A Centralized Hub for All Your Service Needs

We Want What You Want.

We share our customers' goal of providing real improvements to service teams. Vivantio offers a leading service management software that enables users to provide outstanding customer service without being cost- or growth-restrictive.

> *"We're able to ensure quality across all of our departments and are able to avoid generic service requests using customization within the platform. That's what really made us realize Vivantio would work for us."*
>
> **Manager of Services & Support,**
> Clinical Management

The Right Fit.

The Vivantio platform is ideal for large companies & businesses with a growth trajectory across a multitude of industries.

> *"Vivantio provides great service. They're reliable, willing to work with us, listen to our feedback, and let their platform be what we need it to be."*
>
> **Business Technology Analyst,**
> Insurance

Flexible. Scalable.

Many of our customers explored our product strictly for IT purposes but quickly discovered that Vivantio can meet the business needs for any department receiving internal or external requests, such as:

- Technical Support
- Accounting and Finance
- Human Resources
- Facilities Management
- Sales and Marketing
- Claims, and many more!

> *"We love that Vivantio is a company designing a customizable system for a large company like us."*
>
> **IT Director,**
> Telecommunications

Vivantio: A Centralized Hub For All Your Service Needs

Bring All Your Service Operations Under One Roof

TECHNICAL SUPPORT

- Keep a finger on the pulse with a snapshot of the status and types of requests the team is managing.

- Create a system that fits your needs using a codeless, configurable, and drag-and-drop design.

- Increase efficiency by allowing other departments control over their environment.

- Resolve problems with less time wasted using custom forms in the self-service portal.

- Drastically improve ticket close rates and keep customers happy.

- Align all your service technology with seamless integration.

- Enable users to find the right answers with a searchable online knowledge base.

- Manage company-wide assets with efficiency and accuracy.

HUMAN RESOURCES

- Make better decisions with a clear picture of the types of requests HR is managing, such as onboarding, performance assessments, and training.

- Improve interdepartmental communication for projects and processes that require collaboration.

- Build more productive customer relationships with tailor-made reports, automated workflows, flexible ticket tracking, and a customizable self-service portal.

Streamline Interdepartmental Workflow and Communication

Meet the Unique Demands of All Your Service Teams

ACCOUNTING AND FINANCE

- Gain control with the ability to track, prioritize, and process incoming finance-related requests.

- Streamline routine processes using automated workflows.

- Reduce the amount of time it takes to get approvals and manage purchase orders.

- Stay informed with custom dashboards so that you can be responsive, accurate, and compliant.