

Installing and Activating a Single-User License for Statgraphics 19

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The instructions in this document apply to individuals who have purchased a single-user license. Be sure to have available:

1. The 20-character serial number you received when you purchased the license.
2. The 8-character registration code that was provided with the serial number.

NOTE: If you have already downloaded and installed a trial copy, you may skip Step 1. If you have already created a registration account, you may skip Step 2.

Step 1: Download and Install Statgraphics 19

To use Statgraphics 19, it must first be downloaded by going to www.statgraphics.com/download19. Click on one of the 10 links in the following table found there:

<i>Primary language</i>		
English Download	32-bit	64-bit
French Download	32-bit	64-bit
German Download	32-bit	64-bit
Italian Download	32-bit	64-bit
Spanish Download	32-bit	64-bit

This will download a standard Windows installation file. The 32-bit version of Statgraphics 19 runs on computers with either a 32-bit or 64-bit version of Windows. The 64-bit version of Statgraphics 19 requires your computer to be using a 64-bit version of Windows.

During the installation, most users can select all of the defaults. When complete, an icon will be placed on your desktop similar to the one below:



Step 2: Create a Statgraphics Registration Account

Before you can activate the program, you must register your email address with Statgraphics. To do so, use your web browser to go to <https://register.statgraphics.com>. This will take you to the following page:



Version
18/19
Registration
Program

TRIAL PERIOD

REGISTERED SERIAL NUMBERS

ACTIVATIONS

ASSOCIATED SITE LICENSES

[Click here to log in using your email address.](#)

FIRST TIME USERS: please [register here](#) before logging in.

Click on “register here” to go to a page where you can set up a registration account:

CREATE A NEW ACCOUNT

Use the form below to create a new account.

Passwords are required to be a minimum of 8 characters in length.

* indicates a required field

Account Information

*Email address:

*Password:

*Confirm password:

Check this box if you are a student.

*First name:

*Last name:

*Job title:

*Organization:

*Address:

Address (line 2):

*Country:

*City:

State:

*Postal code:

*Phone number:

Be sure to enter a valid e-mail address, since after pressing *Create Account* you will need to respond to an e-mail sent to that account to complete the registration process:

Statgraphics 18/19 Registration

○ **support@statgraphics.com**
To testv19@statgraphics.com

2:02 PM 

 S

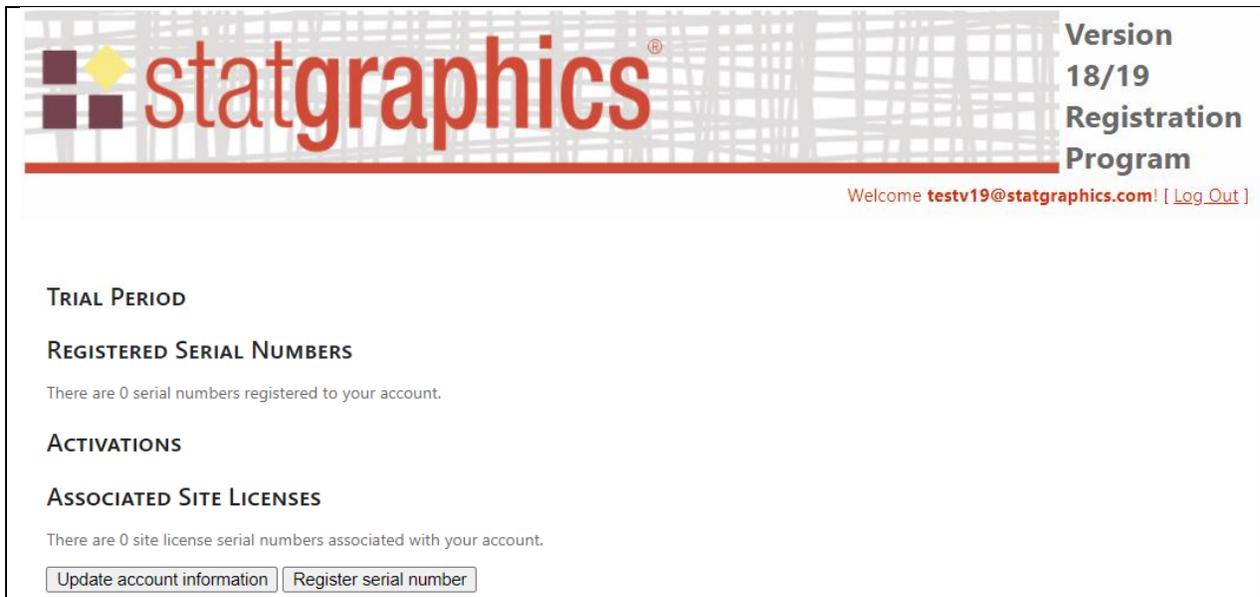
Reply Reply all Forward Delete 

Welcome testv19@statgraphics.com. Thank you for registering with the Statgraphics V18/19 license management system. To activate your new account, please click on the following link:
<http://register.statgraphics.com/VerifyNewUser.aspx?ID=14e44806-3d55-4d48-b3e7-5ebee41b2ca1>

Once you respond to that email, your account will be activated.

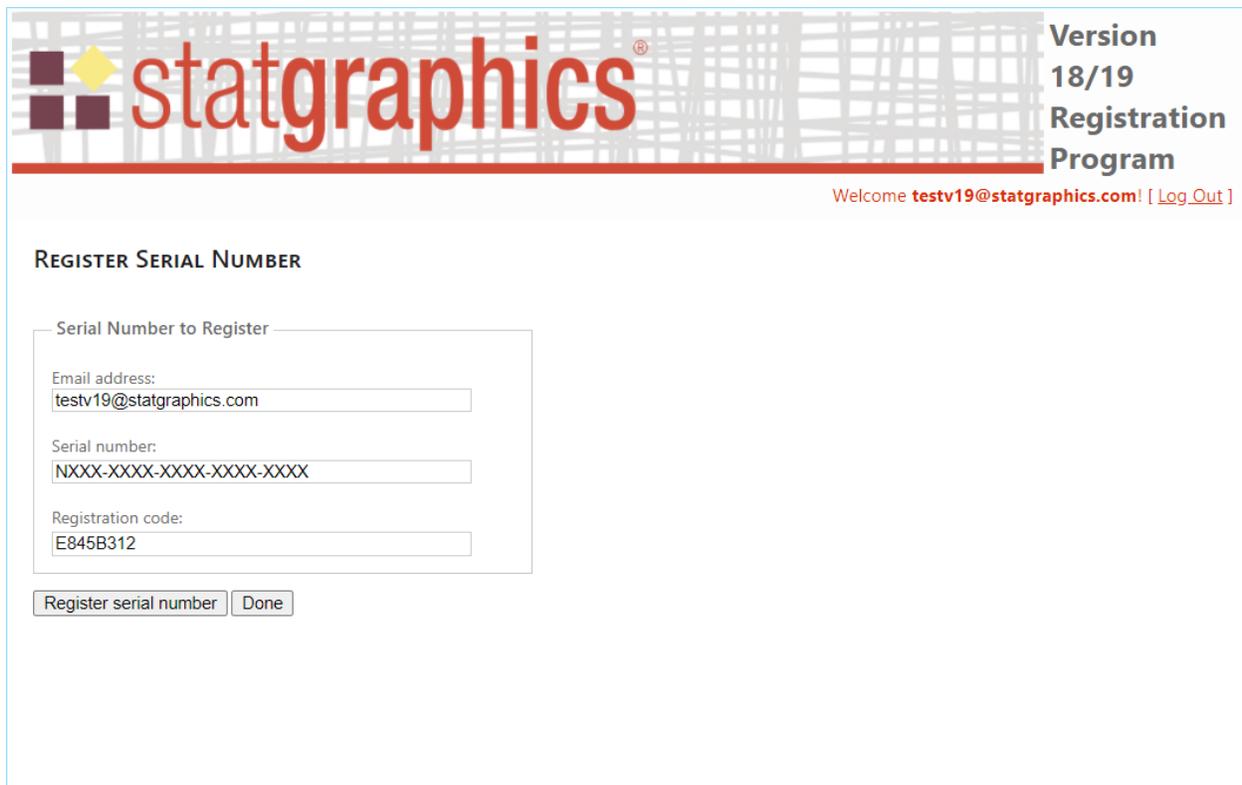
Step 3: Register Your Serial Number

Before you can activate your license, you must register your serial number by going to *register.statgraphics.com*. Log in with the username and password you created in Step 2. This will take you to the following page:



The screenshot shows the Statgraphics registration dashboard. At the top left is the Statgraphics logo. To the right, it says "Version 18/19 Registration Program". Below the logo, a welcome message reads "Welcome testv19@statgraphics.com! [Log Out]". The main content area has four sections: "TRIAL PERIOD", "REGISTERED SERIAL NUMBERS" (with a note that there are 0 serial numbers registered), "ACTIVATIONS", and "ASSOCIATED SITE LICENSES" (with a note that there are 0 site license serial numbers associated). At the bottom, there are two buttons: "Update account information" and "Register serial number".

Push the button labeled *Register serial number* which will display the following window:

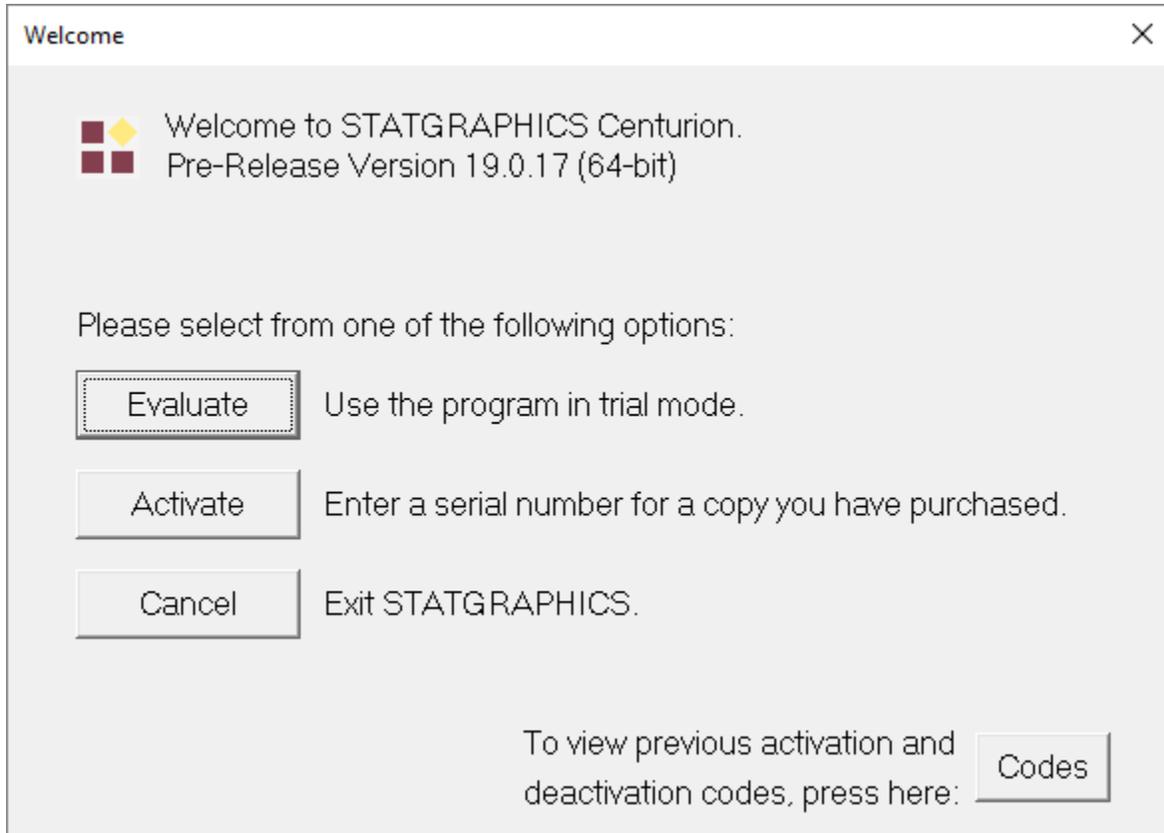


The screenshot shows the "REGISTER SERIAL NUMBER" form. At the top left is the Statgraphics logo. To the right, it says "Version 18/19 Registration Program". Below the logo, a welcome message reads "Welcome testv19@statgraphics.com! [Log Out]". The main content area has a title "REGISTER SERIAL NUMBER" and a form with three input fields: "Serial Number to Register" (empty), "Email address:" (containing "testv19@statgraphics.com"), "Serial number:" (containing "NXXX-XXXX-XXXX-XXXX-XXXX"), and "Registration code:" (containing "E845B312"). At the bottom, there are two buttons: "Register serial number" and "Done".

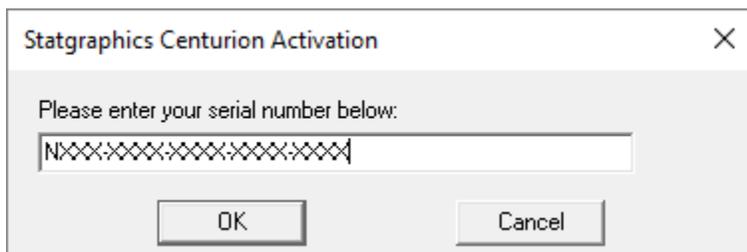
Enter the serial number you received when you purchased your license and the associated registration code. Then press *Register serial number*. After receiving a confirmation that the serial number was registered, press *Done*. This will return you to the previous page, which will show the serial number that you registered.

Step 4: Activate the Program

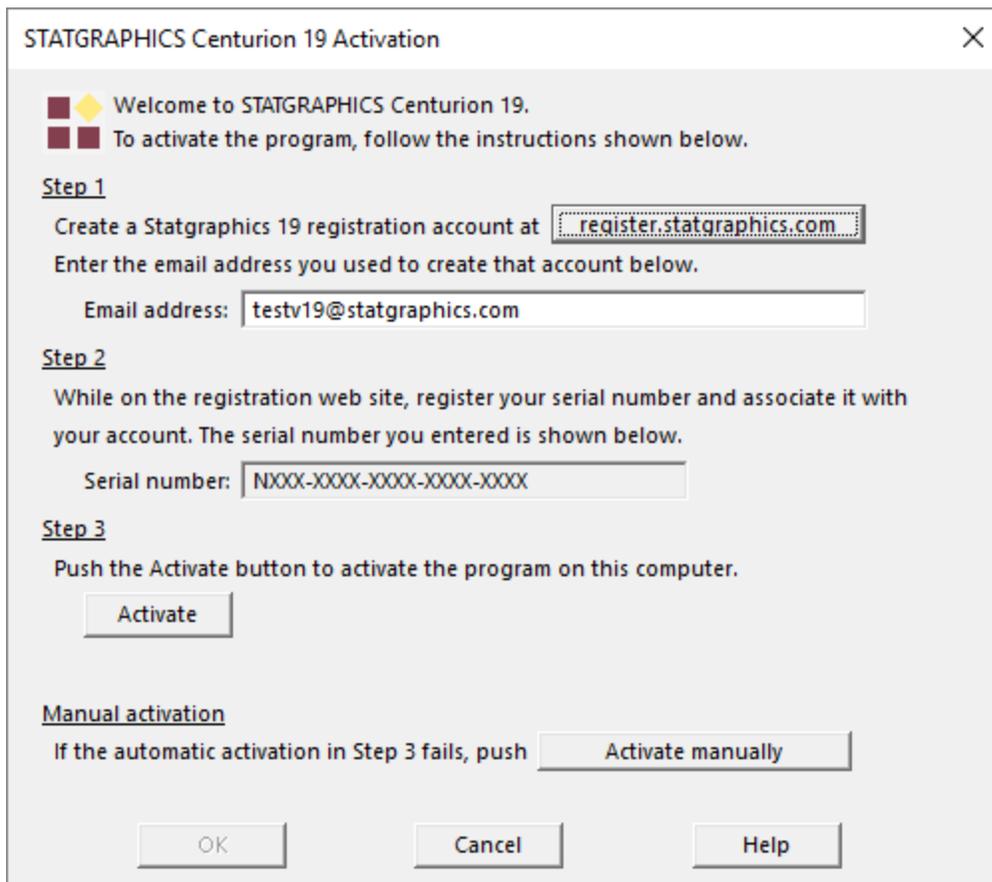
Now look for the Statgraphics 19 icon on your desktop and click on it to start the program. A welcome screen will appear:



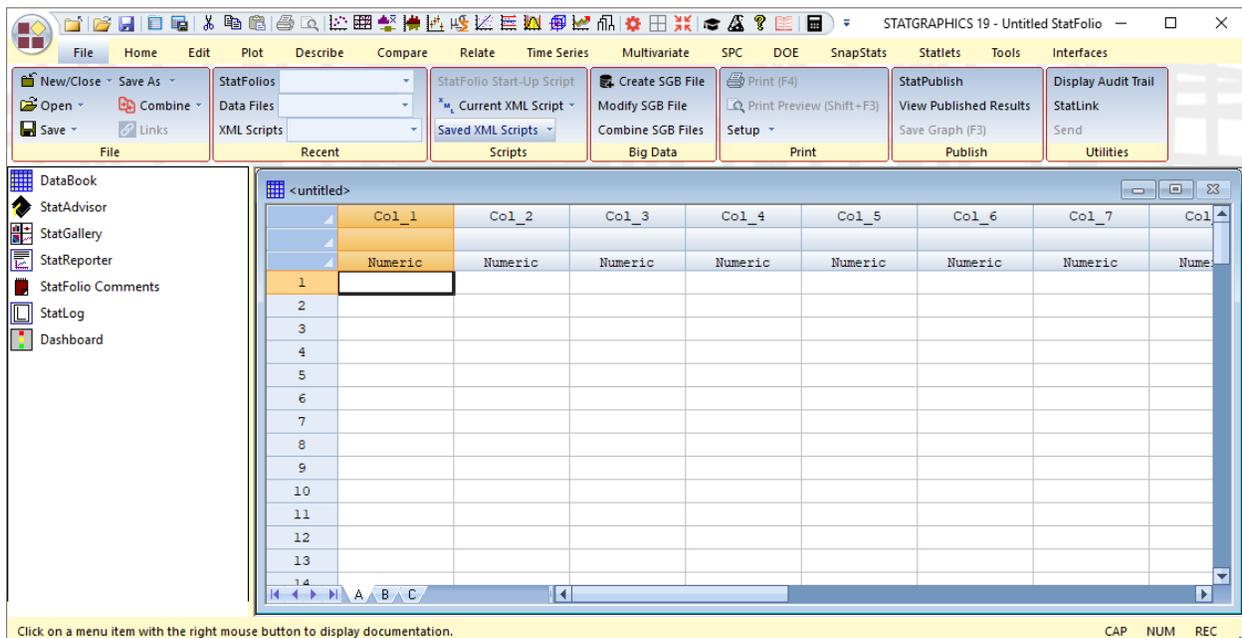
Click on the *Activate* button. This will display a dialog box in which to enter your serial number:



Enter it and press *OK*. This will take you to the *Activation* dialog box:

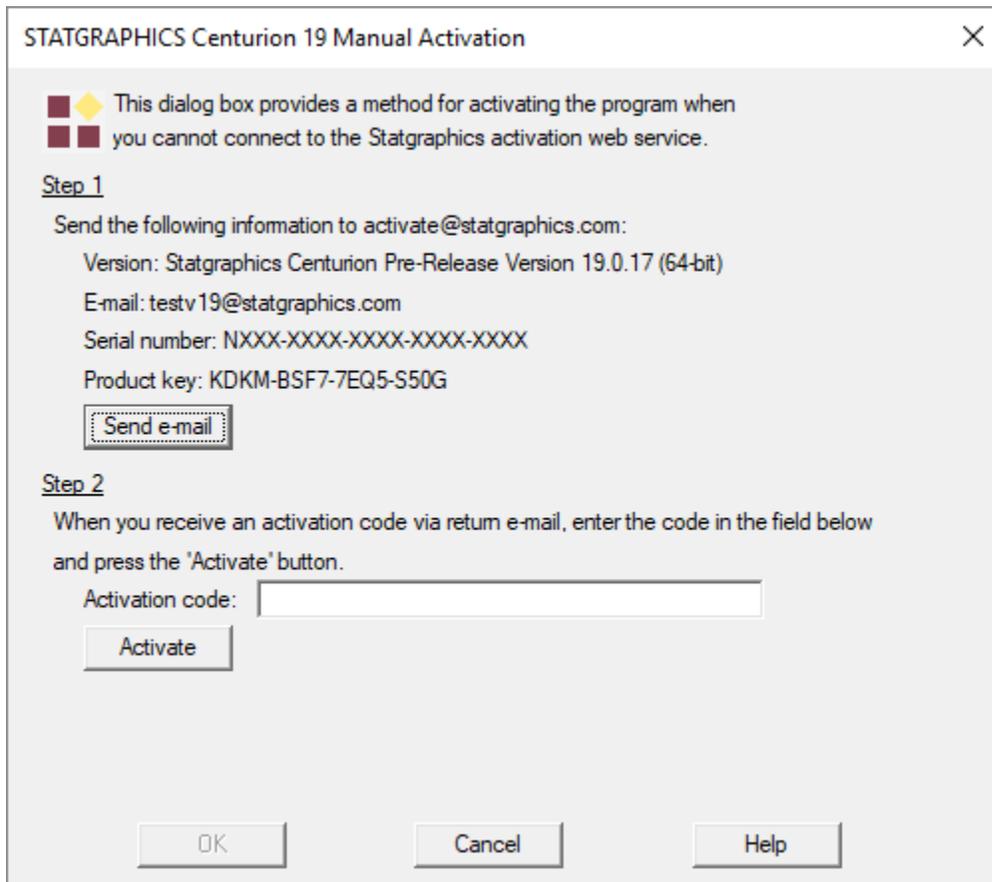


Type in the email address that you registered earlier and push the *Activate* button. If the email address is found in the Statgraphics database and the serial number has been registered to that address, the program will be launched and the main window displayed:



Manual Activation

If the automatic activation process fails, usually because a firewall is preventing you for communicating with the Statgraphics activation web service, push the button labeled *Activate Manually*. This will display the following dialog box:



Push the button labeled *Send e-mail* to send the information shown to activate@statgraphics.com. You will receive an activation code via return email which you should type in the *Activation code* field. Then press *Activate*.

Note: manual activation requires that someone from the support team at Statgraphics generate an activation code and email it to you. This will be done during normal business hours.