



CLIENT BULLETIN: UKRAINE UPDATE

Aires has begun our Emergency Protocol and has identified transferring families in Ukraine. Aires Client Service Managers are working swiftly to contact clients and determine next steps and actions required. Understanding that the situation is fluid, we are working with local partners to provide information as quickly as possible.

Currently, families have been advised to evacuate, but closed airports, traffic, and immigration requirements are making it difficult at best. We have been in communication with our local service partners to assist with immigration, housing, and other mobility support. We are also in contact with security specialists who are available to provide support for those wanting to evacuate.

Information is coming in fast. As the situation continues to evolve, Aires will do whatever possible to support your employees and keep you updated on our capabilities.

- Land border crossings are open in Poland, Romania (Siret is suggested), Hungary (Záhony is suggested), and Slovakia. Please see country-specific resources below. For those wanting to travel to other locations in the European Union, this [website](#) lists all travel restrictions for member states.
- Businesses and public transportation are continuing to operate; however, there is heavy traffic headed toward the borders.
- U.S. citizens who decide to remain in Ukraine and do not depart immediately (as advised) should complete this online [form](#) from the U.S. Department of State. U.S. citizens in Ukraine should be aware that the U.S. government will not be able to evacuate U.S. citizens in the event of Russian military action anywhere in Ukraine.

Aires and our service partners are here to support you and your employees. Please let us know if you need support and we will do everything in our power to assist.

Country-Specific Resources for Land Travel

Poland: Please call +48 22 504 2784 or +48 22 504 2000 (Embassy Warsaw), or +48 12 424 5100 (Consulate General Krakow), or email ACSWarsaw@state.gov or KrakowACS@state.gov for further information. [The U.S. Embassy and Consulate in Poland's website](#) includes information on entry and exit requirements.



Romania: Please call +40 41 270 6000 or email ACSBucharest@state.gov for further information. [The Romanian Border Police's website](#) also provides relevant information. [The U.S. Embassy in Romania's website](#) describes entry and exit requirements (located under the header "Entry and Exit Requirements").

Hungary: Please contact +36 1 475 4400 by phone or ACS.Budapest@state.gov by email for further information. The [Hungarian Police's website](#) provides relevant information. [The U.S. Embassy in Hungary's website](#) describes entry and exit requirements (located under the header "Entry and Exit Requirement").

Slovakia: A list of open border crossings is on the [U.S. Embassy in Bratislava's website](#). Please call +421 2 5443 0861 or +421 903 703 666 by phone or email consulbratislava@state.gov for further information. [The U.S. Embassy in Slovakia's website](#) describes entry and exit requirements (located under the header "Entry and Exit Requirements") in more detail.

Moldova: Those traveling to Moldova by land from Ukraine should avoid the Transnistria region and cross into Moldova either to the north or south of the region. Please contact +373 2240 8300 by phone or ChisinauACS@state.gov by email for further information. Travelers should not enter Moldova through the breakaway region of Transnistria, where the U.S. Embassy has limited access and cannot provide the full range of assistance to U.S. citizens. Travelers should note the Chisinau-Odesa train goes through Transnistria as well. More information on Transnistria can be [found here](#). The [Moldovan Border Police's website](#) provides relevant information (in Romanian). [The U.S. Embassy in Moldova's COVID-19 website](#) describes entry and exit requirements in full under the header "Entry and Exit Requirements."