



March 29, 2021

Dear Valued Member:

We are bringing our credit unions together to grow your future. Together, our combined organizations will deliver more products, more services, and greater choices for you. The GOCFU transition to America's Credit Union is nearing completion, and we will begin the process of upgrading our systems the weekend of **April 30 through May 3, 2021**.

The enclosures in this packet provide you with important information related to our system upgrade and any changes you can expect.

- **This letter includes account information pertinent to you.** You may notice a few changes to your accounts including new product names and features. Please note the following important changes:
  - On Share Savings accounts withdrawal limits (refer to enclosed Fee Schedule)
    - 3 free withdrawals per month
    - 6 free automatic withdrawals & transfers per month
  - Debit and Credit Card PINs will need to be reset on May 3, 2021 (refer to timeline for Debit Card within the Merger & Integration Guide)
- **Refer to the Merger & Integration Guide.** This booklet gives you helpful information and any actions you may need to take.
- **Plan ahead for conversion weekend.** Check the timeline inside the Merger & Integration Guide. There may be some temporary service interruptions.
- **Refer to the enclosed fee schedule, privacy notice and account disclosures applicable to your account types, which are effective May 3, 2021.** These documents replace all others previously received on your accounts. Beginning Monday, May 3, we will offer an array of new products and services ranging from checking accounts to online banking services. If you are currently using the America's CU mobile app, you will need to go to the Apple App Store or Google Play to download the new AmericasCU app.

Should you have questions, please call us at 1-800-543-2811 Monday-Friday from 9:00 AM – 5:00 PM or visit our merger page on our website for the most current merger information at [info.americascu.org/merger-updates](https://info.americascu.org/merger-updates). We are here to help you with any questions you might have.

Sincerely,

A handwritten signature in black ink that reads 'Bert Beal'.

Bert Beal

President and CEO

America's Credit Union