# Partner Marketing Kit



UCM6300 Ecosystem

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## UCM6300 Ecosystem



The UCM6300 Ecosystem pairs together the customization and control of an on premise IP PBX with the remote-access of a cloud solution to provide an easy-to-manage hybrid communication platform for businesses of all sizes. Together, the UCM6300 series, UCM RemoteConnect and Wave provides any organization with a powerful, easy-to-manage and flexible communication and collaboration solution

This solution bundle elevates the UCM6300 series IP PBXs to easily and securely reach outside of the on-site network to support remote workers. When utilizing UCM RemoteConnect, a cloud-based service through the Grandstream Device Management System, the ecosystem provides a companion cloud service for the UCM6300 series that provides always-on, automatic NAT firewall traversal to ensure secure connections by remote users.

The UCM6300 Ecosystem is ideal for organizations with on-site and remote workers, IT professionals, hightraveling workforces, or many geographically separated locations.

## UCM6300 Ecosystem Messaging

Tagline	A complete communications and	collaboration platform for on-site a	nd remote solutions				
Subhead		The UCM6300 ecosystem pairs together the customization and control of an on premise IP PBX with the remote-access of a cloud solution to provide an easy-to-manage hybrid communication platform for					
Target Audience	Organizations with on-site and re geographically separated locatior	mote workers, IT professionals, higl าร	n-traveling workforces, or many				
Product Description	securely reach outside of the on- is cloud-based service to enable s the UCM6300 series. It provides z offering IT professionals a secure remote users. Next, the Wave pro users within a UCM6300 series IP	The UCM6300 Ecosystem is a solution bundle that elevates the UCM6300 series IP PBXs to easily and securely reach outside of the on-site network to support remote workers. First, UCM RemoteConnect is cloud-based service to enable secure remote access and device management to businesses using the UCM6300 series. It provides zero-touch NAT firewall traversal for remote users and devices while offering IT professionals a secure tool to easily manage the UCM6300 series, registered endpoints and remote users. Next, the Wave provides a powerful voice and video collaboration platform for remote users within a UCM6300 series IP PBX, available on desktop and mobile. Together, the UCM6300 series, UCM RemoteConnect and Wave provides any organization with a powerful, easy-to-manage and flexible					
Customer Challenges	An increasingly remote workforce requires tools to make collaborating together easier	workforce requires tools to make collaborating togetherand secure remote access to an onsite business solutionextensions and calling capabilities without having access to their					
Customer Solutions	UCM6300 ecosystem provides a powerful platform for secure remote collaboration through desktop, mobile & IP endpoints	UCM RemoteConnect securely bridges remote users/locations with the UCM6300 series and offers easy, cloud management	Wave offers both a desktop and Android/iOS softphone application for users to access their organization's collaboration tools from anywhere				

<u>Arabic</u> <u>French</u> <u>Greek</u>

<u>Italian</u>

<u>Russian</u>

<u>Polish</u>

4

<u>German</u>

<u>Portuguese</u>

<u>Spanish</u>

## UCM6300 Ecosystem Sales Kit

The sales kit is an overview guide to everything you need to know about selling the UCM6300 Ecosystem.

The Sales Kit includes:

- Overview and Basics
- Ecosystem Components
- Competitive Differentiators
- Deployment Scenarios
- Product Integration

### UCM6300 Ecosystem Overview and Basics

### About the UCM6300 Ecosystem

The UCM6300 Ecosystem is a solution bundle that provides complete communications and collaboration for onsite and remote deployments. By combining a UCM6300 series IP PBX or UCM6300 Audio series IP PBX, UCM RemoteConnect, and Wave, companies can bring together separated offices, remote workers, and traveling employees all under one network. The UCM6300 Ecosystem creates an onsite and remote solution that is easy to manage and connect to, while still maintaining a high level of control and customizability.

### Solution Positioning

#### Competitive Features

The UCM6300 ecosystem pairs the customization and control of an on premise IP PBX with the remote-access of a cloud Solution to provide an easy-to-manage hybrid communication platform for businesses. It provides a powerful platform to help both increasingly remote workforces communicate together and IT teams manage these increasingly complex hybrid networks.

- 25

- UCM6300 IP PBX supports up to 3000 users and up to 450
  calls within a single hybrid network
- UCM6300 Audio is an audio series IP PBX and supports up to 1500 users and up to 200 concurrent calls
   Built-in conferencing and meeting platform; supports Wave
- app for desktop and mobile, and SIP endpoints
   Automated NAT firewall traversal service facilitates secure
- remote connectionsCentralized cloud management and configuration through
- Grandstream Device Management System

#### UCM6300 Ecosystem

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Secure II

UCM6300 & UCM6300 Audio IP PBX	The UCM6300 and UCM6300 Audio series allows businesses to build powerful and scalable unified communication and collaboration solutions. This series of IP PBXs provide a platform that links all business communication on one centralized network, including voice, video calling, video conferencing, video surveillance, web meetings, data, analytics, mobility, facility access, intercoms and more. The UCM6300 Audio series is audio-only and does not support the video capabilities of the UCM6300.
UCM RemoteConnect	UCM RemoteConnect allows businesses to easily build a secure collaboration solution for remote workers and devices. It offers a companion cloud service for the UCM6300 series that provides always on, automatic NAT firewall traversal to ensure secure connections by remote users.
Wave	Wave is a mobile and desktop app that provides remote voice and video collaboration tools for businesses utilizing Grandstream's UCM6300 series IP PBXs. Ideal for remote workers, Wave offers an easy-to-use platform to remotely ioin. schedule and hold meetings. calls and conferences from anywhere.
	the components of the Octivision Ecosystem.

### UCM RemoteConnect The second component of the UCM6300

Ecosystem is UCM RemoteConnect. A companion cloud service to the UCM6300 series of IP PBXs, it provides an automatic NAT firewall traversal that provides a secure connection between remote users and a UCM6300 series IP PBX. With IT-friendly

management and zero-touch configuration, remote users only need to connect their devices to the internet in order to be connected to an organization's communication and collaboration network that is being run through an onsite UCM6300.



#### Wave

Wave is the third key component to the UCM6300 Ecosystem. Wave is a desktop and mobile app that provides remote voice and video collaboration tools for businesses that are utilizing the UCM6300 series. Wave enables users to place calls, conference, and join, schedule, and host virtual meetings here. It also pairs with UCM RemoteConnect to fully secure connection between Wave and its paired

UCM6300 series from anywhere. Wave brings an elevated level of productivity to any UCM6300 Ecosystem deployment by providing users with a collaboration tool to utilize from anywhere.

### Grandstream Device Management System



As the last component of the UCM6300 Ecosystem, Grandstream Device Management System (GDMS) is a zero-touch cloud provisioning and management system that provides easyto-use enterprise-level tools to manage

Grandstream products before, during and after deployment. It provides a centralized interface to provision, manage, monitor and troubleshoot Grandstream products. With this platform, IT teams and installers can install turn-key solutions for remote users and offices. Translations

### English

**Spanish** 



## UCM6300 Ecosystem Presentation



UC & Collaboration Solution and Ecosystem



Translations

English (PowerPoint)

English (PDF)

Spanish (PowerPoint)

Spanish (PDF)





## **UCM6300 Series**

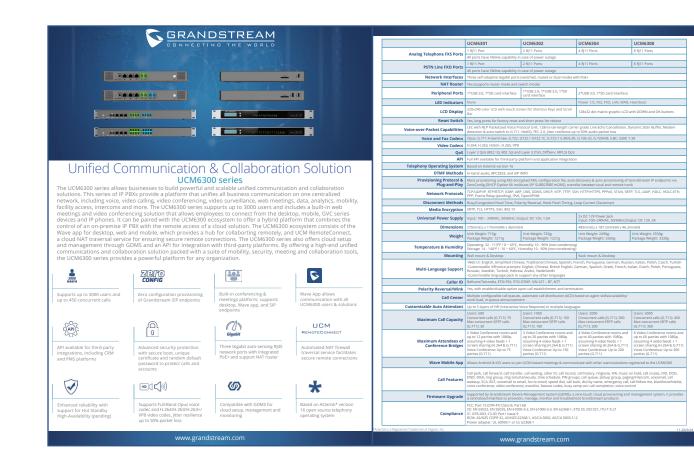
The UCM6300 series provides a high-end unified communications solution packed with an ecosystem of mobility, security, video and collaboration tools.

## Product Messaging

### UCM6300 Series

Tagline	A powerful unified con	nmunication &	collaboration so	olution for any organiza	tion			
Subhead		The UCM6300 series provides a high-end unified communications solution packed with an ecosystem of mobility, security, video and collaboration tools						
Target Audience		IT Managers/Directors, System Administrators, installers, integrators, resellers, SMBs, enterprises, education, call centers, business owners, technology consultants						
Product Description	The UCM6300 series allows businesses to build powerful and scalable unified communication and collaboration solutions. This series of IP PBXs provide a platform that unifies all business communication on one centralized network, including voice, video calling, video conferencing, video surveillance, web meetings, data, analytics, mobility, facility access, intercoms and more. The UCM6300 series supports up to 3000 users and includes a built-in web meetings and video conferencing solution that allows employees to connect from the desktop, mobile, GVC series devices and IP phones. It can be paired with the UCM6300 ecosystem to offer a hybrid platform that combines the control of an on-premise IP PBX with the remote access of a cloud solution. The UCM6300 ecosystem consists of the Wave app for desktop and mobile, which provides a hub for collaborting remotely, and UCM RemoteConnect, a cloud NAT traversal service for ensuring secure remote connections. The UCM6300 series also offers cloud setup and management through GDMS and an API for integration with third-party platforms. By offering a high-end unified communications and collaboration solution packed with a suite of mobility, security, meeting and collaboration tools, the UCM6300 series provides a powerful platform for any organization.							
Customer Challenges	communicatation and solution that offers the	An organizations needs a communicatation and collaboration solution that offers them full control and ownership with no extra fees		ds a communication ion platform that can urely support remote n, healthcare, etc.	Customer prefers an on-premise or hybrid solution to a full cloud solution for their organizations communication platform.			
Customer Solutions	an enterprise-grade un communications and c platform, that can be s deployed in an easy-to fashion with no extra f paired with UCM Remo	The UCM6300 series provides an enterprise-grade unified communications and collaboration platform, that can be scaled and deployed in an easy-to-manege fashion with no extra fees. It can be paired with UCM RemoteConnect to offer the remote access of a cloud		es includes a eetings and video olution and 'ave app to provide mobile hub for yees. Pair with UCM ct cloud serviceto ecure connection with 'S.	UCM6300 series provides the control of an on-premise platform with the remote access of a mobile/desktop app. Pair it with UCM RemoteConnect to create a secure hybrid platform that ensures remote connections are secure (if desired).			
	Arabic	<u>Greek</u>		Polish	8			
	French	<u>Italian</u>		Russian				
	<u>German</u>	<u>erman</u> <u>Portugu</u>		<u>Spanish</u>				

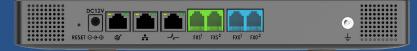
## UCM6300 Series Datasheets



Translations Arabic English French German Greek Italian Polish Portuguese Russian **Spanish** 

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## **UCM6300 Audio Series**

The UCM6300 Audio series provides a high-end unified communications solution packed with an ecosystem of mobility, security, voice and collaboration tools.

## Product Messaging

### UCM6300 Audio Series

Tagline	A powerful audio unified communication & collaboration solution for any organization						
Subhead	The UCM6300 Audio series provides a high-end unified communications solution packed with an ecosystem of mobility, security, voice and collaboration tools						
Target Audience		IT Managers/Directors, System Administrators, installers, integrators, resellers, SMBs, enterprises, education, call centers, business owners, technology consultants					
Product Description	The UCM6300 Audio series allows businesses to build powerful and scalable unified communication and collaboration solutions. This series of IP PBXs provide a platform that unifies fundamental business communications needs, including voice, instant messaging (IM), voice meetings, audio web meetings, data, analytics, mobility, facility access, intercoms and more. The UCM6300 Audio Series supports up to 1500 users and includes a built-in instant messaging (IM), voice/web conferencing platform, and the free Wave App that allows users to communicate and collaborate from desktops, mobile devices, IP phones, and other SIP endpoints. It supports UCM RemoteConnect cloud service for remote users to offer a best-in-class hybrid platform that combines the control of an on-premise IP PBX with the remote access and system manageability of a cloud solution. By offering a high-end unified communications and collaboration solution packed with a suite of mobility, security, instant messaging, voice, conferencing and collaboration tools, the UCM6300 Audio series provides a powerful business communication platform for any organization.						
Customer Challenges	A small-medium sized office that needs an affordable voice-focused PBX that unifies fundamental business communications needs.	Customer needs a communication and collaboration platform that can easily and securely support remote work, education, healthcare, etc.	Customer prefers an on-premise or hybrid solution to a full cloud solution for their organizations communication platform.				
Customer Solutions	The UCM6300 series provides an enterprise-grade unified communications and collaboration platform, that can be scaled and deployed in an easy-to-manege fashion with no extra fees. It can be paired with UCM RemoteConnect to offer the remote access of a cloud solution.	UCM6300 Audio series includes Built-in Instant Messaging (IM), Audio Conferencing & Web Meetings platform that supports access from computers, mobile devices, and SIP endpoints for remote employees.	UCM6300 series provides the control of an on-premise platform with the remote access of a mobile/desktop app. Pair it with UCM RemoteConnect to create a secure hybrid platform that ensures remote connections are secure (if desired).				

English	<u>German</u>	<u>Portuguese</u>	11
Arabic	Italian	Russian	
<u>French</u>	Polish	<u>Spanish</u>	

## UCM6300 Audio Series Datasheets



Translations
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<u>French</u>
<u>German</u>
<u>Italian</u>
<u>Polish</u>
<u>Portuguese</u>
<u>Russian</u>
<u>Spanish</u>



## UCM Series Comparison Chart

UCM Series Comparison Chart											
Model				4					4	i vonen z/	1 10 March - 22
	UCM6202	UCM6204	UCM6208	UCM6300A	UCM6302A	UCM6304A	UCM6308A	UCM6301	UCM6302	UCM6304	UCM6308
Asterisk Version	System 13	System 13	System 13	System 16	System 16	System 16	System 16	System 16	System 16	System 16	System 16
Main Processor	2-core processor	2-core processor	2-core processor	4-core processor	4-core processor	6-core processor	6-core processor	4-core processor	4-core processor	6-core processor	6-core processor
RAM + Flash	1GB RAM + 8GB Flash	1GB RAM + 8GB Flash	1GB RAM + 8GB Flash	1GB RAM + 32GB Flash	1GB RAM + 32GB Flash	4GB RAM + 128GB Flash	4GB RAM + 128GB Flash	2GB RAM + 32GB Flash	4GB RAM + 32GB Flash	4GB RAM + 128GB Flash	4GB RAM + 128GB Flash
Max Users/Concurrent Calls	500/50	500/75	800/100	250/50	500/75	1000/150	1500/200	500/75	1000/150	2000/300	3000/450
Max concurrent SRTP calls	33	50	65	50	75	120	150	50	100	200	300
SFU Video Conference & Video Meetings Bridge	No	No	No	No	No	No	No	Up to 20x 1080p HD participants	Up to 30x 1080p HD participants	Up to 60x 1080p HD participants	Up to 80x 1080p HD participants
Voice Conference Bridge	Up to 25 participants	Up to 25 participants	Up to 32 participants	Up to 50 participants	Up to 75 participants	Up to 120 participants	Up to 150 participants	Up to 75 participants	Up to 150 participants	Up to 200 participants	Up to 300 participants
Network Ports with PoE	2xGigabit, PoE	2xGigabit, PoE	2xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE	3xGigabit, PoE/ PoE+
Configurable Use of 3rd Network Port	No	No	No	Admin Access, HA, etc	Admin Access, HA, etc	Admin Access, HA, etc	Admin Access, HA, etc	Admin Access, HA, etc	Admin Access, HA, etc	Admin Access, HA, etc	Admin Access, HA, etc
Peripheral Ports	USB, SD	USB, SD	USB, SD	USB, SD	2xUSB, SD	2xUSB, SD	2xUSB, SD	USB, SD	USB, SD	2xUSB, SD	2xUSB, SD
LCD	128x32 B&W	128x32 B&W	128x32 B&W	2.8" Touch Screen	2.8" Touch Screen	2.8" Touch Screen	128x32 B&W	2.8" Touch Screen	2.8" Touch Screen	128x32 B&W	128x32 B&W
FXO/FXS Ports	2/2	4/2	8/2	0/0	2/2	4/4	8/8	1/1	2/2	4/4	8/8
Support for Wideband Codec Opus	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Voice Jitter Resilience	No	No	No	Yes (50% packet loss)	Yes (50% packet loss)	Yes (50% packet loss)	Yes (50% packet loss)	Yes (50% packet loss)	Yes (50% packet loss)	Yes (50% packet loss)	Yes (50% packet loss)
Video Jitter Resilience	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Yes (25+% packet loss)	Yes (25+% packet loss)	Yes (25+% packet loss)	Yes (25+% packet loss)
CRM/Hospitality/Call Center Support	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Graphical Control Panel	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
High Availability Support	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Auto NAT Traversal for Remote Devices (UCM RemoteConnect)	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Wave Desktop/Mobile/Web (IM, calls, meetings, etc.)	Mobile Only	Mobile Only	Mobile Only	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Case Design/Material	Desktop/Plastic	Desktop/Plastic	1U Rack-Mount/ Metal	Desktop/Plastic	Desktop/Plastic	Desktop/Plastic	Rack-Mount/Metal	Desktop/Plastic	Desktop/Plastic	Rack-Mount/Metal	Rack-Mount/Metal

Translations

<u>English</u>

<u>Spanish</u>

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## UCM RemoteConnect

UCM RemoteConnect allows organizations to build a secure, easy-to-manage communications and collaboration solution for remote workers and devices.

## UCM RemoteConnect Sales Kit

The sales kit is an overview guide to everything you need to know about selling the UCM RemoteConnect

The Sales Kit includes:

- **Overview and Basics** ٠
- Plan Information ٠
- **Competitive Differentiators** ٠
- **Deployment Scenarios** ٠
- **Competitive Comparison Charts**



### About UCM RemoteConnect (UCMRC)

UCM RemoteConnect empowers businesses to easily build a secure communications and collaboration solution for all employees on-site and remote. It is a companion cloud service for the UCM6300 Series that provides always-on, automatic NAT firewall traversal to ensure secure connections from anywhere outside the corporate network. UCMRC offers a zero-touch, out-of-the-box platform to be up-and-running immediately and can be centrally managed from the cloud through the Grandstream Device Management System (GDMS). UCM RemoteConnect allows employees to securely work from anywhere using the Wave app for mobile and desktop as well as any Grandstream endpoint registered to a UCM6300 Series IP PBX. By providing a full ecosystem of remote collaboration tools, services and management for the UCM6300 Series, UCM RemoteConnect is the ideal platform for any organization looking to securely support remote workers, multiple offices and more.

### Solution Positioning

UCM RemoteConnect transforms the UCM Series of IP PBXs into a hybrid communication solution that can be easily and securely reached from outside the corporate network. It empowers businesses utilizing the UCM Series to build a communication and collaboration platform that can be securely reached from anywhere using nearly any device. It is the ideal solution for the modern, dispersed business and provides flexibility for future business growth.



### Competitive Features

- Cloud-based NAT firewall traversal runs on Amazon Web Services (AWS) with 99.9999% reliability
- · Pairs with the UCM6300 Series of IP PBXs
- · Supports collaboration through the Wave app for desktop, mobile and web as well as any Grandstream endpoint registered to a UCM6300 Series device
- Integrated with GDMS for centralized management · Cloud storage provides seamless data and file backups as well as well storage security
- CloudIM add-on allows you to sync-together UCM6300 Series in multiple locations

Dudle in

gs, calls, tes, chats & n anywhere, and troubleshooting tool		√				
Automateo NAT Firewaii Iraversai	×	×	✓			
Registered Remote Users/Devices						
Concurrent Voice/Video Calls/Meetings						
Maximum Time Per Remote Call/Meeting						
ax Daily Allotment for Remote Calls/Meetings						
Remote Admin of UCM6300 & GS Endpoints			Comprehensive			
Cloud Storage						
System/Device Security & Status Monitoring						
Other Features (see next slides)			Comprehensive			
Cloud IM Service			Add-On			
Free Trial						
Purchase Method	Purchase Method Free Sold Exc					

Pro

\$299/year

**Business** 

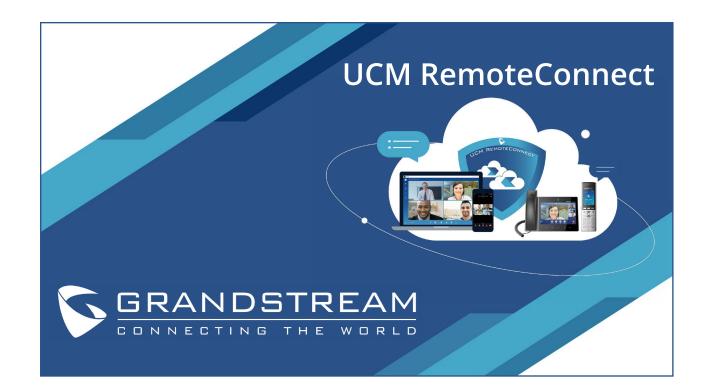
Enterprise

### Translations

### English



## UCM RemoteConnect Presentation



Translations English (PowerPoint) English (PDF) Spanish (PDF)



## Product Messaging

<u>German</u>

### UCM RemoteConnect

Tagline	Mobilize Your Business								
Subhead		UCM RemoteConnect allows organizations to build a secure, easy-to-manage communications and collaboration solution for remote workers and devices							
Target Audience	IT Managers/Directors, System Admin technology consultants	nistrators, installers, integrators, reselle	rs, SMBs, enterprises, business owners,						
Product Description	UCM RemoteConnect allows businesses to easily build a secure collaboration solution for remote workers and devices. It offers a companion cloud service for the UCM6300 series that provides always-on, automatic NAT firewall traversal to ensure secure connections by remote users. UCM RemoteConnect provides powerful audio and video collaboration tools to remote users through Grandstream's Wave mobile and desktop app, GUV series of USE personal collaboration devices and SIP endpoints integrated with the UCM6300 series. This cloud service provides 99.9% reliability by running on Amazon Web Services (AWS) while offering zero-touch configuration and IT-friendly management. UCM RemoteConnect is fully integrated with the Grandstream Device Management System (GDMS) and is purchased and managed at gdms.cloud. It offers a variety of plans, including free plans, that support up to unlimited users and provide cloud storage, diagnosis tools, reports and alerts. By providing a full eco-system of remote collaboration tools, services and management for the UCM6300 series, UCM RemoteConnect is the ideal platform for any organization looking to securely support remote workers.								
Customer Challenges	An organization needs a secure solution to allow remote workers to communicate and collaborate on the desktop, mobile and IP phones	Customer prefers an on-premise or hybrid solution to a full cloud solution for their organizations communication platform.	Organization needs a remote solution that is quick to deploy and can be managed from a central interface that also manages the rest of their communication platform.						
Customer Solutions	UCM RemoteConnect allows UCM6300 series users to create secure connections with remote employees and provides them with a powerful desktop and mobile app for communicating and collaborating.	UCM RemoteConnect offers a hybrid platform that pairs the control of an on-premise platform with the remote access of a cloud platform to offer a powerful and secure platform for organizational communication and collaboration.	UCM RemoteConnect is quick to setup and easy-to-manage for network admins using Grandstream's Device Management System (GDMS), A free cloud management platform that also is used to managed most other Grandstream solutions.						
	<u>Arabic</u> <u>Greek</u>	<u>Polish</u>	1						
	<u>French</u> <u>Italian</u>	Russian							

<u>Portuguese</u>

<u>Spanish</u>

## UCM RemoteConnect Datasheets



Translations

English

Grandstream Device

Management System A zero-touch cloud provisioning

A zaro-couch toxic provisioning and management paytem that provides a centralized, cloud based management platform to deploy and manage all aspects of the UCM acceptan.

UCM Remote Connect: A companion cloud service for the UCM/S300 series that provides sheeps-on, extomatic NAT fraveal traversal to ensure secure and relie connections by remote users

6.2022.01

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## UCM RemoteConnect Partner Portal Guide



UCM RemoteConnect (UCMRC) is a subscription-based cloud service that enables UCM6300 Series users to easily build a communication solution that be securely accessed from anywhere. It offers:

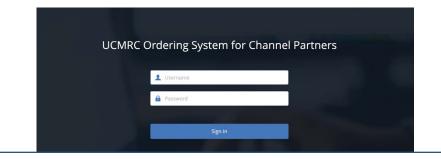
- Always-on, automatic NAT traversal to ensure secure remote connections to the UCM6300
  Series through the Wave app and Grandstream endpoints
- Active network security protection and monitoring
- Zero-touch, out-of-the-box setup
- Easy, centralized cloud setup and management for the UCM6300 Series

### Order Process Overview

- UCMRC plans are sold *exclusively* through Grandstream's Certified Distribution Partners
- A UCM6300 Series IP PBX is required to utilize UCMRC
- UCMRC plans can only be purchased from the distributor that the UCM6300 Series IP PBX was originally purchased from

#### How-to-Use the UCMRC Partner Ordering Portal

1. Login to your UCM RemoteConnect Ordering Portal account (visit channel.gdms.cloud/login)



Translations

### English



## UCM RemoteConnect Website



Visit the website to learn more about UCM RemoteConnect, how it integrates within the UCM6300 Ecosystem, and try for free or sign up for a plan today!

UCMRC.GDMS.CLOUD/HOME





## Wave

The Wave app provides a mobile and web app for the UCM6300 series, allowing remote workers to easily communicate and collaborate from anywhere.

## Product Messaging

### Wave

Tagline	Connect anytime from anywhere					
Subhead	The Wave app provides a mobile and easily communicate and collaborate	l web app for the UCM6300 series, allov from anywhere	ving remote workers to			
Target Audience	Remote workers; Organizations and a communication & collaboration too	IT administrators that need to provide r bl, SMBs, business owners	emote workers with a			
Product Description	utilizing Grandstream's UCM6300 ser platform to remotely join, schedule a allows UCM6300 series users to direc free, available for Android and iOS de configured by scanning a barcode pr UCM RemoteConnect cloud service, v UCM6300 series by providing automa can provide remote workers with a p	Wave is a mobile and web app that provides remote voice and video collaboration tools for businesses utilizing Grandstream's UCM6300 series IP PBXs. Ideal for remote workers, Wave offers an easy-to-use platform to remotely join, schedule and hold meetings, calls and conferences from anywhere. It also allows UCM6300 series users to directly call other extensions, landlines, and mobile numbers. Wave is free, available for Android and iOS devices as well as Chrome and Firefox browsers, and can be quickly configured by scanning a barcode produced by the UCM6300 series. It is compatible with Grandstream's UCM RemoteConnect cloud service, which ensures a fully secure connection between Wave and the UCM6300 series by providing automatic, always-on NAT firewall traversal. Thanks to Wave, businesses can provide remote workers with a powerful mobile and web tool to meet and collaborate from anywhere, boosting productivity for dispersed organizations and remote workers.				
Customer Challenges	An organization needs a powerful yet easy-to-manage tool to allow remote workers to communicate and collaborate Remote workers to communicate and flexibility IT needs a tool to support remote workers to communicate and flexibility IT needs a tool to support remote workers to communicate and flexibility					
Customer Solutions	Wave app provides a powerful, free tool for businesses to extend their communication and collaboration solution to remote workers using desktop or mobile devices	Wave provides flexibility of working on any Android or iOS device, as well as PC or MAC, ensuring remote workers can communicate no matter what device they have	Wave app pairs directly with the UCM6300 series of IP PBXs, offering a flexible remote platform for employees with the control, cost- savings and security of an on-premise IP PBX as the back end of the solution.			

ArabicGreekPolishFrenchItalianRussianGermanPortugueseSpanish



## Wave Datasheets

	GRA	NDSTREAM					
	CONNEC	CTING THE WORLD			Wave Mobile app	Wave Web	
				Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTT TURN/ICE, SIMPLE,	P/HTTPS, DNS (A record, SRV, NAPTR), STUN/ LDAP, TLS, SRTP, IPv6	
				Network	Wi-Fi, 2G/3G/4G	Network connection provided by PC	
				Compatability	Android and iOS devices (Google Play Store & Apple App Store)	Firefox and Chrome browsers for PC & Mac (Web-RTC)	
				Video Streaming Resolution	720p or above	Up to 1080p	
				Camera	Supports mobile device's front and rear cameras	Supports built-in webcams, USB webcams (including Grandstream GUV series), etc.	
				Headset	Supports mobile device's Bluetooth connection, 2.5mm & 3.5mm headsets	Supports USB, Bluetooth, 2.5mm and 3.5mm headsets	
_				Bluetooth	Supports Bluetooth functionality of	mobile devices, computers and laptops	
	\// <sub>2\</sub>	/e App		Voice Codecs and Capabilities	Opus, G.711 A-law/U-law, G.722, G.726-32, G.729A/B, iLBC, GSM, NACK	Opus, G.711 A-law/U-law, G.722, G722.1 G722.1C, G.723.1 5.3K/6.3K, G.726-32, G.729A/B, iLBC, GSM, NetEQ, FEC 2.0, NACK	
		vhere at Anvtime		DTMF	In-audio, RF	C2833, SIP INFO	
Wave is a mobile, desktop a			allaharatian taala far	High Audio Quality		Noise Reduction, PLC, Adaptive JIB	
businesses utilizing Grands to-use platform to remotely	tream's UCM6300 series / join, schedule and hold	IP PBXs. Ideal for remote w meetings, calls and confere	orkers, Wave offers an easy-	Video Codecs and Capabilities	H.264 Video resolution up to 1080P HD, on- screen-display, camera block, GS-FEC	H.264, H.263, H.263+, VP8 Video resolution up to 1080P HD, on-screen- display, camera block, GS-FEC	
free, available for Android a	and iOS devices as well a CM6300 series. It pairs v	s PC/Mac and can be quickl vith Grandstream's UCM Re	y configured by scanning a moteConnect cloud service,	Video Layout (for Wave web)	Supports focused and tiled screen layout - Default 4 video screens (1 up to 1080P) and 1 screen sharing (1080P) - Up to 9 video screens (1 up to 1080P) and 1 screen sharing (1080P)		
NAT Traversal. Thanks to W desktop tool to meet and co	ave, businesses can prov	vide remote workers with a		Meeting/Conference Control	Invite participants with remove a participant, mu	contacts, links or QR code, te participants, lock meeting	
remote workers.	201	O		Telephony Features	Hold, audio conference, video conference, transfer, call histroy, contacts	Hold, call forward, audio conference, video conference, call history, DND, ring simultaneously, time schedule, call wakeup, SCA, BLF, call follow me, call record files, CDR, CRM, schedule meeting, contacts	
Supports Android & iOS devices: Chrome	Remotely join meetings, calls and	Compatible with Wi-Fi and 2G/3G/4G/5G networks	Allows UCM6300 series users to call other extensions.	UCM Integration	Feature code synchronization, call reco	rding, transfer, conference room, voicemail	
and Firefox browsers; Windows & Mac	conferences	20/30/40/30 Networks	landlines & mobile numbers Mobile Device Integration (for Wave mobile)		Supports background mode, proximity sensor for in-call touch screen and keys lock		
	രി		I C'MD	QoS	Layer 3 (ToS, DiffServ, MPLS) QoS	Layer 2 QoS (802.1Q, 802.1p) and Layer 3 (ToS, DiffServ, MPLS) QoS	
Schedule and start	Supports PC and mobile	Supports video resolutions	Provides HD audio for	Supported Languages	English, Sim	plified Chinese	
meetings from the app	built-in cameras & USB webcams	up to 1080p HD	crystal-clear meetings and calls	Security	SIP over TLS, SRTP (128-bit and 256-bit), HTTPS	SIP over TLS, SRTP (128-bit and 256-bit), HTTPS, SSH, 802.1X	
		(in the second s		Login Methods	Account extension number and password	l; login via QR code; join meeting via QR code	
Basic chat features	Supports use with	Download app & scan	Compatible with UCM	Firmware Upgrade	Updated through Google Play Store or Apple App Store	Upgrade from UCM6300 series IP PBX (admin webUI)	
including private chat, group chat, audio conferencing and more	Bluetooth, USB and other headsets	QR code from UCM6300 series to configure	RemoteConnect cloud service for secure remote connections	Android is a Registered Trademark of Google, Inc.			

Translations
<u>Arabic</u>
English
<u>French</u>
<u>German</u>
<u>Greek</u>
<u>Italian</u>
<u>Polish</u>
<u>Portuguese</u>
<u>Russian</u>
<u>Spanish</u>



UCM6300 Ecosystem Marketing Materials

## UCM6300 Ecosystem Marketing Materials

## Email

Email (Packaged InDesign File) Email (PDF) Email Text (Word) Email Banner (PSD) Email Banner (PNG) UCM6300 Series (PNG) UCM6300 Audio Series (PNG) UCM6300 Audio Series (PNG) UCM RemoteConnect Cluster (PNG) Wave Cluster (PNG) Remote Worker (JPEG) IT Professionals (JPEG) Offices (JPEG) Call Centers (JPEG)

## **Email Signature**

Email Signature Editable File (PSD) Email Signature (PNG)

### MOBILIZE YOUR BUSINESS

The UCM6300 Ecosystem is a complete communications and collaboration platform for on-site and remote solutions.



SGRANDSTREAM

## **Press Release**

<u>Grandstream Releases New UCM6300 Ecosystem</u> <u>Grandstream Releases New UCM6300 Audio Series IP PBX</u>





## Digital Marketing - Social Template

### Create your own Social Media Image

Use the editable template to customize your own social image, or create your own using the elements provided below. We recommend using the text provided in the messaging and strategy on page 2 & 3.

Social Image w/ text Template: Editable Photoshop File Social Image w/ text\_English (PNG)

Product Images UCM6300 Ecosystem Cluster

Logo (add your own or use Grandstream's) Logo\_white Logo\_blue

Official Grandstream Colors:

#### Deep Blue:



RGB: 42 / 83 / 137 #295288

Aqua Blue:



RGB: 70 / 168 / 202 #46A7C9

Grey:

### RGB: 156 / 158 / 159 #9C9D9F







## Digital Marketing - Social Paid / Cover Photo

h Like

Comment

Paid Social Ad (no text) Social Image (no text)

Paid/Non-Paid Social Copy Suggested Social Copy

Facebook Cover Photo mobile and desktop friendly

Facebook Cover Photo Editable (PSD) Facebook Cover Photo\_English (PNG)

	osystem from Grandstream
A A	NEERS DEVICES
00000 W	
UCM6300 Ecosystem	
UCM6300 Ecosystem UCM6300 Series, UCM RemoteConnect, Wave	

A Share



f	Q	🍥 John Home	₩ 🌣 🚷 🙆 -	
LOGO YOUr brand ©yourbrand	MOBILIZE YOUR BUSINESS The LCM0300 Ecosystem is a complete communications and calibration platform for on-site and remote solutions.			
Home				
About Photos	nh Like ⇒ Follow → Share ···	Learn More	Send Message	
Reviews Events	🖋 Status		ay to acquire, engage ture and Engineering talent.	
Posts	Write something on this Page			
Community		Community	See All	

## Digital Advertising - Banner Ads Template

### What are Banner Ads?

Banner advertising is synonymous with display ads. They're placed in high-traffic locations on webpages, creating brand awareness and generating click-throughs, purchases, and leads. These high-visibility locations include the front, bottom, or the side of a webpage; places where the eyes of browsers usually wander.

See the following page for recommended sizing.

Ad Banner 300x250 Editable Photoshop File (300x250 Sample) Ad Banner Sample 300x250 (PNG) Learn More Orange Button

Product Images UCM6300 Ecosystem Cluster

Logo (add your own or use Grandstream's) Logo\_white Logo blue

Official Grandstream Colors:

Deep Blue:



RGB: 42 / 83 / 137 #295288

#### Aqua Blue:



RGB: 70 / 168 / 202 #46A7C9

#### Grev:



RGB: 156 / 158 / 159 #9C9D9F



RGB: 255 / 83 / 13 #FF530D

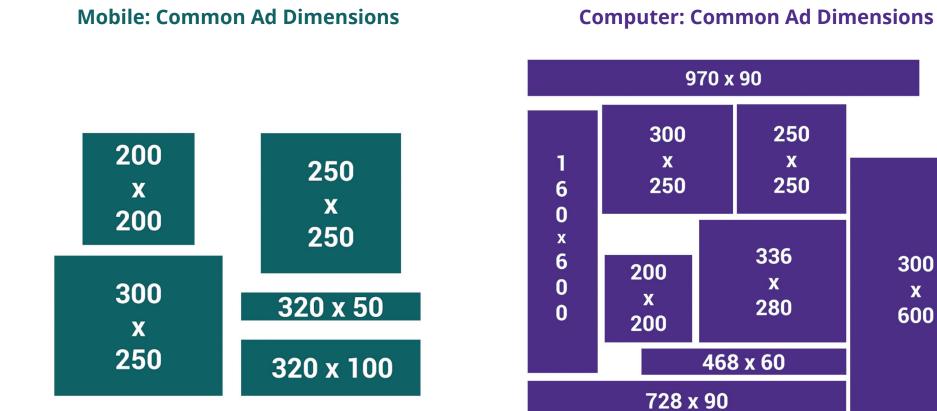
## MOBILIZE Your BUSINESS

The UCM6300 Ecosystem is a complete communications and collaboration platform for on-site and remote solutions.





## Digital Advertising - Banner Ads Sizing



300

X

600

## UCM6300 Series Marketing Assets

### **Product Images**

UCM6300 Series Front Side .

### UCM6301

- UCM6301 Top .
- UCM6301 Left .
- UCM6301 Right .
- UCM6301 Side Back .

### UCM6302

UCM6304

UCM6308

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- **UCM6302** Top
- UCM6302 Left .
- UCM6302 Right .
- UCM6302 Side Back .

UCM6304 Front

UCM6304 Left

UCM6304 Top

UCM6304 Back

UCM6308 Front UCM6308 Left

UCM6308 Back

UCM6308 Top

# UCM6301 Top





UCM6302 Top

UCM6304 Front





UCM6301 Left



UCM6302 Left



UCM6301 Right

UCM6302 Right



UCM6301 Side Back

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UCM6302 Side Back



UCM6304 Left



UCM6304 Back

UCM6308 Back



UCM6304 Top



UCM6308 Top





**Feature Icons** 

- 5000 Users
- UCM RemoteConnect Zero Config . .
- Conferencing <u>Reliability</u> HD Video / Audio .

.

- Wave .
- API
- Security .



<u>Gigabit</u>

UCM6308 Front

5000

users

1080P



ZQPO



Zero COnfig

LCM REMOTECONNECT

UCM RemoteConnect

CONFIG



202

Conferencing

Wave

Reliability

HD Audio/Video

GDMS

Asterisk



## UCM6300 Audio Series Marketing Assets

### **Product Images**

- UCM6300 Audio Series . Front
- UCM6300 Audio Series Back •

### UCM6300A

UCM6301 Top •

### UCM6302A

**UCM6302** Top .

### UCM6304A

UCM6304 Front .

### UCM6308A

UCM6308 Front .



UCM6300ATop



UCM6302A Top

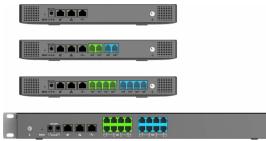






UCM6308A Front





UCM6300 Audio Series Back

API



- Zero Config .
- Conferencing .
- Wave .
- API .
- Security .
- Gigabit .
- UCM RemoteConnect .
- Reliability .
- Voice .
- **GDMS**
- Asterisk .



1500 users

5000 Users

Gigabit 1080P

Zero COnfig

ZCIO CONFIG





Conferencing





GDMS



n

Security





UCM RemoteConnect

80-1 g

50-1 ÷

UCM6300 Audio Series Front

Reliability

HD Audio

Wave

## UCM RemoteConect Marketing Assets

### **Product Images**

- UCM RemoteConnect Logo •
- UCM RemoteConnect Cluster •

### Feature Icons

- **Reliability** .
- Wave .
- **SIP Endpoint** •
- Secure Management .
- **GDMS** .
- **Device Monitoring** .
- **Reports** .
- Plans •



UCM RemoteConnect Logo



Reliability



Wave





Secure Management

















GDMS



**Device Monitoring** 



Reports

Plans



## Wave Marketing Assets

### Product Images

- Wave Logo
- Wave Cluster

### Feature Icons

- <u>QR Code</u>
- UCM RemoteConnect
- <u>Devices</u>
- <u>Conferences</u>
- <u>Wi-Fi</u>
- <u>Audio & Video</u>
- Bluetooth/Headsets
- <u>Schedule</u>
- <u>Camera</u>
- <u>1080p HD Video</u>
- HD Audio





QR Code

UCM RemoteConnect

Devices

Wave App Logo



Conferences



Wi-Fi



Audio & Video

Bluetooth/Headsets



Schedule



Camera



1080p HD Video



33



Wave Cluster