

# COVID-19 DELIVERY STATUS PARCELS IN CANADA

for Canada Post and Purolator

Update of JULY 9, 2020

BUSTER FETCHER

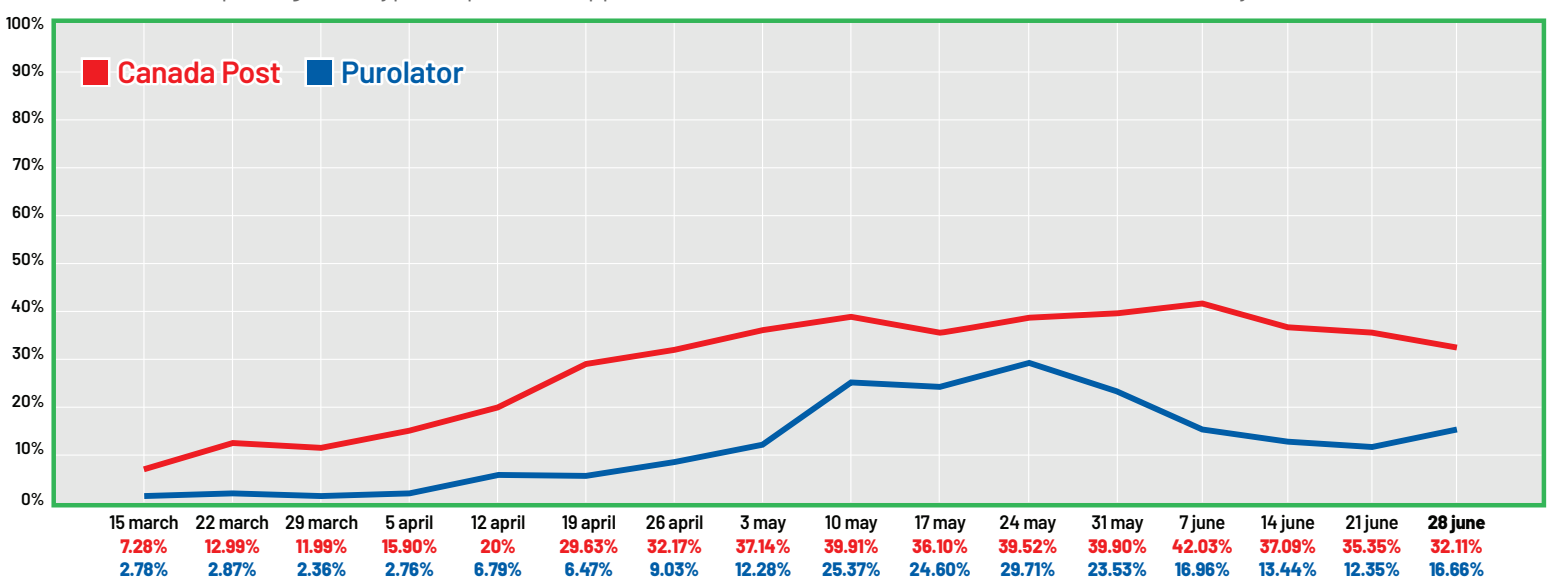
www.busterfetcher.com/en-ca/covid19  
1844 311-3088



Buster Fetcher is a business serving nearly 1000 customers across Canada by helping them get refunds from the main carriers as well as providing them with a dashboard that allows them to easily track their shipments. Tracking millions of packages provides us with a lot of great statistics and insight. The figures show a clear trend at Canada Post and Purolator over the last few weeks: a steady increase in shipping delays.

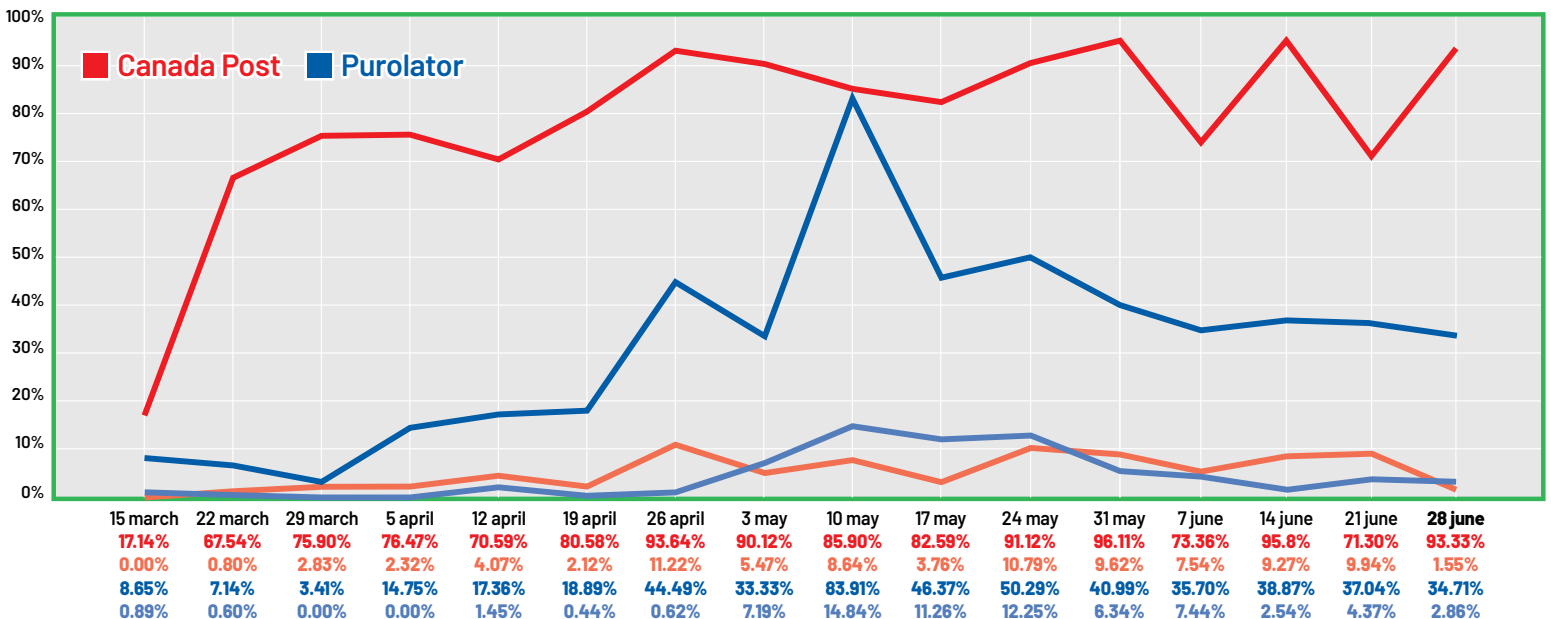
## PERCENTAGE OF LATE PACKAGES

The number of packages (all types of parcels shipped) that are delivered later than the usual standard set by the carriers.



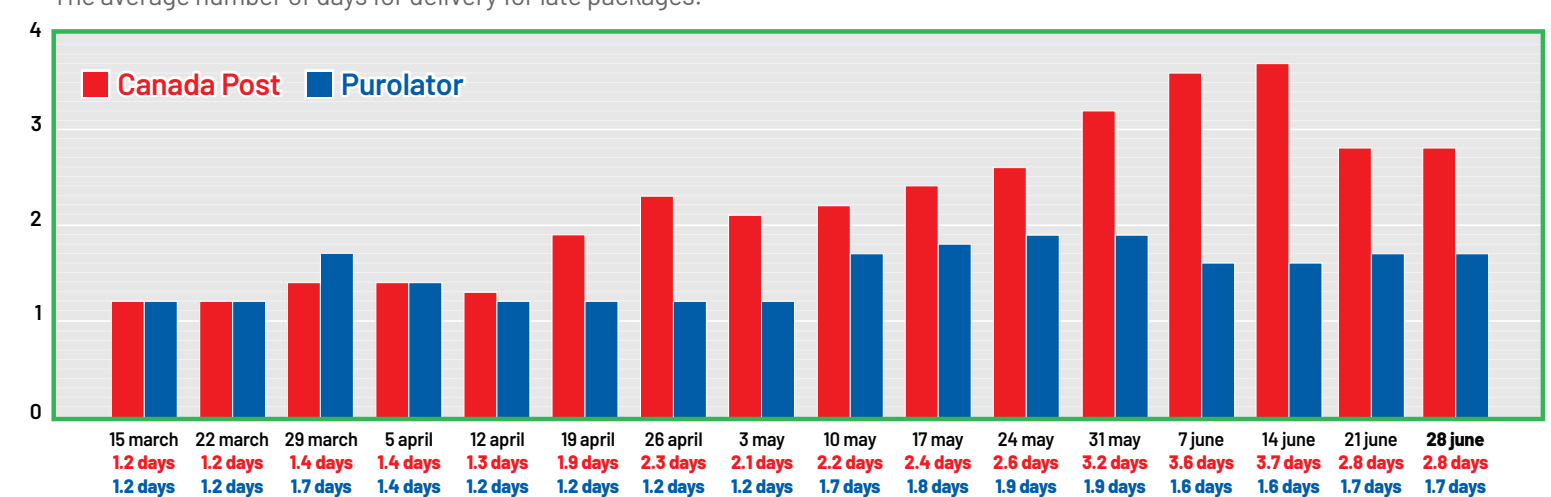
## RECORD PERCENTAGE OF LATE PACKAGES

Statistics of our customer with the most delays and our customer with the fewest delays (based on all the customers analyzed).



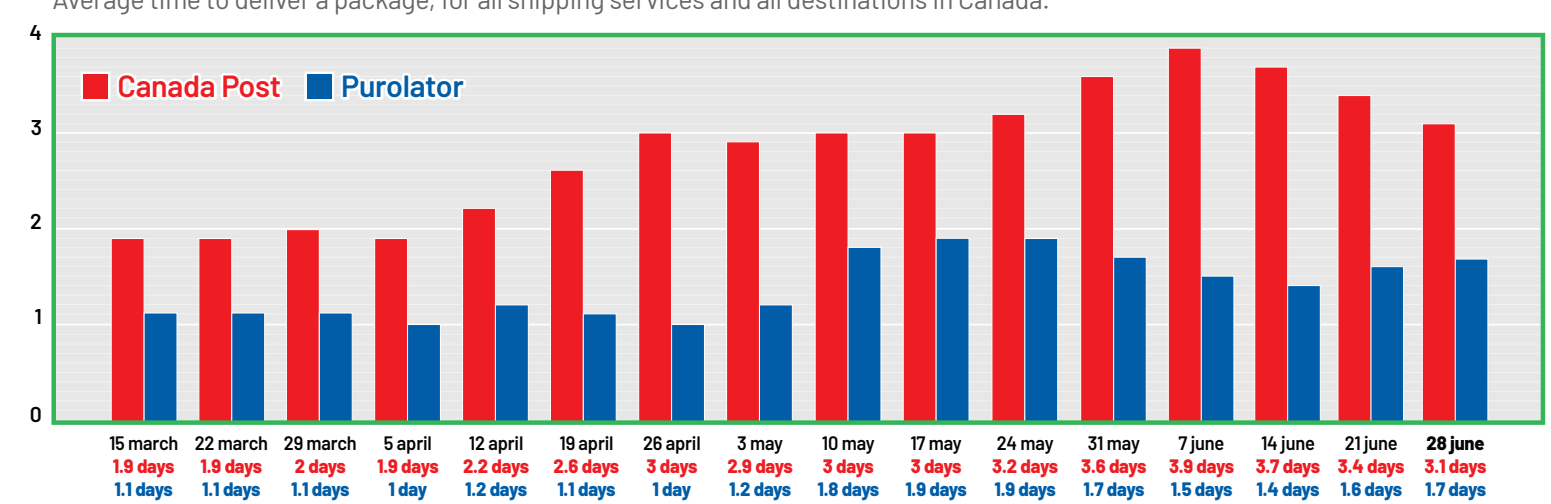
## AVERAGE DELAY (NUMBER OF DAYS)

The average number of days for delivery for late packages.

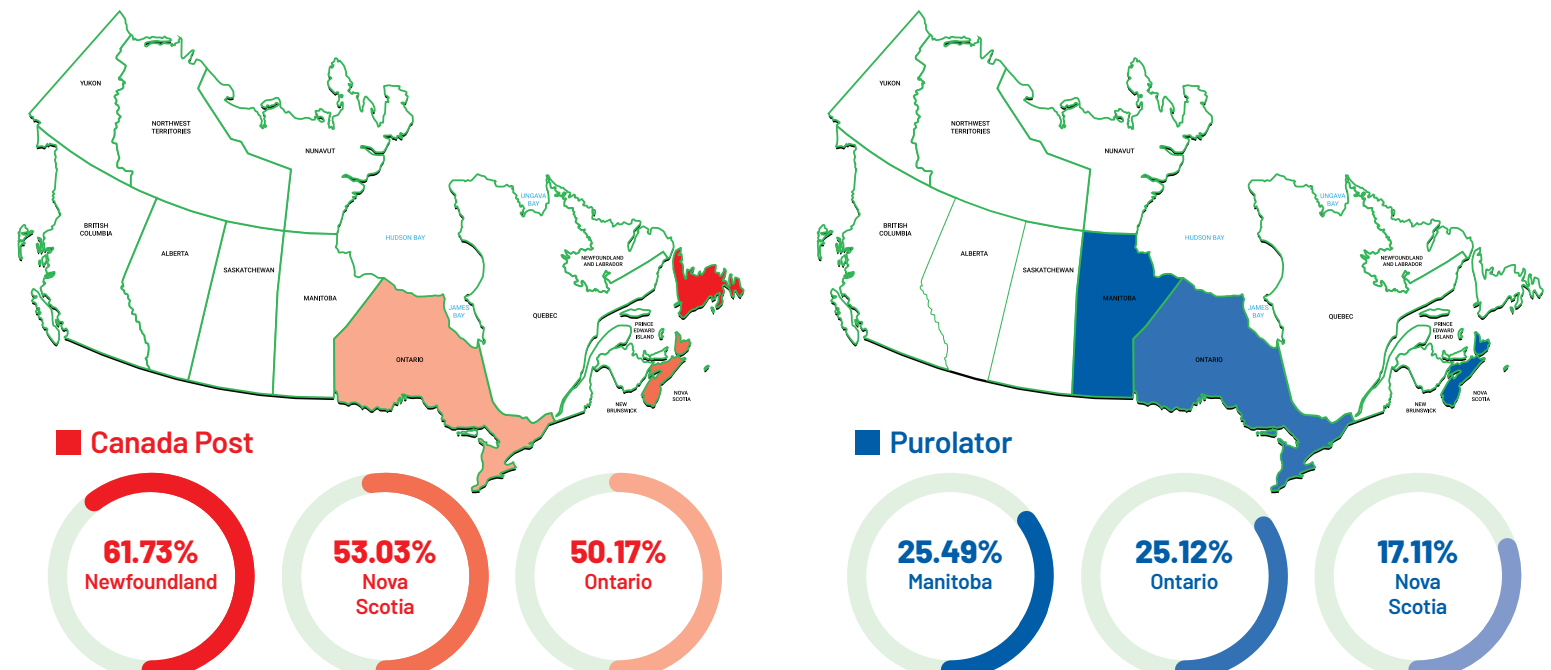


## AVERAGE DELIVERY DELAY

Average time to deliver a package, for all shipping services and all destinations in Canada.

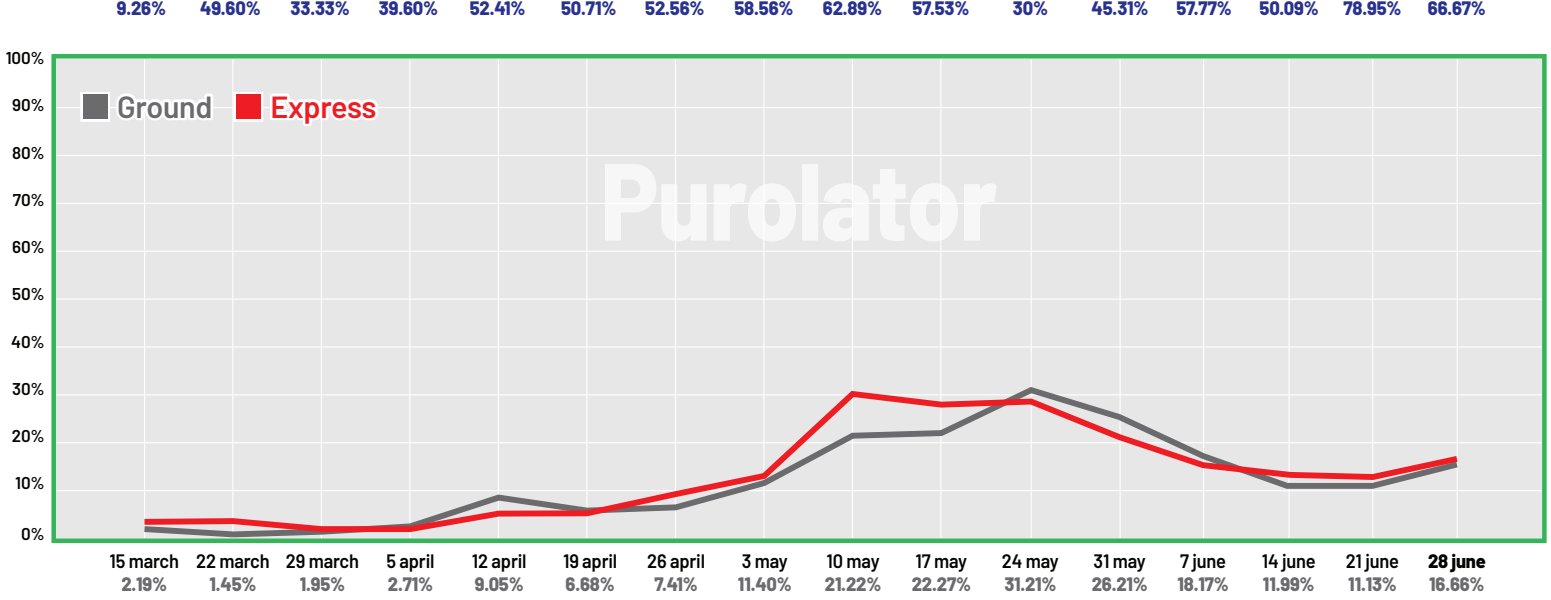
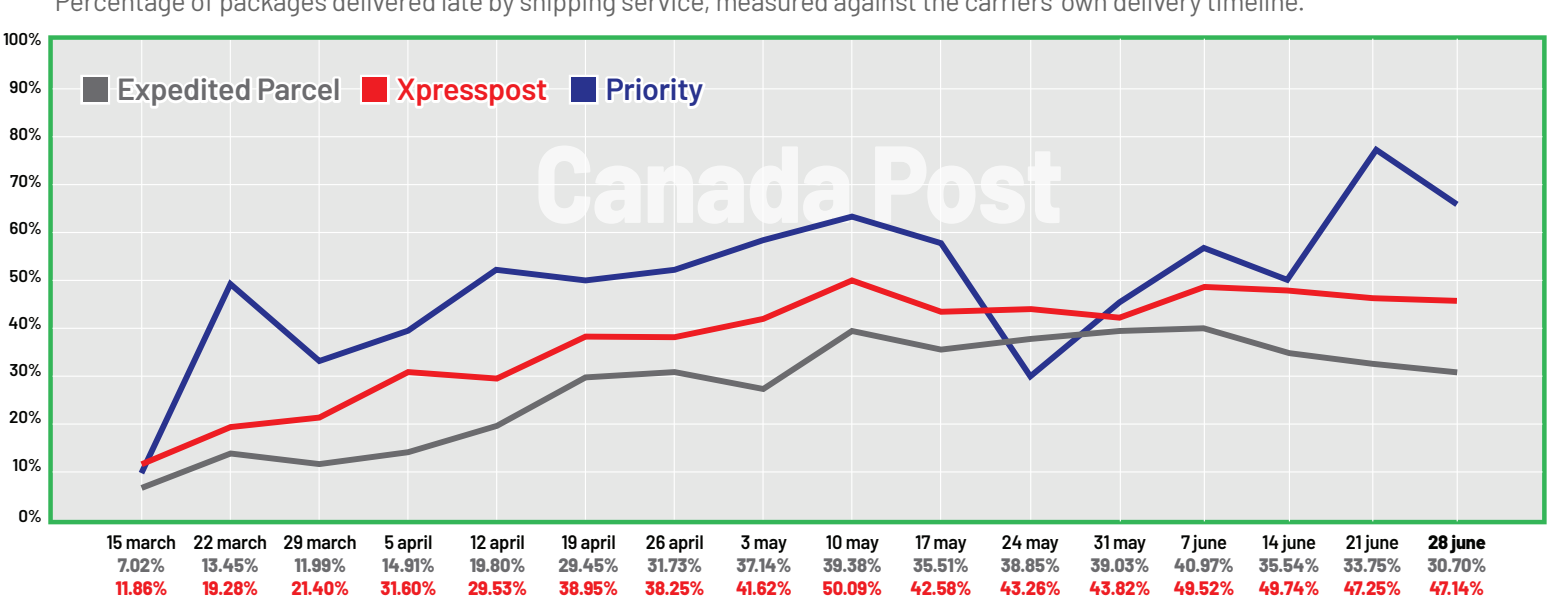


## THE 3 CANADIAN PROVINCES WITH THE MOST DELAYED PACKAGES - Week of June 28, 2020



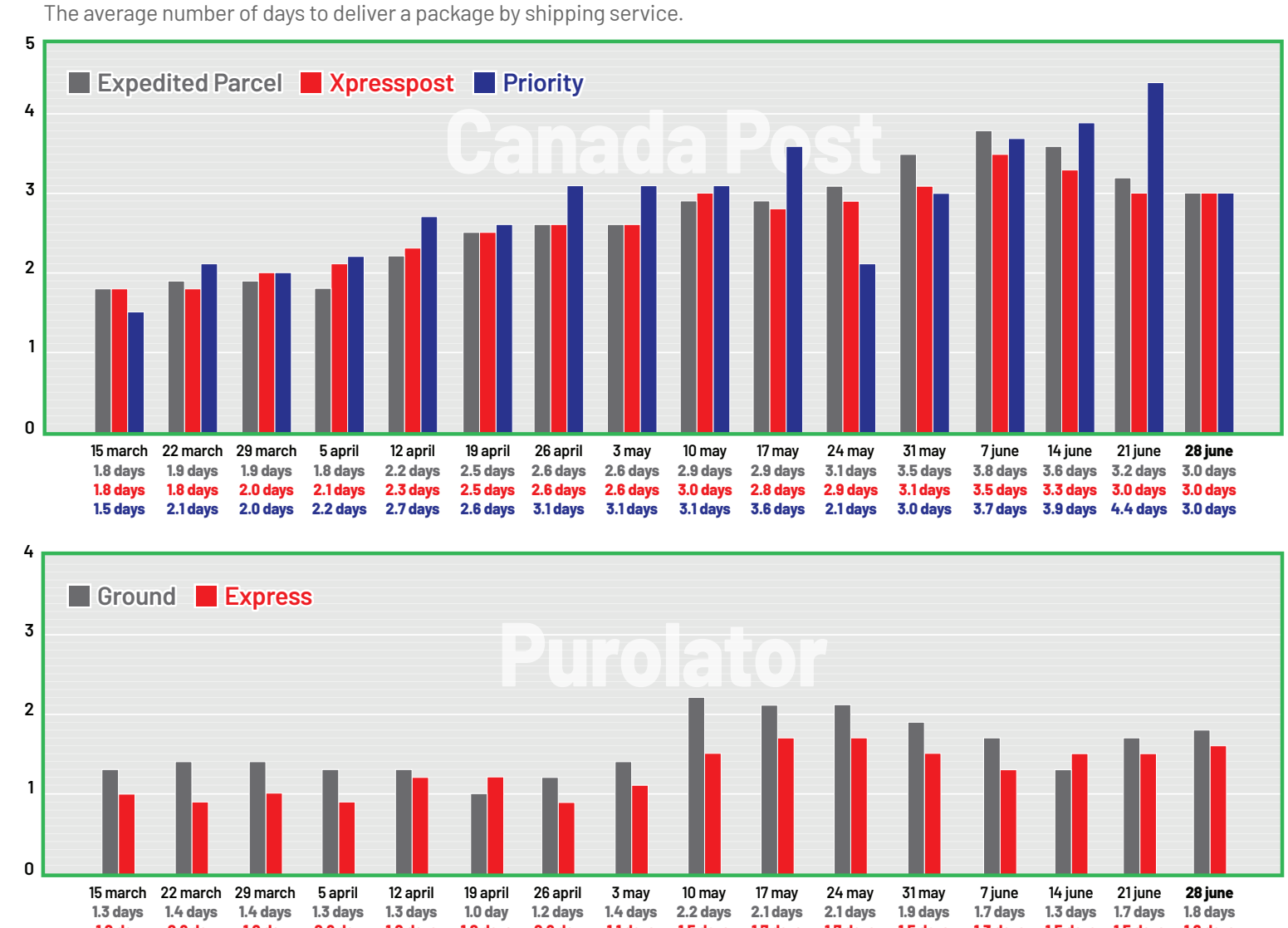
## PERCENTAGE OF PACKAGES DELIVERED LATE BY SHIPPING SERVICE

Percentage of packages delivered late by shipping service, measured against the carriers' own delivery timeline.



## AVERAGE DELIVERY TIME BY SHIPPING SERVICE

The average number of days to deliver a package by shipping service.



\*Statistics are based on Buster Fetcher's analysis of shipments made by its customers across Canada (almost 1000) who ship across the country and internationally. Though there may be discrepancies with official data released by the carriers themselves.

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