



Bluetooth Connectivity

1) Clinician needs the Passkey (For Bluetooth connection)

- a. The passkey is "WalkLink". (All one word with a capital 'W' and a capital 'L')

2) Bluetooth will not connect

- a. Open computer management:
 - i. (windows + R) enter "compmgmt.msc" in run window
 - ii. Check both tabs pictured for proper setup.
 1. In Services, Bluetooth support service should be "started/automatic
 2. Check the Device Manager for Bluetooth devices.
 - a. There should be a "Generic Bluetooth Radio" listed for the Bluetake external adapter.
 - b. Unplug the adapter. If some Bluetooth devices remain, then they do not need the adapter. If all Bluetooth disappears, then reinsert the adapter.
- b. Go to "Devices and Printers" in the control panel.
 - i. If there are WalkLinks listed in devices and printers, right click and remove them all before proceeding.
- c. Restart the computer
- d. When the computer loads up, return to "Devices and Printers"
 - i. Turn the WalkLink on.
 - ii. Press the recessed pairing button for 8 seconds.
 - iii. Turn the WalkLink off and back on.
- e. Click "Add A Device"
 - i. If the WalkLink shows up as "unknown"; close the add window and click on "Add A Device" again.
 1. This may take several tries.
- f. When the WalkLink shows up as itself, select it and Pair.
 - i. Use pairing code (Passkey) – WalkLink
 1. All one word with a capital 'W' and a capital 'L'
 - ii. You should see "installing drivers" or a similar message in the bottom right corner of the screen.
 - iii. Double click on the WalkLink, select the "hardware" tab.
 1. Under device functions it should have a COM number listed (example: COM3)
 2. If a COM number is not listed; uninstall the device and go back to step E.
- g. If a COM number is listed; reopen the WalkAnalyst program
- h. If the blue WalkLink light in Walkanalyst is lit, then you are done. If not then go through regular Bluetooth wizard.
 - i. If normal pairing does not work in Bluetooth wizard, use the COM number that was listed to enact alternate pairing method.

