# Tech Executive Insight: Top Concerns for Microsoft Management and Protection

Organizations are using Microsoft tools at the enterprise-level to provide access to critical services and keep employees productive. However, IT executives are frequently confronted with IT efficiency and security concerns related to managing Microsoft platforms and users, especially in hybrid environments. In the upcoming months, they are looking to optimize and secure Microsoft infrastructure in their organizations to improve and address critical issues.

шО

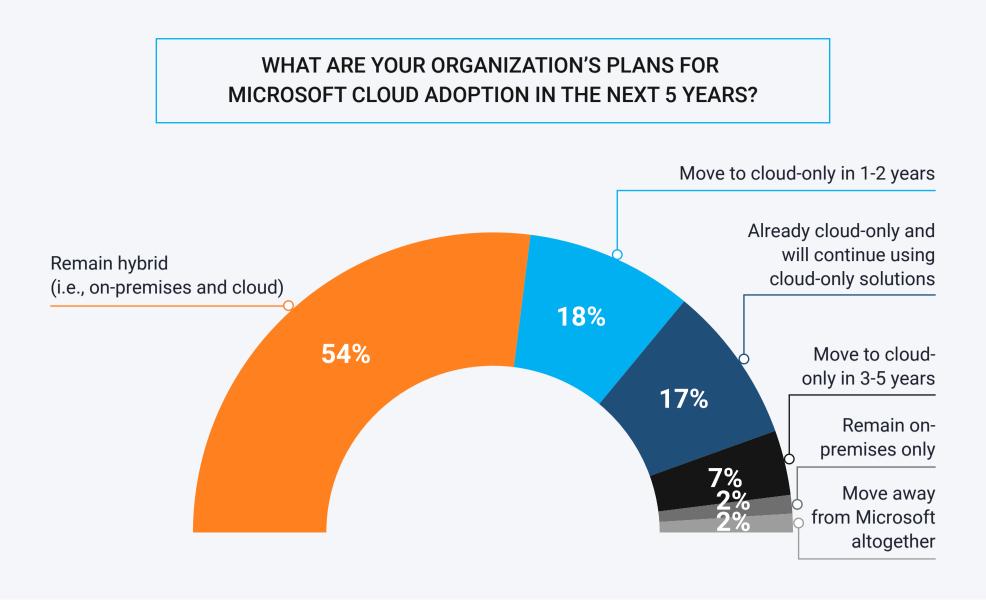
լիմը

\*\*\*\*\*

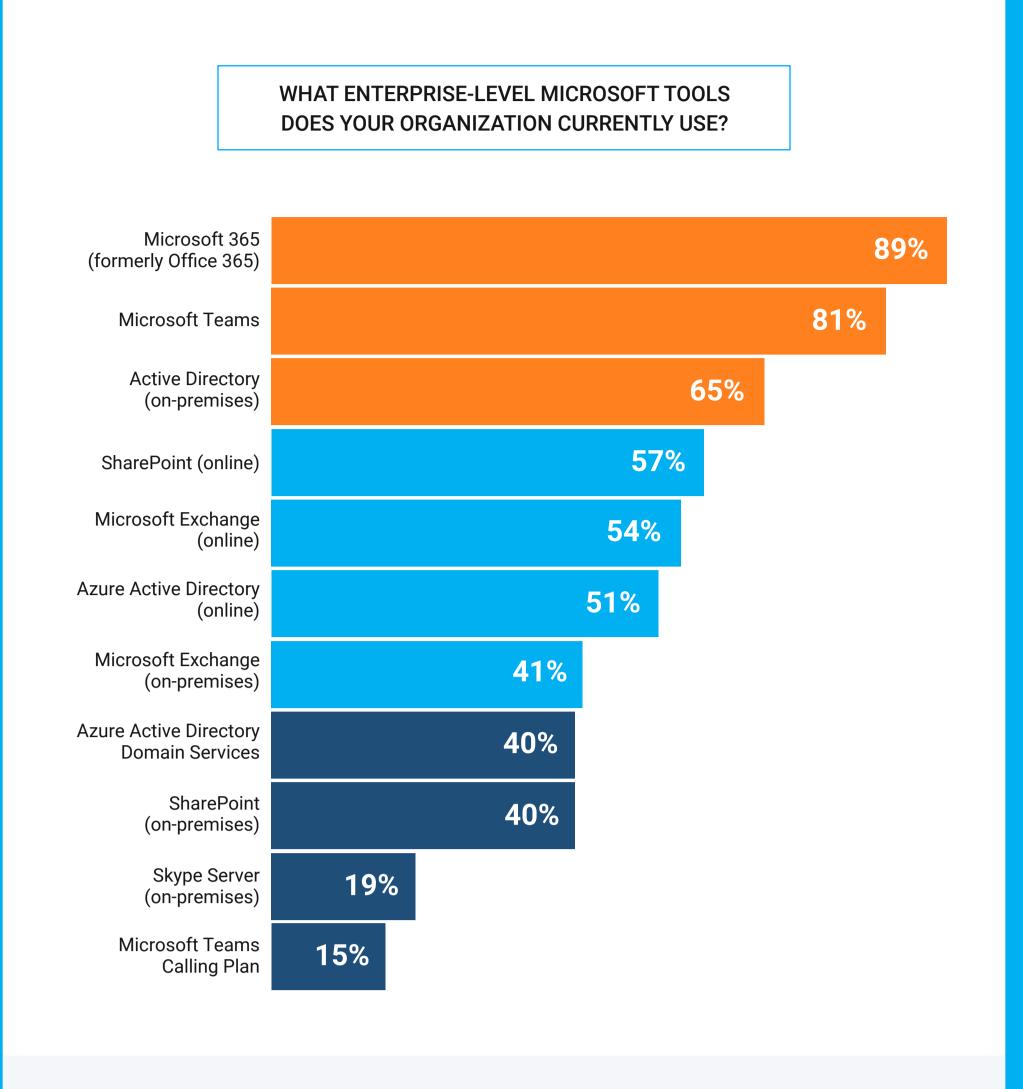
Cayosoft and Pulse surveyed 100 tech executives to understand the current status of Microsoft tools in their organizations, concerns around them, and potential solutions and initiatives that could help improve and secure Microsoft infrastructure in the long run.

## HYBRID MICROSOFT ENVIRONMENTS ARE THE NORM TODAY AND WILL CONTINUE TO BE IN THE FUTURE

More than half (54%) of the IT executives say that their organization will continue to remain hybrid for the next 5 years.

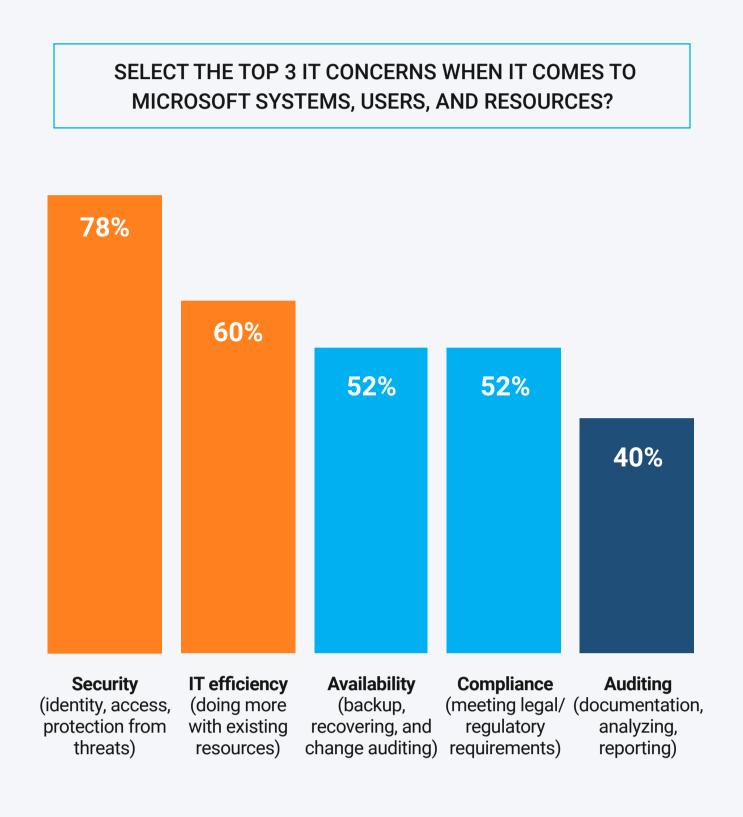


In 2021, Microsoft 365 (89%) and Microsoft Teams (81%) are the most widely used enterprise-level Microsoft tools.

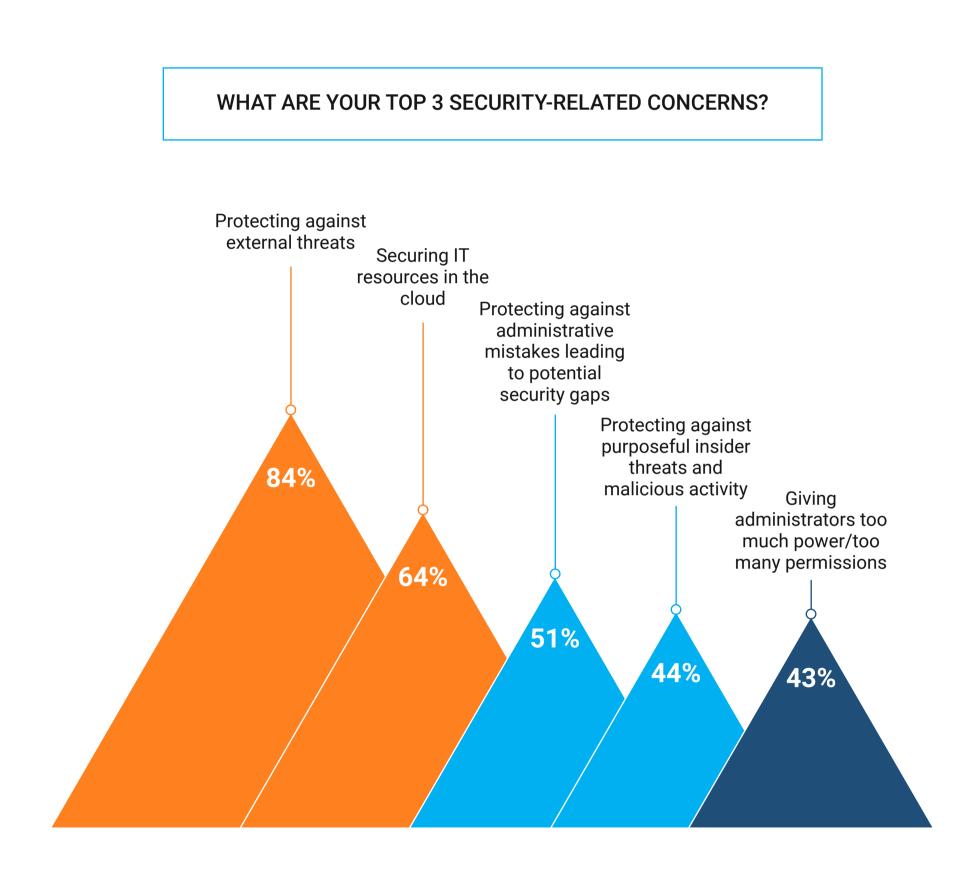


# SECURITY AND EFFICIENCY ARE THE TOP CONCERNS FOR IT EXECUTIVES THAT RELY ON MICROSOFT SYSTEMS

Security (78%), IT efficiency (60%), and availability (52%) are the top 3 IT concerns in the Microsoft environment.



While it's no surprise that protecting against external threats (84%) is the top priority, it's not the only security worry. Securing IT resources in the cloud (64%) and avoiding security gaps created by administrative mistakes (51%) also remain very much in mind for IT executives.



Maintaining accurate groups and memberships (55%) is the biggest efficiency-related challenge that teams face.

WHAT ARE THE TOP EFFICIENCY-RELATED CHALLENGES YOUR TEAM FACES?



Provisioning and deprovisioning users

Distributing IT workload to help desk, day-to-day admins, resource owners

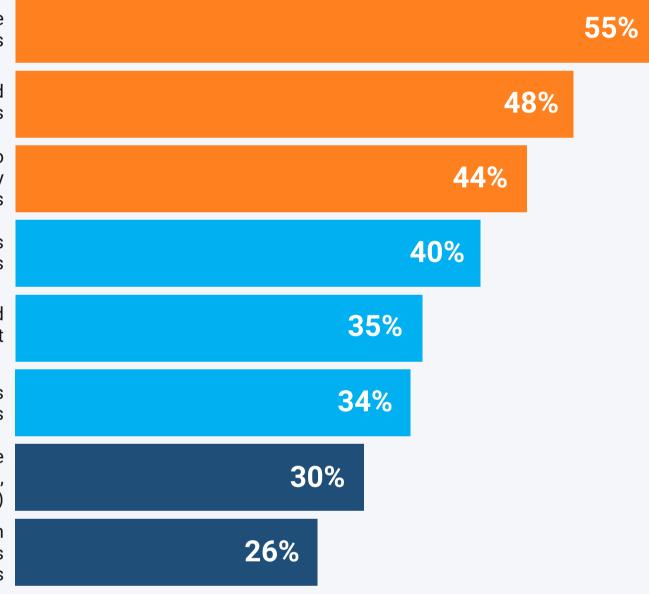
> Resolving outages for end users

Simplifying hybrid management

Inability to monitor changes across environments

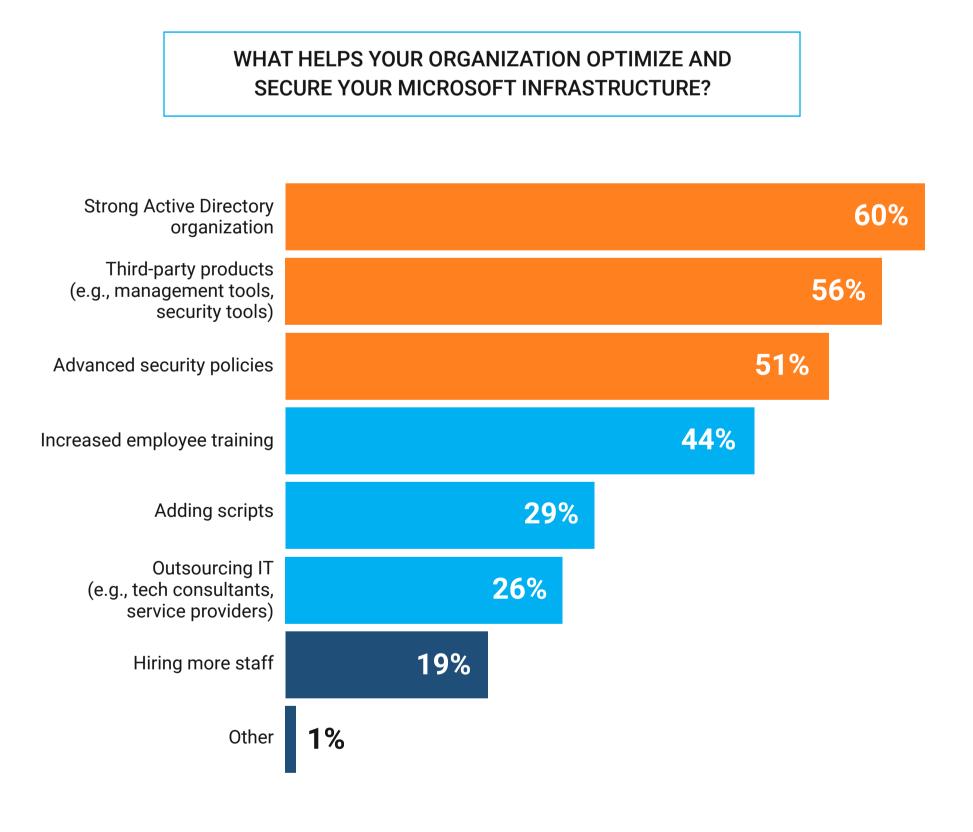
Organizing Microsoft online resources (e.g., Teams, SharePoint, Planner)

Quickly recovering from unwanted changes to users and groups



### COMPANIES ARE KEEN TO MAKE MICROSOFT INFRASTRUCTURE MORE EFFICIENT AND SECURE—AND THIRD-PARTY PRODUCTS CAN HELP ADDRESS THEIR BIGGEST CHALLENGES

Using strong Active Directory Domain Services (60%) is the most common step to optimize and secure Microsoft infrastructure, but even with that, 56% of executives are relying on third-party tools, such as cayosoft, to help.



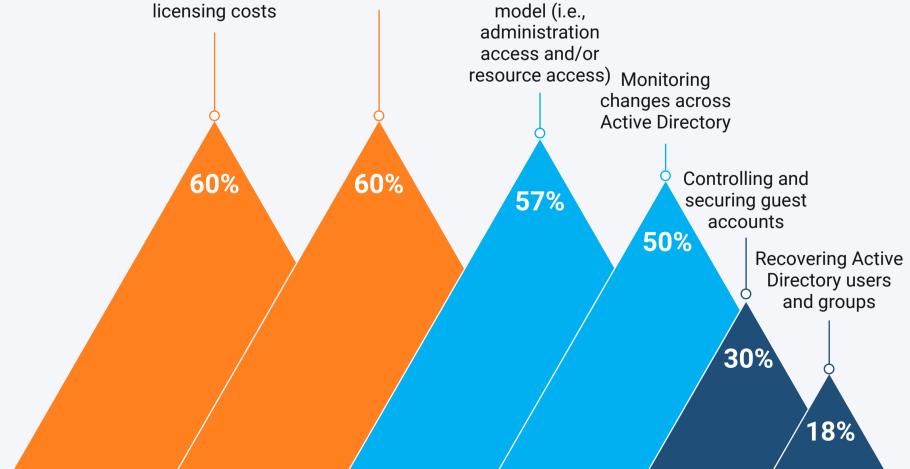
More than half of IT executives report that reducing Microsoft licensing costs (60%), securing end-user access to data (60%), and implementing a least-privileged model (57%) are most critical for improvement in the next 6-18 months.

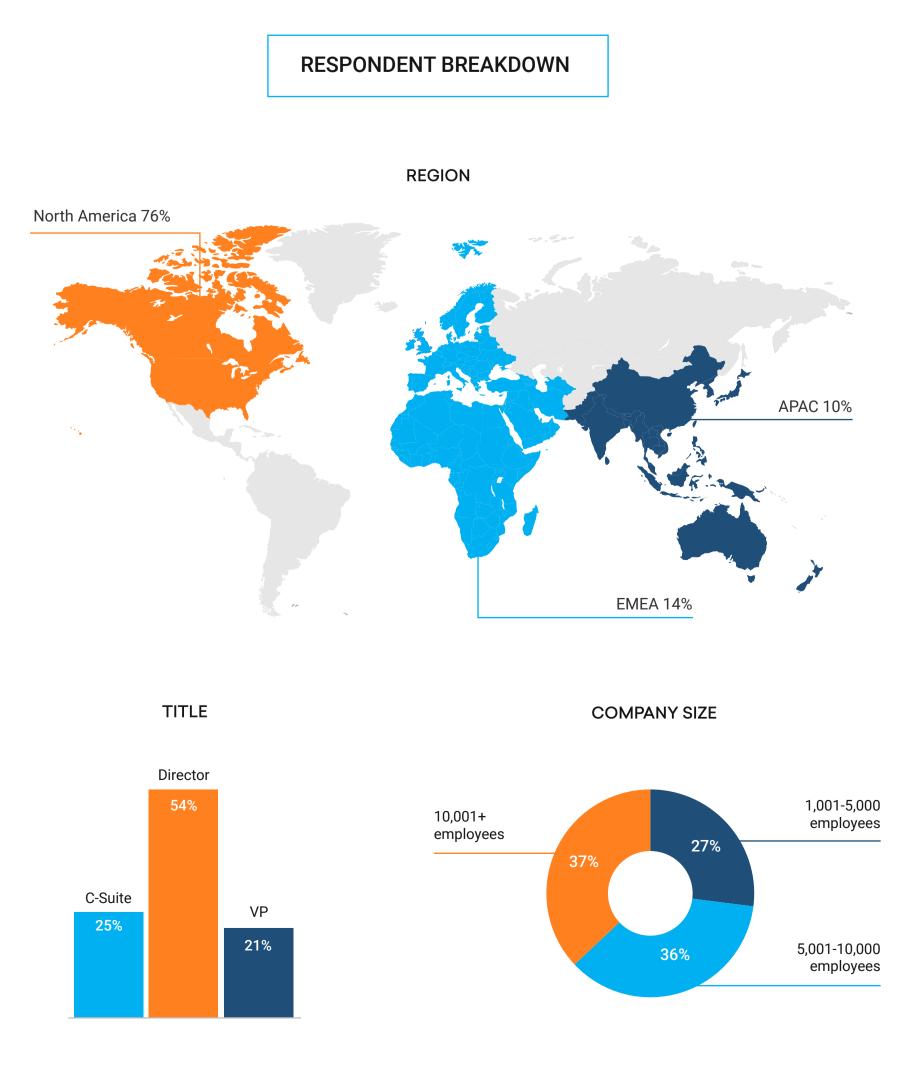
WHICH OF THE FOLLOWING INITIATIVES ARE THE MOST CRITICAL FOR YOUR ORGANIZATION TO ADDRESS OR IMPROVE IN THE NEXT 6-18 MONTHS?

Reducing Microsoft

Securing end-user access to data

Implementing a least-privileged





Data collected from Feb. 18 - Mar. 16, 2021 | Respondents: 100 IT executives

#### About Cayosoft: Management and Protection for the Modern Enterprise

Trying to manage and protect Microsoft platforms with native tools is slowing admins down and creating critical gaps in security. Purpose-built for any step in your journey to Microsoft 365, Cayosoft provides the security and control to protect users and maintain service availability.

Cayosoft Inc., a global independent software vendor, delivers innovative products that help organizations manage and protect their Microsoft infrastructures everywhere, from on-premises, to hybrid, to the cloud. Applying deep expertise in IT operations and a focus on delivering practical new functionality, Cayosoft helps customers worldwide remove barriers to adoption of modern infrastructure. Cayosoft's solutions secure, simplify, automate and control Active Directory, Exchange on-premises, Microsoft 365, Exchange Online, Azure Active Directory, OneDrive, SharePoint and Teams.

Unlike legacy solutions, Cayosoft builds with hybrid, cloud, and mobile users in mind, fully supporting an organization throughout its IT cloud journey. With hybrid consoles and a simplified approach to hybrid management and protection, Cayosoft helps improve security, increase efficiency and sustain compliance.

#### Learn more at <u>www.cayosoft.com</u>.



Copyright 2021 Cayosoft and Pulse