INFINIT-O
Endless Opportunities

Industry: Cybersecurity
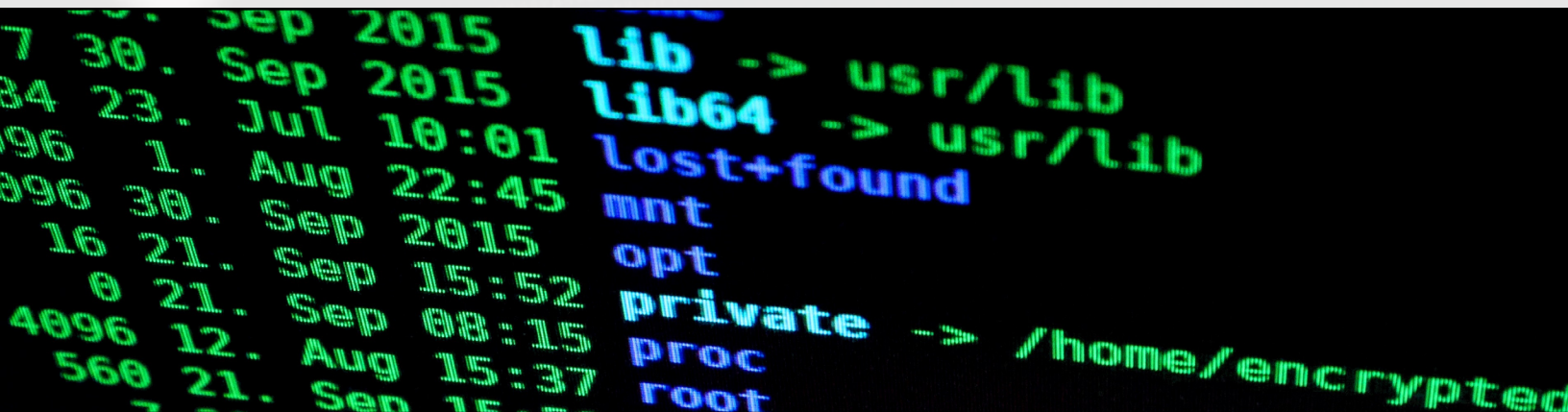
Location: US

Challenge

The COVID-19 pandemic resulted in a shift in the workplace. Most, if not all industries, have moved the 'normal' office setting to remote work as a compliance to the government mandate of physical distancing in an effort to limit the spread of the coronavirus yet at the same time maintaining business continuity in the four corners of the home. But since this digital shift was not an event most companies have preempted nor prepared for, cybersecurity measures were not efficiently set in place causing some distress in data security and digital readiness.

In return, companies are needing technology and IT support to secure confidential information to fortify business security despite working outside the protection of in-house facilities. Cybersecurity companies have been ramping up to adhere to the demand of digital security yet facing the limited talent pool of cybersecurity specialists that can respond to the spiral needs.

Goal

The target is to steer the challenges of cybersecurity with digital security intelligence through overcoming the limited supply of workforce on technology and IT teams and improving cybersecurity processes and workflows with the help of security intelligence solutions. Yet with the limited pool of talents due to the increasing demand for cybersecurity in the high-priced job market, scouting for the best people to do the job with the limited training period and face-to-face skill transfer is where partnership with outsourcing companies come into play.

Technology and IT companies building rapid-response support services composed of threat intelligence analysts and certified IT professionals that are committed to building and implementing the most effective cybersecurity infrastructure is the key to overcoming the strain of remote work in the digital pandemic for any business.

Infinit-O Partnership

Since most, if not all companies, are now sourcing skilled cybersecurity specialists, hiring limitations arise especially in technology and IT companies. They need support to scout the right team to address the cybersecurity demands of the digital pandemic. In effect, after partnering with Infinit-O, the company was able to scale their workforce and still address demand while keeping a finger on the pulse of the cybersecurity threat landscape. The team Infinit-O built was able to continuously overachieve excellent Key Performance Indicator scores aligned with the client's needs.

Infinit-O's aim is to create long lasting partnerships and endless opportunities for cybersecurity companies while managing the sudden demand for technology and IT support. We render a strong understanding in cybersecurity and cloud management; all utilizing the latest technology to provide excellent value for our clients. We are also ISO 27001 and 9001 certified and GDPR-compliant, so your company and client's data are safe, all the while saving up to 70% on operational cost.

Building you a great team of:

- Systems/Cloud Administrators
- Threat Intelligence Analyst
- AWS and Azure DevOps Engineer
- IT Technical Assistant
- Information Technology Team
- IT Operation Analyst
- IT Operation Engineer

Ensuring Key Performance Indicators

- High level and timely resolution of IT support and services
- Great customer and client satisfaction rating

Infinit-O lent a helping hand in rendering a strong combination of business consultancy, process optimization, and building a great cybersecurity team. From 11 years of partnership and more years to come, Infinit-O will provide the necessary assistance it can offer to technology and security intelligence companies for better cybersecurity services in this new normal of remote work. They started small, exceeded expectations and grew organically over these many years.