

# Installing and Activating a Trial Period for Statgraphics 19

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Statgraphics 19 may be used free of charge for a 30-day trial period. During that period, all features are available and there are no data limitations. After 30 days, a license must be purchased to continue using the program. However, the program does not have to be downloaded and installed again.

To initiate a 30-day trial period, follow the instructions in this document.

## Step 1: Download and Install Statgraphics 19

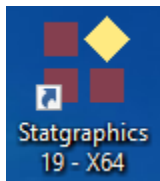
To use Statgraphics 19, it must first be downloaded by going to [www.statgraphics.com/download19](http://www.statgraphics.com/download19). Click on one of the 10 links in the following table found there:

<i>Primary language</i>		
English Download	32-bit	64-bit
French Download	32-bit	64-bit
German Download	32-bit	64-bit
Italian Download	32-bit	64-bit
Spanish Download	32-bit	64-bit

This will download a standard Windows installation file. The 32-bit version of Statgraphics 19 runs on computers with either a 32-bit or 64-bit version of Windows. The 64-bit version of Statgraphics 19 requires your computer to be using a 64-bit version of Windows.

When the download is complete, use Windows Explorer to locate and run the file that you downloaded.

During the installation, most users can select all of the defaults. When complete, an icon will be placed on your desktop similar to the one below:



## Step 2: Create a Statgraphics Registration Account

Before you can start the trial period, you must register your email address with Statgraphics. To do so, use your web browser to go to <https://register.statgraphics.com>. This will take you to the following page:

A screenshot of the Statgraphics 18/19 Registration Program webpage. The page has a white background with a light gray grid pattern. At the top left is the Statgraphics logo, which consists of three red squares and one yellow diamond. To the right of the logo, the word "statgraphics" is written in a large, red, lowercase font. To the right of the logo and text, the words "Version 18/19 Registration Program" are written in a smaller, black, uppercase font. Below the logo and text, there is a red horizontal line. Below the line, the text "TRIAL PERIOD" is written in a bold, black, uppercase font. Below "TRIAL PERIOD", the text "REGISTERED SERIAL NUMBERS" is written in a bold, black, uppercase font. Below "REGISTERED SERIAL NUMBERS", the text "ACTIVATIONS" is written in a bold, black, uppercase font. Below "ACTIVATIONS", the text "ASSOCIATED SITE LICENSES" is written in a bold, black, uppercase font. Below the text, there is a blue hyperlink that says "Click here to log in using your email address." Below the hyperlink, the text "FIRST TIME USERS: please register here before logging in." is written in a black, lowercase font.

Click on “register here” to go to a page where you can set up a registration account:

## CREATE A NEW ACCOUNT

Use the form below to create a new account.

Passwords are required to be a minimum of 8 characters in length.

\* indicates a required field

**Account Information**

\*Email address:

\*Password:

\*Confirm password:

Check this box if you are a student.

\*First name:

\*Last name:

\*Job title:

\*Organization:

\*Address:

Address (line 2):

\*Country:

\*City:

State:


\*Postal code:

\*Phone number:

Be sure to enter a valid e-mail address, since you will need to respond to an e-mail sent to that account to complete the registration process:

## Statgraphics 18/19 Registration

○ **support@statgraphics.com**  
To testv19@statgraphics.com

2:02 PM 

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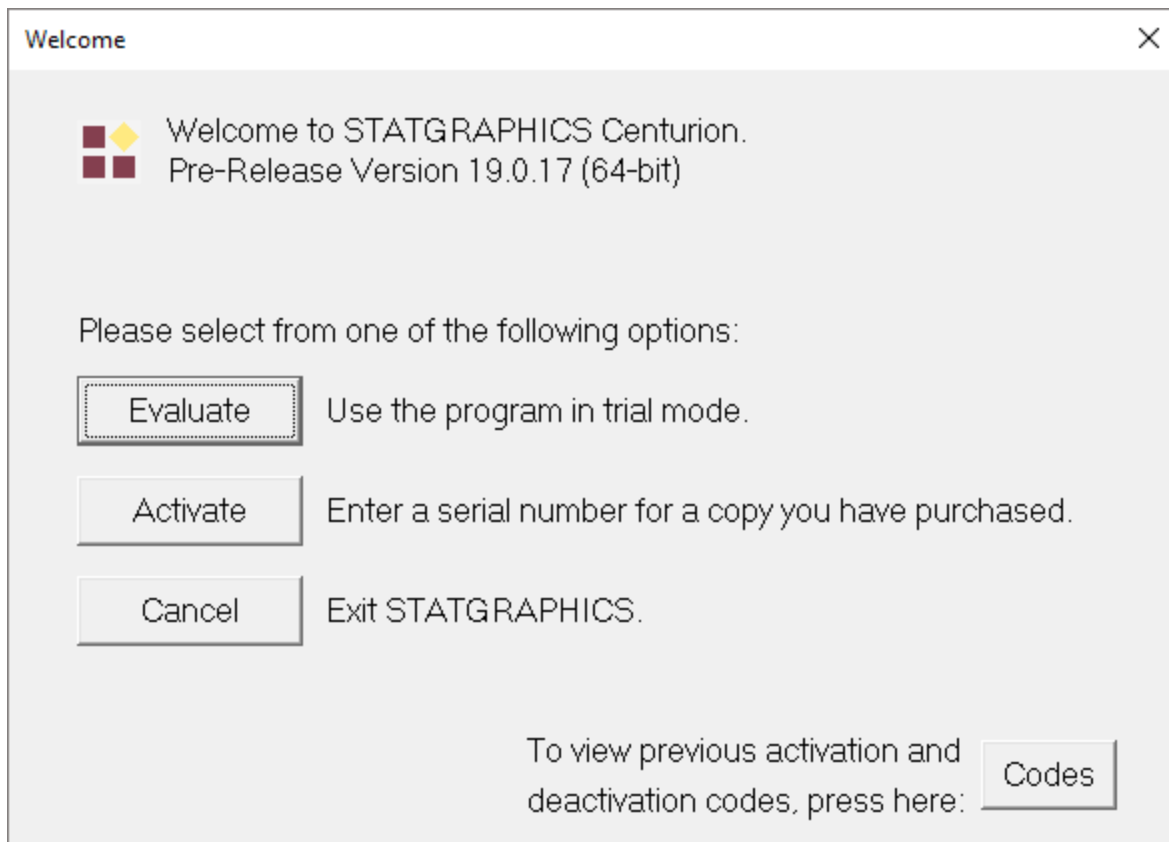
Reply Reply all Forward Delete 

Welcome [testv19@statgraphics.com](mailto:testv19@statgraphics.com). Thank you for registering with the Statgraphics V18/19 license management system. To activate your new account, please click on the following link:  
<http://register.statgraphics.com/VerifyNewUser.aspx?ID=14e44806-3d55-4d48-b3e7-5ebee41b2ca1>

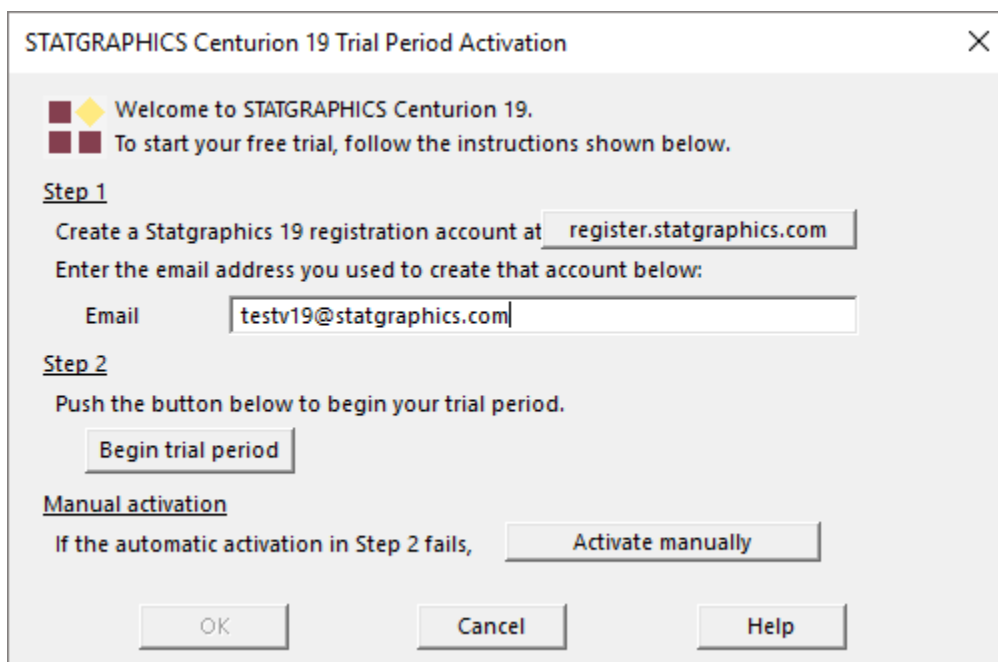
Once you respond to that email, your account will be activated.

### Step 3: Activate the Program

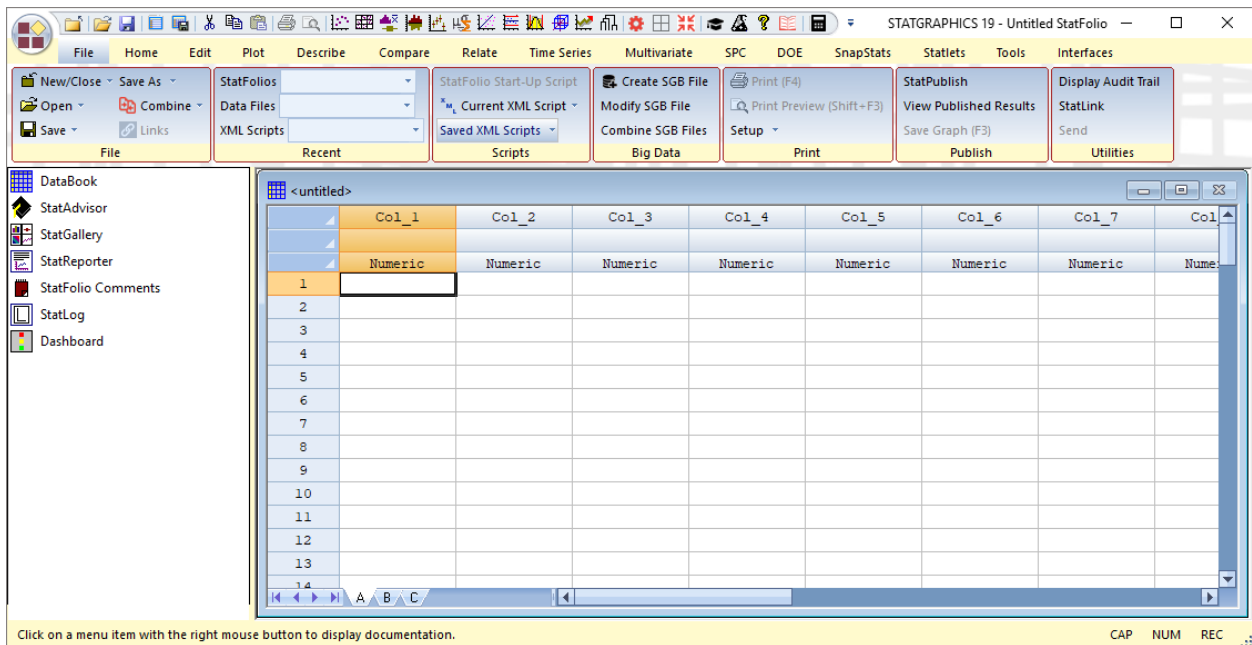
Now look for the Statgraphics 19 icon on your desktop and click on it to start the program. A welcome screen will appear:



Click on the *Evaluate* button. This will take you to the *Trial Period Activation* dialog box:

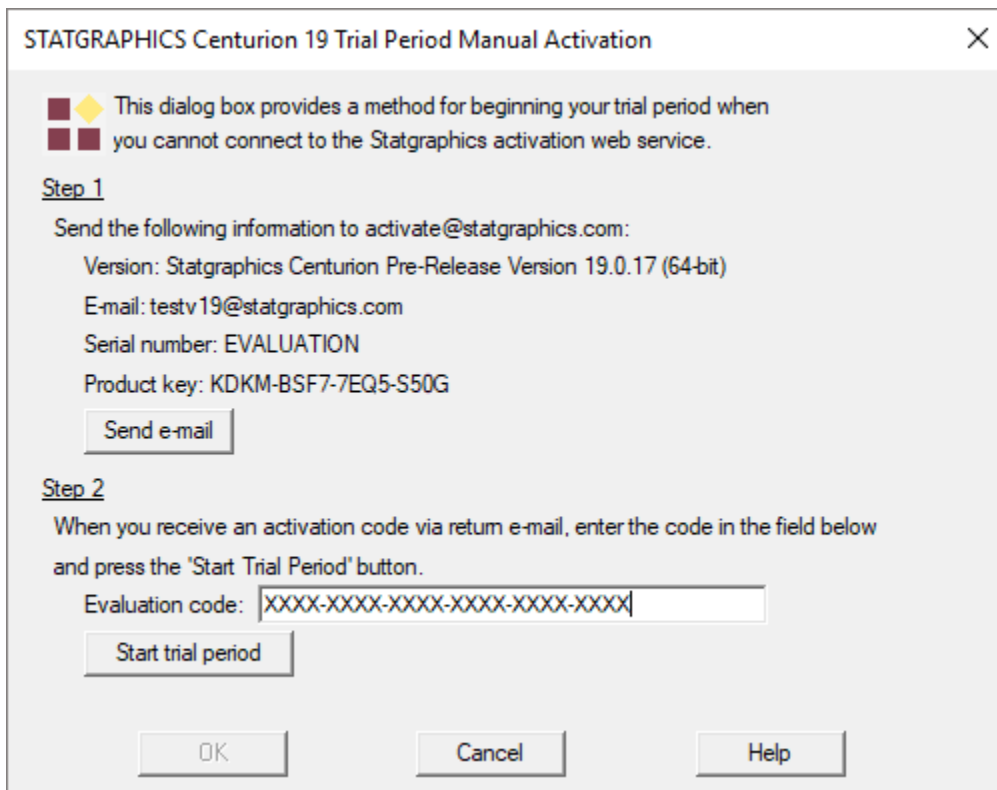


Type in the email address that you registered earlier and push the *Begin trial period* button. If the email address is found in the Statgraphics database and it has been less than 30 days since you first installed the program on any computer, the program will launch and bring up the main Statgraphics window:



## Manual Activation

If the automatic activation process fails, usually because a firewall is preventing you from communicating with the Statgraphics activation web service, push the button labeled *Activate Manually*. This will display the following dialog box:



Push the button labeled *Send e-mail* to send the information shown to [activate@statgraphics.com](mailto:activate@statgraphics.com). You will receive an activation code via return email which you should type in the *Evaluation code* field. Then press *Start trial period*.

Note: manual activation requires that someone from the support team at Statgraphics generate an activation code and email it to you. This will be done during normal business hours.