

The Eagle Journey



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ONBOARD

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BUILD

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Analyze Needs Evaluate Business Demo Software Plan Project Prepare & Import Data Install Software Training Go Live Implement New Workflow Expand Best Use Processes Progress Review Consulting

ENGAGE

Support

Client Care

Consulting

New Tech

Access to Client Services Team Knowledge Resources Educational Events

Dedicated Account Manager Regular Check-Ins Implement New Processes

Proactive Business Analysis Advance Initiatives Discover & Review What's Next

In-Version Updates & Upgrades Add-on Feature Packs App Subscriptions