

GIGAPRO - XAP UPGRADE SUPPORT

ORDER NOW: CATALOG ITEM XAP-UG

OVERVIEW

Upgrade an existing GigaSpaces solution to the latest version. GigaSpaces Upgrade Service for XAP provides directed consulting services to accelerate your upgrade project. An experienced GigaSpaces consultant will guide you through your upgrade of GigaSpaces infrastructure to the latest GA version, following GigaPro™ methodology and best practices.

BENEFITS

Gradual upgrading ensures that you are leveraging all the bug fixes and improvements of the most current version, and also ensures our ability to properly support you should any issues arise. Furthermore, GigaSpaces has made tremendous improvements in scalability, stability, performance, user experience, and functionality in recent releases.

TARGET AUDIENCE

Architects, developers, IT operations, and GigaSpaces XAP administrators.

KEY ACTIVITIES

Upgrade Assessment

Est. 2 days; delivered by solutions architect

As part of the upgrade project lifecycle, define or revisit customer's fundamental requirements and success criteria for the project. Analyze functional and performance-related requirements for the new release.

Upgraded System Architecture Design

Est. 2 days; delivered by solutions architect

A GigaSpaces Solutions Architect works closely with the project team to review the architecture needed to fit defined requirements and meet project challenges, using the latest version of XAP technology. Recommended architecture changes and high level design are provided as a basis for the migration plan.

XAP Delta Training

Est. 3 days; delivered by trainer

This training provides broad coverage of new XAP functionality, focusing on changes from the version currently used by the customer.

Assisted Development Services

Est. 4 support days per development month; delivered by engineer

Development, configuration, and testing work performed at GigaSpaces labs or customer premises.

Code & System Review

Est. 4-5 days; delivered by solutions architect

A GigaSpaces Solutions Architect works closely with the project team to:
| Review customer design documents in conformance with suggested architecture | Carry out whiteboard design sessions around key design topics, such as partitioning, transactions, and persistency | Perform high-level risk analysis | Update system workbook design review section with updated sizing estimations, environment plan, and risks list.

Upgraded Production Environment Setup

Est. 2-3 days; delivered by engineer

Performing on-site product installation, and configuration of upgraded production environment.

Extended Rollout Support

Est. 5 days; delivered by engineer

Allocation of dedicated GigaSpaces experts for support, configuration, and system tuning.

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DELIVERABLES

- Updated system workbook with updated sizing estimations, environment plan and risks list
- Upgraded change management plan
- Personal certification in XAP delta training

PREREQUISITES AND ASSUMPTIONS

- Availability of key business and technical users for on-site review sessions
- Proper training facility including projector, whiteboard, adequate power outlets, internet access, a computer for each participant (for hands-on labs)
- Customer deployment team must have strong coding skills in the relevant language