleshooting.



Flexible Authoring

Complete solution that tailors troubleshooting content for unique configurations and workflows while integrating new field experience.



Cross-Platform Access

SpotLight provides quick and immediate online or offline access to key information via the desktop application, web app, or mobile app.



Fleet View

Real-time view of all active troubleshooting and help desk escalations, for centralized monitoring, prioritization, and tracking of urgent issues.

Technicians can **improve first-time-fix** rates and **reduce overall equipment downtime & repair costs** with SpotLight.