Country	Government Regulations/General Information	Partner Specific Info
Algeria	<ul> <li>All fights to/from Algeria are suspended</li> <li>All seaports and land borders are closed with an exception for cargo transport</li> <li>Foreign travelers are being encouraged to exit the country as soon as possible</li> </ul>	
Abu Dhabi	<ul> <li>All air shipments are currently on hold</li> </ul>	
Angola	<ul> <li>All international commercial flights are suspended, excluding cargo fights</li> <li>Angolan nationals, expats and other long-term residents returning from China, France, Iran, Italy, Portugal, South Korea, or Spain will be allowed entry but will be required to quarantine for 14 days</li> <li>Land and sea borders/crossing have been closed to passengers arriving from the above countries</li> </ul>	<ul> <li>Adhering to all WHO and local government health and hygiene protocols (gloves, masks, hand washing and social distancing)</li> <li>Fully operational with all staff currently working from home, where possible</li> <li>All meeting, trainings and education programs have been postponed until further notice</li> <li>In agreement with our customers and partners, premove survey will be performed through video/phone survey or postponed to later dates</li> <li>Our crews will not shake hands with the customer</li> <li>Our crews will maintain social distance of 1.5 meters from each other</li> <li>Closely monitoring all shipments/initiated moves to ensure local regulations are being met and keeping continuous communication with the move initiator/Aires</li> </ul>
Antigua & Barbuda	<ul> <li>All travelers who have visited China or Italy in last 28 days are banned from entry</li> </ul>	
Argentina	<ul> <li>As of July 1st, the Buenos Aires metropolitan area will be under strict lockdown until July 17</li> <li>During this period (July 1 -July 17), moving services will not be permitted.</li> <li>Customs will partially remain open, allowing the release of imported shipments that have arrived and</li> </ul>	Lift Van:  Staff will be working from home  Moving services are unavailable from July 1-17; will notify anyone who may be impacted by this new measure  Virtual surveys, rate requests and general inquiries continue

Country	Government Regulations/General Information	Partner Specific Info
	to export shipments that have already been green lighted  Borders remain closed  International flights are currently suspended until September  Mandatory total quarantine for entire population has been extended until June 28  Schools are closed until June 28  Travel ban in effect until September 1  Anyone traveling into Argentina must commit to a 14-day quarantine or face legal action/fines and may be denied entry  All non-essential businesses are closed  Government offices are closed until June 28  All borders are closed at this time  No airplanes, trucks or cars may leave or enter the country  Face masks and gloves are now mandatory when in public	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees  Universal Cargo:  Following all recommended hygiene protocols  Employees are instructed and required to wash hands before and at regular intervals during a move  No handshaking and observe social distancing during all moves  Actively monitoring all employees for health  Cabs of trucks are being cleaned with appropriate disinfectant daily  Dedicated team throughout process  Crews are equipped with gloves and masks  Will be working in shifts within offices to limit exposure/spread

Country	Government Regulations/General Information	Partner Specific Info
Australia	<ul> <li>As of July 23, all borders remain closed; only Australian citizens, residents, and their families may travel to Australia</li> <li>Travelers arriving from other countries may be subject to health screening when arriving and must quarantine for 14 days at a government approved accommodations; quarantine must take place in the city which you arrive in; you may be required to contribute to the costs of quarantine</li> <li>All overseas travel out of Australia has been banned unless granted an exemption</li> <li>As of July 22, further restrictions put in place for granting cross-border permits – now only granted for work, education, and healthcare services. Everyone must reapply for permits.</li> <li>Limit on visitors put in place based on area and infestation i.e. (in addition to those restrictions put in place on July 8 for Melbourne area): New South Wales: 10; Victoria: 5; Queensland: 100; South Australia – no restrictions but social distancing is required</li> <li>Cafes, bistros, and restaurants are open in all areas aside from those in the stage 3 lockdown area of Melbourne, limited capacity, and social distancing regulations in place</li> <li>Places of worship are open with no limits</li> <li>Shopping, salons, spas, barbers, nail salons, etc. are open with limited capacity and social distancing in place.</li> <li>Entertainment centers, museums, theaters, cinemas are open with limited capacity</li> <li>As of July 8, the Melbourne metropolitan area and Mitchell shire have been placed on a 6-week, stage 3 lockdown due to a re-emergence of the virus in these areas</li> </ul>	Nuss Relocations:  Employees are currently working from home  All WHO recommended protocols are in place  No handshaking and observe social distancing  Relo Network Asia:  Following all WHO recommended protocols  Most services are business as usual  Physical school tours not allowed, but virtual meetings with school are being offered in lieu of in-person meetings  Sobolak:  All WHO recommended protocols are in place  Experiencing air shipment delays; sea/land operating normally

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Individuals may only leave their homes for work, school, for care or care giving, food and essentials</li> </ul>	
	<ul> <li>You cannot leave your primary resident for a holiday home outside of the lockdown zone</li> </ul>	
	<ul> <li>Beauty parlors, gyms, libraries, and swimming pools have been reclosed</li> </ul>	
	<ul> <li>Cafes and restaurants are closed for indoor dining – take out or delivery services only</li> </ul>	
	- No visitors may be in your home	
	<ul> <li>Only school for years 11, 12, and VCE are open, all others will have extra weeks of holiday</li> </ul>	
	<ul> <li>NSW-Victorian border has been closed with a permit system in place to allow for cross-border travel if needed</li> </ul>	
	<ul> <li>On May 3, Australia began their 3-phase approach to re-opening</li> </ul>	
	<ul> <li>Travel ban in effect, banning all non-citizens/non- residents from entry</li> </ul>	
	<ul> <li>Travel advisory in effect to avoid all overseas travel and for those citizens currently overseas to return to Australia as soon as possible</li> </ul>	
	<ul> <li>Any individual who is not a citizen, residents or a close family member of a citizen/resident will be denied entry into the country</li> </ul>	
	<ul> <li>Anyone returning from overseas must self-quarantine for 14 days</li> </ul>	
Austria	<ul> <li>Nationwide lockdown measures have been lifted</li> </ul>	Sobolak
Easing of restrictions began as of May 15	<ul> <li>Borders with Germany &amp; Switzerland scheduled to re- open on June 15</li> </ul>	<ul> <li>Offices are open with business operating as normal</li> <li>All shipments and storage are now permitted</li> <li>Air shipments remain limited</li> </ul>
	<ul> <li>Accommodation providers (hotels, apartments, private rooms, etc.) were permitted to re-open at reduced capacity as of May 29</li> </ul>	<ul> <li>Air shipments remain limited</li> <li>Immigration activities remain limited</li> <li>Following all recommended protocols for health &amp; safety</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Tourism related infrastructures, leisure facilities and sights re-opened as of May 29</li> </ul>	
	<ul> <li>Restaurants were permitted to re-open as of May 15</li> </ul>	
	<ul> <li>No major events will be permitted until August 31, 2020</li> </ul>	
	<ul> <li>International moving services are fully operational (packing, loading, shipping, storage, customs)</li> </ul>	
	<ul> <li>Individual/business travel remains restricted</li> </ul>	
	<ul><li>Immigration offices remain closed</li></ul>	
	<ul> <li>Clean, current health certificate required for entry into country</li> </ul>	
	<ul> <li>Entry ban is in place for anyone arriving from Italy without a health certificate</li> </ul>	
	<ul> <li>Any citizen returning to Austria without a health certificate is required to self-quarantine for 14 days</li> </ul>	
	<ul><li>Schools are open</li></ul>	
Azerbaijan	<ul> <li>The border between Azerbaijan and Georgia has been closed until further notice</li> </ul>	Intermark:  • Office is currently open and observing all WHO
	<ul> <li>As of March 18, the government of Azerbaijan and Russia has suspended mutual travel for citizens of both countries, with the exception of truck drivers</li> </ul>	recommendations for health & hygiene safety protocols (gloves, masks, hand washing and social distancing)  Staff, where possible, are currently working from home
	<ul> <li>Non-residents that have visited affected countries in the past 14 days will be required to submit a medical certificate showing that they are not infected with COVID-19</li> </ul>	
	<ul> <li>Citizens traveling from the People's Republic of China, Republic of Korea, Islamic Republic of Iran, Japan, Italy, Spain, France, and Germany will be subject to quarantine for a period of 14, or if needed, 21 days</li> </ul>	
	<ul> <li>Travel into the capital of Baku, the city of Sumgait and the Absheron region will be restricted as of March 19; entry of cars, railway and air traffic is suspended</li> </ul>	
	<ul> <li>Visa registration service (ASAN) has stopped the issuance of electronic visas</li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>When applying for a visa at the Consulate, nationals of the countries most affected by coronavirus will be required to submit a medical certificate showing that they are not infected with COVID-19</li> </ul>	
Bahamas Easing of restrictions began as of May 1	<ul> <li>As of May 1: the national curfew has been redefined and extended until May 30; Monday-Friday 9 pm – 5 am and Saturday &amp; Sunday will be a full 24-hour lockdown, during this time residents must stay within their homes/yards but may shop for essentials</li> <li>Entry ban for all individuals in place until further notice</li> <li>All airports and seaports are closed</li> <li>Supermarkets, pharmacies, and gas stations will open Monday-Friday only</li> <li>Anyone returning from restricted countries to the Bahamas are subject to a 14-day quarantine</li> <li>Non-residents who have been to China, Iran, Italy, Korea, UK, Ireland, and Europe within the last 20 days will be denied entry</li> <li>Schools are closed until further notice</li> <li>All airports and seaports are closed</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Bahrain Easing of restrictions to begin May 15	<ul> <li>All incoming individuals will be subject to screening and completion of health certificates</li> <li>All arriving passengers are subject to a 14-day quarantine and medical check ups</li> <li>Local registration and immigration offices are now open for online applications</li> <li>Public bus services and taxis are now open</li> <li>Malls are now open with limited hours and occupancy; temperature checks upon entry and masks are now mandatory</li> <li>Embassies and non-essential government offices remain closed</li> </ul>	Writer:  Offices remain open and operational  All appropriate prevention and hygiene protocols being followed  Packing & delivery services will continue  Virtual surveys are being offered in lieu of in-home visits  Household goods packing/delivery is considered an essential service

Country	Government Regulations/General Information	Partner Specific Info
Barbados Easing of restrictions and curfews began on May 4	<ul> <li>Restaurants are now open with social distancing norms in place; home delivery/to go is promoted over in-house dining</li> <li>Entertainment services remain closed</li> <li>Schools remain closed; eLearning has been initiated</li> <li>The causeway between Bahrain and Saudi Arabia is closed</li> <li>As of May 18, all businesses will begin re-opening with social distancing protocols in place and enforced.</li> <li>Curfew hours remain from 8 pm – 5 am until further notice</li> <li>Borders are closed until June 30</li> <li>Immigration offices are now open and have resumed processing applications; no new applications will be accepted until May 30</li> <li>Visitors arriving from any location will be placed in a 14-day government approved quarantine facility</li> <li>Schools are closed until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols All staff working from home Local (face to face) services are temporarily on hold Services, when applicable, will be provided virtually Continues to accept authorizations into the region, although local (face to face) assistance may be on hold Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions, planning future moves, etc.) Continued communication with all partners/assignees
Belgium Phased re- opening began May 4	<ul> <li>State of Alarm in effect with full lockdown in place until May 3</li> <li>A phased reduction in restrictions is in place as follows:</li> <li>May 4:</li> <li>Offices for industry work/services and b2b services may re-open in guidance with the hygiene restrictions; 2 people max allowed outside together</li> <li>May 11:</li> <li>All regular shops may reopen</li> <li>May 18:</li> <li>Shops with increased physical exposure such as hairdressers may re-open</li> </ul>	Packimpex:  Currently offering flexible work options (work from home) for employees while remaining fully operational Following all WHO protocols  Ziegler:  All Belgian moving companies are currently in lock down from March 19 – April 5  All offices will be closed and non-operational during this time and are in process of rescheduling all surveys, pack and/or load and deliveries

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Schools may reopen with a limited schedule</li> <li>June 6:</li> <li>Restaurants and bars plan to re-open on a limited schedule</li> <li>All non-essential businesses (including real estate agencies) remain closed</li> <li>Schools are closed</li> </ul>	<ul> <li>All shipments already on water, once cleared by customs, will be at port pending delivery to a warehouse or residence, if available</li> <li>Staff will be working from home to attend to urgent and rescheduling matters</li> <li>All interrupted or delayed shipments will be communicated to Aires</li> </ul>
Belize	<ul> <li>State of emergency extended until June 30</li> <li>All residents are under a mandatory quarantine with curfew in place from 8 pm to 5 am</li> <li>Movement is restricted from 5 am – 8 pm to essential needs and emergencies</li> <li>Effective immediately, any Belizeans entering Belize from any country through any official port of entry or caught attempting to enter via any blind spot will be place in a mandatory quarantine center designated by the government; all costs will be to the details and may cost up to \$110/day</li> <li>Residents are allowed to return to Belize but are NOT allowed to leave the country</li> <li>Airports are closed to commercial flights for 30 days</li> <li>Cargo flights are not affected</li> <li>Visitors who have traveled within the last 30 days to China, Hong Kong, Iran, Japan, Korea &amp; Europe will be denied entry</li> <li>Residents returning from any impacted country will be placed on self-isolation for 14 days</li> <li>Schools are closed until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Bermuda Phased re- opening to begin May 4	<ul> <li>Effective May 2, limited business may now be conducted during non-curfew hours as phase 1 of re-opening</li> <li>As of May 2, entire country is now under a curfew from 10 pm – 6 am</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols All staff working from home Local (face to face) services are temporarily on hold

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Visitors who show any signs of disease or have significant travel in the last 30 days will be placed in isolation</li> <li>Visitors who have been to China, Taipei, Iran, Italy, Hong Kong, Japan, Korea, Macau, Malaysia, Singapore, Thailand, or Vietnam must quarantine for 14-days</li> <li>Bermuda airport is closed; cargo flights are exempt</li> <li>Schools are closed until further notice</li> </ul>	<ul> <li>Services, when available and applicable, will be provided virtually</li> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>
Bolivia	<ul> <li>State of Emergency declared until May 31</li> <li>Includes a mandatory quarantine for all citizens; citizens are not allowed to leave their residences at all on the weekends; 1 person per household may go to the store for essentials during their allotted time (based on the last digits of their IDs) Monday-Friday, 7 am- mid-day</li> <li>Government has banned all non-resident foreign nationals from entering the country</li> <li>All borders have been ordered closed until May 31</li> <li>Schools are closed until May 31</li> <li>As of March 21, all international and domestic flights will be suspended until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Brazil	<ul> <li>Government is encouraging/recommending quarantine</li> <li>Any international visitors arriving in Brazil with symptoms self-isolate for 7 days if they show symptoms</li> <li>Borders are closed until June 20; this restriction does not apply to Brazilian citizens, foreign national residents, visa holders, foreign workers for the Brazilian government and workers on international service missions</li> <li>Government is only allowing food, fuel (oil) and medical equipment in ports</li> </ul>	<ul> <li>FINK Mobility:</li> <li>Following all WHO and established protocols for internal teams</li> <li>Work from home program instituted for all office staff</li> <li>Utilizing virtual surveys whenever possible</li> <li>Masks and alcohol sanitizing gel placed in all trucks for crews</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Schools are closed until further notice</li> <li>Government offices are partially opened</li> </ul>	<ul> <li>Crews will also be equipped with liquid soap and disposable towels in order to wash their hands upon entry to the residence and throughout services</li> </ul>
		<ul> <li>Daily specialized cleaning of all facilities</li> </ul>
		<ul> <li>Private transportation being provided for all operational crew members in need in order to avoid the use of public transportation</li> </ul>
		<ul> <li>No travel rule in place for all employees</li> </ul>
		Metropolitan Transports:
		<ul> <li>Fully operational, working from home/alternating shifts</li> </ul>
		<ul> <li>Following all WHO protocols</li> </ul>
		<ul> <li>All citizens or foreigners returning from at risk countries (European countries, Argentina, Chile, USA, South Korea, Japan, China, and Iran) are required to self- quarantine for 7 days</li> </ul>
		<ul> <li>Airlines have been placing some restrictions on travel with last minute cancellations in and out of Brazil without notice, causing delays, re-routing, and increased costs</li> </ul>
		<ul> <li>Expect some delays in customs clearance process dur to the public labor confinement currently in place; clients will be notified if a delay is expected or occurs</li> </ul>
		Premier Destination Services:
		<ul> <li>Following all WHO recommended protocols</li> </ul>
		<ul> <li>All staff working from home</li> </ul>
		<ul> <li>Services, when available and applicable, will be provided virtually</li> </ul>
		<ul> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> </ul>
		<ul> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
		questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees  Relocation House and Six Stays:  Initiating a contingency plan but will remain fully operational  Services, as allowed by government currently, are up and running as usual  All team members are now fully remote, with an ongoing/rotation basis in office support to ensure that our services continue to run smoothly
Brunei	<ul> <li>All citizens and foreign residents are banned from leaving the country</li> <li>Entry and transit ban at Brunei Intl. Airport is in place and extended to all countries except for citizens of Brunei</li> <li>Anyone entering the country will be subject to a14-day quarantine in a government approved monitoring center or potentially at their home</li> </ul>	Relo Network Asia:  Following all WHO recommended protocols  All in-person school meetings are discontinued but are offering virtual assistant
Cambodia	<ul> <li>All foreigners arriving in Cambodia will be required to deposit \$3,000 upon arrival at the airport to cover the costs of virus prevention services</li> <li>All foreigners entering the country must pay:         <ul> <li>\$5 for a single trip between airport &amp; waiting center</li> <li>\$100 for a COVID-19 test</li> <li>\$30/day for staying at a hotel or waiting center until test results are available</li> <li>\$30/day for meals (3)</li> </ul> </li> <li>If ANY of the passengers test positive, the rest of the passengers from the same flight will be quarantined for 14 days and required to pay:         <ul> <li>\$100 for one COVID-19 test</li> </ul> </li> </ul>	Asian Tigers  Fully operational and providing all services  Following all WHO recommended protocols  May experience delays in sea and air shipments  Relo Network Asia:  Following all WHO recommended protocols  Service delivery/business as usual  Most school search programs are unavailable but virtual meetings may be possible and utilized when available  Silk Relocation:

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>\$84/day for hotel or quarantine facility, meals, laundry, and sanitary services, doctors, and security</li> </ul>	<ul> <li>Fully operational and providing all services within country guidelines</li> </ul>
	<ul> <li>Issuance of visas to any overseas visitors is suspended until further notice</li> <li>All border checkpoints with Vietnam and Thailand are closed and all cross-border land travel has been banned</li> <li>School are currently closed</li> </ul>	<ul> <li>Following all WHO recommended protocols</li> <li>Orientation and settling-in services: accompanied services are available but are more challenging with the quarantine restrictions; Field Consultants will only be able to provide "drive-by" services in order to maintain social distance and avoid exposure</li> <li>Home finding: viewing appointments and/or handover arrangements should be made after completion of the mandatory quarantine period</li> <li>Schools visits are currently suspended until further notice</li> </ul>
Canada	<ul> <li>As of July 21, the restriction of discretionary travel at the Canada-U.S. border was extended until August 21.</li> <li>Discretionary travel includes tourism, recreation, and entertainment. Cross-border travel is allowable for: work, studies, infrastructure support, supply chain, health workers</li> </ul>	
	<ul> <li>Foreign nationals, excluding those arriving from the U.S., will not be allowed to enter Canada unless you are an immediate family member of a Canadian citizen or permanent resident</li> </ul>	
	<ul> <li>Anyone arriving in or returning to Canada will be subject to a mandatory 14-day quarantine, must confirm your quarantine location and must wear a mask or face covering when traveling to your quarantine location. If you do not have suitable accommodations, the Chief Public Health officer will designate a facility where you must stay</li> </ul>	
	<ul> <li>Travelers arriving by air or land must provide basic information using the traveler contact information form (mobile app, web-based form, or paper form) and must undergo screening by border services officers or quarantine officers and provide updates on their quarantine compliance</li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
Cayman Islands	<ul> <li>All borders are closed, including the U.SCanadian shared border</li> <li>Only Canadian citizens and permanent residents are allowed entry but must self-quarantine for 14 days</li> <li>The U.SCanadian border will remain open for freight and trucks will be able to continue to move freely between the two counties</li> <li>Island is currently on lockdown; curfew in place as follows: Monday-Friday, 8 pm – 5 am; Saturday and Sunday, 24-hour lockdown until May 20</li> <li>All individuals entering the Cayman Islands are required to self-isolate for 14 days.</li> <li>Schools are closed for the remainder of the year with virtual learning in place</li> <li>Airports and all ports are closed until September 1</li> <li>Departing flights are available for those who formally request to leave the island</li> <li>Inter-island flights continue but are restricted to essential personnel</li> <li>Hotels and all non-essential businesses are closed</li> <li>International ports closed to travelers</li> <li>As of May 22, and until all ports re-open, all returning foreign workers will be expected to pay for their mandatory isolation at an approved isolation facility (CI\$2,612.50)</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Chile	<ul> <li>Mandatory quarantines &amp; curfews will remain in place for another 7 days, until July 9</li> <li>El Monte, Talagante, Calera, de Tango, Quillota Graneros will be added to the list of communities under lockdown as of June 26</li> <li>Sanitary borders will be activated for the long weekend beginning on Friday, June 26 at 6 pm until Monday June</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>29 at 10 pm in Santiago, Concepcion, and Valparaiso in order to avoid movement from one region to another.</li> <li>All air, land and sea borders will remain closed for 7 additional day until July 9</li> <li>Schools are closed until further notice</li> </ul>	<ul> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>
China (mainland) Easing of restrictions began on May 11	<ul> <li>Social distancing measures will continue</li> <li>Schools have begun to re-open in stages, with the final stage of reopening for primary and kindergarten age children set for mid-June</li> <li>All domestic local travel quarantine restrictions have been lifted, allowing individuals to move freely anywhere within the country</li> <li>Arrival bans for all foreigners, regardless of origin, remain in effect</li> <li>Entry for non-Chinese nationals is not allowed, even for those holding existing visas, work and resident permits, exceptions for businesses may be applied for</li> <li>Exceptions are being made to allow selected companies to apply for special entry permits on the grounds that their employee(s) are deemed "essential to business operations." Most exceptions are for executives with existing work and resident permits vs. new applicants</li> <li>Chinese nationals arriving in China face long and complex arrival procedures</li> <li>All passengers arriving at major city airports will need to undergo a compulsory "nucleic acid test" for COVID-19</li> <li>Upon arriving from abroad must undergo a 14-day quarantine</li> <li>Foreigners who have a valid need to enter China to engage in "necessary" activities such as economy,</li> </ul>	<ul> <li>Asian Tigers</li> <li>Fully operational and providing all services</li> <li>Following all WHO recommended protocols</li> <li>May experience delays in sea and air shipments</li> <li>May experience issues access certain compounds or properties who have banned access to outside workers/trucks</li> <li>Dwellworks:         <ul> <li>Aires consultants will be notified should any of the new regulations impact services for their customers</li> <li>All offices in Shanghai and Beijing are now fully operational with all non-assignee facing services being conducted as usual</li> <li>Assignee-facing services continue to be impacted by government regulations</li> <li>Safety and health measures are in place for all staff and assignees, masks, hand sanitizer, no hand shaking</li> <li>Re-entry delays and long wait periods at airports</li> <li>Campus visits are still not allowed</li> <li>School admission offices are still operational and continue to accept new enrollments</li> <li>Property viewings are still restricted with resident-only policies in place</li> </ul> </li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	trade, science & tech, epidemic prevention or who have urgent humanitarian reason may apply for a new visa at this time	<ul> <li>Most social expat clubs, sports activities, and gyms remain closed</li> <li>Supermarkets and grocery stores are now open</li> </ul>
	<ul> <li>As of March 29, China will further reduce international passenger flights</li> <li>As of March 28, China will temporarily suspend the entry into China by foreign nationals holding visas or residence</li> </ul>	<ul> <li>Expats returning from infected areas continue to be requested to undergo a 14-day home stay or compound quarantine and will receive a Residence Pass once complete</li> </ul>
	<ul> <li>permits</li> <li>All international passengers arriving in Shanghai will be subjected to a mandatory 14-day quarantine in a</li> </ul>	<ul> <li>Use of hygiene masks and temperature checks remain in place and are required when utilizing public transportation</li> </ul>
	<ul> <li>government isolation facility</li> <li>As of March 15, all new arrivals in Beijing, regardless of origin, are now required to undergo a mandatory 14-day quarantine as a government approved hotel, at their</li> </ul>	<ul> <li>Corporate housing/serviced apartments and hotels are requesting travel itineraries from guests at check-in and quarantine release documents and health certificates if having travelled from key epidemic areas</li> </ul>
	<ul> <li>own cost</li> <li>Areas outside of Beijing, assignees returning from heavily infected regions are required to undergo a 14-day at</li> </ul>	<ul> <li>Guest may be required to provide a location track search on their mobile phone to document their movement in the last 14 days</li> </ul>
	home or compound quarantine <ul><li>Incoming passengers from South Korea, Italy, Iran, and</li></ul>	<ul> <li>Some serviced apartments are currently not taking any bookings from non-Chinese nationals</li> </ul>
	Japan will be allocated transportation to their destination and will be isolated at designated facilities.  Those who are from or have visited these four countries in	<ul> <li>Corporate housing services continue to otherwise be operational</li> </ul>
	the last 14 days will be put under medical observation at designated facilities and provided with all the daily	Relo Network Asia:
	necessities. For Beijing, this regulation now applies to	<ul> <li>Following all WHO recommended protocols</li> </ul>
	arrivals from all destinations	<ul> <li>Service delivery is slowly resuming</li> </ul>
	<ul> <li>Incoming passengers from the following 21 countries and regions will be provided with transportation to their</li> </ul>	<ul> <li>Settling-in services are now available</li> </ul>
	destination and will be supervised during their quarantine: France, Germany, Spain, Singapore, the United States, Kuwait, Bahrain, Thailand, the United	<ul> <li>Home finding services remain restricted, but some compounds are open to property viewings with proper restrictions and guidelines being followed</li> </ul>
	Kingdom, Australia, Switzerland, Malaysia, Norway, Canada, Iraq, the United Arab Emirates, Vietnam, Austria, Sweden, Russia. In general, and subject to few exceptions, the travel from the airport to their destination will be arranged by the municipal government. Upon	<ul> <li>School tours are still not allowed and there is no current date set for re-opening</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	arrival at their destination, the traveler needs to check-in with their compound management within one hour to be included in the local grid management system. Those with their own residence will be put under home quarantine for 14 days; those without will stay at designated facilities for a 14-day quarantine period arranged by the local government	<ul> <li>Following all WHO and government recommended protocols</li> <li>Orientation &amp; settling-in services will be dependent on the property &amp; local community quarantines; may consist of "drive-by" viewings in order to maintain proper distancing</li> <li>Home finding: in person viewing will be limited and based on the management/landlord's agreement to meet and provide access to the property</li> <li>Public schools remain closed until further notice and are not available for viewing</li> <li>Private/international schools are starting to re-open with individual timelines set but admission offices are still only available online and tours are not possible at this time</li> <li>Continue to offer services through video and phone conferences</li> </ul>
Columbia	<ul> <li>State of Emergency imposed until August 31, with nationwide isolation measures being enforced until May 31</li> <li>All borders are closed until August 31</li> <li>All government offices are closed until further notice</li> <li>Foreigners and nationals are barred from entry until May 30</li> <li>Nationals and residents are not allowed to leave or enter the country until May 30; subject to 14-day quarantine</li> <li>All nationals and/or legal residents returning to Columbia will be subjected to a COVID-19 test and a 14-day quarantine; fines will be imposed for non-compliance</li> <li>All international and domestic passenger flights are suspended until further notice</li> <li>Schools are closed until June 15; online classes in place</li> </ul>	<ul> <li>Aviomar:</li> <li>Continues to be fully operational with teams working in shifts and from home offices</li> <li>Delays may be experienced due to flight restrictions and slower port clearances</li> <li>Any delays will be communicated immediately</li> <li>Premier Destination Services:</li> <li>Following all WHO recommended protocols</li> <li>All staff working from home</li> <li>Local (face to face) services are on hold</li> <li>Services, when available/applicable, will be provided virtually</li> <li>Continues to accept authorizations into the region, although in person assistance is on hold</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
		<ul> <li>Continues with all administrative responsibilities         (welcome calls, market info exchange, answering         questions with our partners/assignees, planning future         moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>
Costa Rica	<ul> <li>A vehicular restriction is in place, with vehicles only being allowed to drive on certain days/time based on license plate numbers until June 15</li> <li>A nocturnal vehicular restriction is in place, banning any vehicles not deemed essential from being on the roads between 7 pm – 5 am</li> <li>Schools are closed until further notice</li> <li>Residents and citizens returning will be subject to a 14-day quarantine</li> <li>Visitors in transit are allowed as long as verification is made by the carrier that connecting flights were not cancelled</li> <li>Borders are closed to all foreign visitors until June 15</li> <li>Cargo flights are exempt</li> </ul>	<ul> <li>Premier Destination Services:         <ul> <li>Following all WHO recommended protocols</li> <li>All staff working from home</li> </ul> </li> <li>Some local (face to face) services are temporarily on hold</li> <li>Services, when available and applicable, will be provided virtually</li> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>
Cuba	<ul> <li>Citizens returning to Cuba will be subject to a 14-day quarantine</li> <li>Schools are closed until further notice</li> <li>Entry ban in place for all foreign citizens</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities

Country	Government Regulations/General Information	Partner Specific Info
Curacao Easing of restrictions began May 15  Czech Republic	As of May 15, home quarantine and curfew have been lifted     Essential shopping may only be done on designated/assigned days based on license plate letters     International ports of entry are closed     Schools are closed until May 22     Airports are closed for all incoming flights; exceptions granted for medical staff	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees  Voerman:  Adhering to all WHO and local government protocols  Fully operational with all staff currently working from home, where possible  All meeting, trainings and education programs have been postponed until further notice  In agreement with our customers and partners, premove survey will be performed through video/phone survey or postponed  Our crews will not shake hands with the customer  Our crews will maintain social distance of 1.5 meters from each other  Closely monitoring all shipments/initiated moves to ensure local regulations are being met and keeping continuous communication with the move initiator (Aires)

Country	Government Regulations/General Information	Partner Specific Info
Dominican Republic	<ul> <li>Countrywide quarantine has been extended until June 1; with a curfew from 5 pm – 5 am</li> <li>Air, land, and sea borders are closed to all foreign travelers until June 1</li> <li>Any travelers who have been to Europe, China, Iran, or South Korea in the last two weeks will have a mandatory 14-day quarantine</li> <li>Schools are closed until further notice</li> </ul>	<ul> <li>Premier Destination Services:         <ul> <li>Following all WHO recommended protocols</li> <li>All staff working from home</li> <li>Local (face to face) services are temporarily on hold</li> <li>Services, when available/applicable, will be done virtually</li> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul> </li> </ul>
Ecuador	<ul> <li>State of Emergency declared until May 31 in Quito and in Guayaquil until further notice</li> <li>Curfew in place for 1 weekday per week per household from 2 pm – 5 am based on license plate number</li> <li>Total curfew in place for all on weekends</li> <li>Trucking and warehousing are restricted to only health and food industries considered essential to the population</li> <li>14-day quarantine in place for suspected cases, citizens and non-citizens arriving from Spain, Italy, France, China, Germany, Iran, Korea, Denmark, Norway, Switzerland, Sweden, Netherlands, NJ, NY, MA, WA, CA/USA</li> <li>Health declarations will be collected by immigration upon entry/arrival</li> <li>Curfew in place from 2 pm – 5 am</li> <li>Quito schools will be closed and continue virtual learning for the remainder of the year; Guayaquil will continue virtual learning until at least the end of April</li> </ul>	<ul> <li>INSA:</li> <li>Following all WHO and government recommended protocols</li> <li>Packing and unpacking services are restricted per the government</li> <li>Virtual pre-move surveys are in effect and being offered to all customers</li> <li>All office staff is working remotely and available to customers</li> <li>Premier Destination Services:         <ul> <li>Following all WHO recommended protocols</li> <li>All staff working from home</li> <li>Local (face to face) services are temporarily on hold</li> <li>Services, when available and applicable, will be provided virtually</li> </ul> </li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	All incoming international passenger flights are banned, cargo flights allowed	<ul> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>
El Salvador	<ul> <li>Red Alert remains in effect and has been extended until Mary 26 and includes limited free movement, quarantine and a 24-hour curfew for all citizens</li> <li>Schools are closed until further notice</li> <li>Any citizens returning to the country will be subject to a 30-day quarantine</li> <li>Entry ban in place for all non-resident foreign nationals</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities  Continued communication with all partners/assignees
France Phased re- opening began May 11	<ul> <li>Beginning on Monday, August 3, 69 towns in the Mayenne region of western France have imposed outdoor mask rules</li> <li>France starts compulsory COVID-19 testing for travelers from 16 countries. As of August 1, passengers arriving by plane and aged over 11 years from "at risk" countries must present on arrival proof of the result of a virologic screening test carried out less than 72 hours before the flight, which shows that they are not contaminated with COVID-19. In case the passenger does not have this document, he or she is invited to be tested in an area set up in the airport. Once the test has been carried out, they must leave their personal details and can continue their journey, in France or in transit, explains the Ministry of the Interior in a press release.</li> </ul>	<ul> <li>ACR:</li> <li>As of March 18, all operations (packing and unpacking) will be postponed</li> <li>All coordinators and salespeople will be working from home</li> <li>For any current shipments to or from France or if you plan to have shipments, please work with your Aires consultant who will be working with the ACR coordinator</li> <li>French companies continue to close temporarily, including brokers, transporters, shipping lines and moving companies which may impact capacity to handle imports upon their arrival until confinement is over</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
Country	<ul> <li>Government Regulations/General Information</li> <li>The French Health Minister announced that the COVID-19 spread is increasing as people leave to go on holidays with 208 active clusters currently</li> <li>Masks are now mandatory in all enclosed public spaces within France; fines of up to €135</li> <li>Plans for possible future localized "re-confinements" are being developed, as Prime Minister Jean Castex says the current rate of COVID-19 circulation in France is not "serious" but does require "more vigilance."</li> <li>Self-employed workers in France can now claim financial aid for losses incurred due to COVID-19 for June 2020. Up until now, only businesses from certain sectors such as hospitality, restaurants, tourism, culture, events, and sports have been able to claim financial aid as a result of the COVID-19 crisis, as they were judged to have been exceptionally affected by it. These businesses will be able to continue to claim funds until December 2020.</li> <li>As of July 20, the French government issued a decree, effective immediately, making the wearing of face masks mandatory in all indoor public spaces with fines of up to €135 for non-compliance (e.g. shops, indoor markets, banks, museums and monuments, indoor car parks, hotel lobbies, train stations, and university amphitheaters)</li> <li>Masks were and continue to be required in concert halls, theaters, cinemas, on public transportation, and in elder</li> </ul>	Eres Relocation services:  Staff splitting time between working from home and the office  Face to face services such as property visits, key handover, local orientation tours, and local registration can now be conducted  School visits are still prohibited  New protocols are in place for in-person meetings with field consultants:  Will wear masks and gloves  Will carry hand sanitizer and use frequently throughout the day  Will not make any type of physical contact during initial greeting/meeting  Where practical, consultants will meet customers at the property vs. riding in a car together or taking public transport  Will request the minimal number of family members attend property visits  Offering services remotely for those that do not wish to meet face to face will be offered
	theaters, cinemas, on public transportation, and in elder care facilities  Employees of restaurants and bars must wear masks at all times; patrons must wear masks at all times unless seated at their table	<ul> <li>Office are open and fully operational now</li> <li>Delivery, packing and unpacking of goods is now allowable</li> <li>Following all recommended health and safety protocols</li> </ul>
	<ul> <li>Employees will be required to wear face masks during meetings or if the minimum 1-meter distancing cannot be respected</li> <li>July 13 – Flights have now been banned between French Guiana, Mayotte, and the remaining areas of France until further notice.</li> </ul>	Grospiron International:  All packing and deliveries are suspended due to government restrictions  All warehouses and storage facilities are fully operational

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>State of Sanitary Emergency has been declared until July 10</li> </ul>	<ul> <li>May still schedule future moves for when containment is lifted</li> </ul>
	<ul> <li>As of Monday, June 22, France has announced an update to deconfinement plans, as the third stage began</li> </ul>	<ul><li>Virtual surveys being utilized</li><li>Available for quotes</li></ul>
	<ul> <li>Borders with Spain have been reopened</li> <li>The U.S., Russia, Brazil, and Turkey are some of the countries excluded from the EU's Coronavirus "safe list" of countries from which the bloc will allow non-essential travel starting from today, July 1st.</li> <li>Business and vacation travel to the EU is approved for 14 by the Council of EU: Algeria, Australia, Canada, Georgia, Japan, Montenegro, Morocco, New Zealand, Rwanda, Serbia, South Korea, Thailand, Tunisia, and Uruguay. China is also on the list but is awaiting confirmation.</li> <li>The French government is to launch "large scale" coronavirus testing in the greater Paris region, in a bid to identify possible coronavirus clusters.</li> </ul>	<ul> <li>NEER Service:</li> <li>The delivery, packing and unpacking of goods has been suspended until further notice</li> <li>The following precautions have been put in place to ensure the safety/health of individuals:</li> <li>The cab of our trucks will be cleaned with disinfectant wipes daily</li> <li>Each mover always works in the same team/same individual to limit the risk of virus spread and exposure</li> <li>Our employees are instructed to wash their hands before and then regularly during a move.</li> <li>All our employees will check their temperature regularly</li> </ul>
	<ul> <li>France has announced to gradually reopen its external Schengen borders from July 1, 2020 to a few countries, after an agreement with the European Union. First, sole connections with 14 countries are possible, borders will reopen with reviewed and new requirements every two weeks.</li> <li>All schools, except high schools, are to reopen from 22 June. French President Emmanuel Macron's pledge on Sunday to fully reopen all schools on 22 June would make France one of few countries to completely resume classes before September, but it involves easing rules on distancing that have greatly limited the scale of reopenings so far.</li> <li>France will also gradually open its Schengen external borders from 1 July. This opening will be gradual and will vary according to the health situation in each of the third countries, and in accordance with the</li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
	arrangements that will have been agreed at European level by then	
	<ul> <li>A face covering must be worn when social distancing</li> <li>It is compulsory to wear masks on all public transport, in taxis and hired cars and on school buses (for those over 11 years of age).</li> <li>Shops are allowed to reopen, with one exception: the shopping centers larger than 40 000 m2 have to ask permission from the local authorities in order to open</li> <li>Cinemas, stadiums, and exhibition halls will prepare to reopen in the upcoming months</li> </ul>	
Georgia		<ul> <li>Intermark:</li> <li>Office is currently open and observing all WHO recommendations for health &amp; hygiene safety protocols (gloves, masks, hand washing and social distancing)</li> <li>Staff, where possible, are currently working from home</li> </ul>
Germany Phased re- opening to begin April 27	<ul> <li>Non-essential travel within German is now allowable</li> <li>Non-EU travelers are prohibited from entering the Schengen area</li> <li>Non-EU citizens inside the Schengen area are now allowed to return to their home countries</li> <li>June 15: all borders will open for travel within the EU/Schengen and will not require quarantine unless having traveled to a high-risk location</li> <li>Anyone entering the country from non-EU/non-Schengen countries will be required to quarantine for 14 days</li> <li>All shops are now open, observing social distancing and hygiene regulations</li> <li>Public transportation is fully operational (trains, buses, taxis)</li> </ul>	<ul> <li>Donath International:</li> <li>Fully operational</li> <li>All government and WHO recommendations for health and hygiene being followed</li> <li>Limited air services due to capacity delays</li> <li>Dwellworks:</li> <li>Open and fully operational</li> <li>Following all WHO recommended safety and hygiene protocols</li> <li>In-person viewing of properties is very limited and many housing tours and home finding trips have been delayed or placed on hold</li> <li>Corporate housing:</li> <li>Teams are completing enhanced cleaning and sanitizing at checkout before new guest check-in</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Shops which require person interaction such as hairdressers may re-open on May 4, following increased hygiene measures</li> <li>Schools re-opened on May 11, prioritizing several age groups and on a limited schedule</li> <li>All large public events will remain forbidden until August 31</li> <li>Immigration authorities are offering restricted services</li> <li>All travelers entering the country (incl. German citizens) must undergo a mandatory 2-week quarantine</li> <li>Airline and train passengers entering from high-risk areas must provide trip/travel details and contact information as to how they can be reached for 30 days after arrival</li> <li>All borders to Austria, Denmark, France, Luxembourg, and Switzerland are closed</li> <li>Childcare services remain open only for children of emergency, medical and essential personnel</li> <li>Those exposed to the virus must undergo a 14-day quarantine</li> <li>Public gatherings allowed only with family members and/or one other individual</li> <li>Restaurants open for carryout and delivery only.</li> <li>Salons and other personal care businesses are closed</li> <li>Residents are encouraged to stay home except for travel to work, essential shopping, medical needs, and emergency help to others</li> </ul>	<ul> <li>New reservations and cancellations are being handled on a case by case basis</li> <li>Remains a viable option for locations where assignees are unable to move into their long-term housing as well as where hotels have, or will be, closed</li> <li>Packimpex:         <ul> <li>Currently offering flexible work options (work from home) for employees while remaining fully operational</li> <li>Following all WHO and local government protocols</li> </ul> </li> <li>Start-Up Services:         <ul> <li>All government and WHO recommendations for health and hygiene being followed</li> <li>Continue to conduct business as usual with enhanced protective measures</li> <li>Offering virtual solutions in lieu of face to face briefings</li> </ul> </li> </ul>
Ghana	<ul> <li>Borders are closed to all foreign nationals arriving from countries with more than 200 COVID-19 cases</li> <li>Ghanaian citizens and permanent residents returning from overseas must observe a 14-day quarantine</li> </ul>	
Greece	Updated plan for welcoming travelers into Greece <u>Until June 15:</u>	Celebrity:  Fully operational

Country	Government Regulations/General Information	Partner Specific Info
	June 1st (4th Phase)  Shopping centers, malls and department stores except for the restaurants located inside those.  Restaurants will reopen but for outside serving only and with at least 2 meters distance between the tables and max. 4 persons per table.  Hotels that operate all year round will reopen  Campsites and summer camps will reopen  Campsites and summer camps will reopen  Merican Seasonal hotels will reopen  Seasonal hotels will reopen  Seasonal hotels will reopen  Theme parks and outdoor playgrounds to reopen	
Guatemala	<ul> <li>Nationwide curfew in place from 6 pm – 4 am until further notice</li> <li>As of April 13, facemasks are mandatory in public and private spaces</li> <li>Foreign nationals and diplomatic staff may enter via land but will be subject to quarantine</li> <li>All foreign travelers, regardless of nationality, are banned from entry until May 22</li> <li>Immigration offices have partially re-opened</li> <li>Schools are closed until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering

Country	Government Regulations/General Information	Partner Specific Info
		questions with our partners/assignees, planning future moves, etc.)
Honduras	<ul> <li>State of Emergency declared and nationwide curfew in place with movement restrictions in place (based on last digit of ID cards) until May 24</li> <li>Borders are closed with exceptions for cargo and predetermined individuals such as Honduran nationals, residents, and diplomats</li> <li>Schools are closed until further notice, virtual learning in place</li> <li>International airports are closed</li> <li>Immigration offices are closed</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Hong Kong Phased re- opening to begin in May	<ul> <li>As of July 28, due to a recent re-emergence of local transmissions, the government has implemented the following:         <ul> <li>Beauty salons, movie theaters, and fitness centers must reclose</li> <li>Additional social distancing rules</li> <li>Mandatory masks for both indoor and outdoor public spaces, including transportation</li> <li>Restaurants must close for in house dining; take out allowable</li> <li>Public gatherings have been scaled back from 50 people to 2</li> </ul> </li> <li>Inbound travel ban continues for non-Hong Kong residents coming from overseas</li> <li>Inbound HK residents from overseas must self-quarantine for 14 days</li> </ul>	<ul> <li>Asian Tigers</li> <li>Fully operational and providing all services</li> <li>Following all WHO recommended protocols</li> <li>May experience delays in sea and air shipments</li> <li>Dwellworks:</li> <li>All offices are now fully operational</li> <li>Safety and health measures are in place for all staff and assignees, masks, hand sanitizer, no hand shaking</li> <li>Assignee-facing services continue to be impacted by various government regulations causing delays in service</li> <li>School admission offices are still operational and continue to accept new enrollments</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Civil servants are to once again begin working from home</li> <li>All non-Hong Kong residents arriving by plane from overseas will be denied entry until further notice</li> <li>Non-Hong Kong residents coming from the mainland, Macao, and Taiwan will be denied entry to Hong Kong if they have been to any overseas countries/regions within 14 days</li> <li>Mandatory 14-day compulsory home (or other accommodations) quarantine for all HK residents coming from overseas has been extended until July 7</li> <li>All inbound travelers are required to submit a health declaration and must show proof of declaration (physical paper form or QR code if done online)</li> <li>May 11 most non-essentials businesses reopened, including fitness centers, beauty salons, movie theaters, etc.</li> <li>Karaoke bars, nightclubs, party rooms, and restaurants remain closed</li> <li>Group gatherings continue to be prohibited until Jun 4; however, restrictions have been eased to allow for up to 8 people to gather while maintaining social distancing</li> <li>May 27, schools will begin to reopen on a phased approach</li> </ul>	<ul> <li>School tours are being done on a one-on-one basis but more commonly are offering all services virtually (tours, applications, interviews, assessments, etc.)</li> <li>Home finding/destination/settling in services continue to be provided</li> <li>Relo Network Asia:         <ul> <li>Following all WHO recommended protocols</li> <li>School visits are not currently allowed but many are offering virtual open houses and appointments</li> <li>Home finding services remain somewhat restricted</li> </ul> </li> </ul>
Hungary	<ul> <li>Travel restrictions for foreign travelers are in place</li> <li>Borders are closed to all foreigners, aside from members of diplomatic corps and international organizations</li> <li>Hungarian citizens and transit truck drivers are allowed to enter</li> <li>Schools, kindergartens and universities are closed, education continues remotely</li> <li>All upcoming events are cancelled, all entertainment venues, cinemas, cultural institutions will be closed</li> </ul>	<ul> <li>Fully operational</li> <li>All government and WHO recommendations for health and hygiene being followed</li> <li>All freight methods available (sea, air, road)</li> <li>Air shipments remain limited due to the capacity issues</li> <li>Surveys are being done virtually via video app if requested</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Non-essential shops (restaurants, cafés etc) close at 3:00 PM, only grocery stores, pharmacies, and drug stores can remain open longer</li> <li>All four major car manufacturers and many others halted production</li> </ul>	Origin/destination services are still available but following all Hungarian and WHO protocols
India Unlock 2.0 begins on July 1	<ul> <li>As of July 17, India declared "Air Bubble" flights to U.S. and France, meaning that although borders are closed, India will allow airlines from these countries to operate international flights between the two countries and India</li> <li>As of July 6, India has extended the lockdown and curfews of Phase 2 until July 31, when they will review whether or not they can move to Phase 3.</li> <li>New lockdown directive is divided into 3 phases:         <ul> <li>Phase 1 – June 8 onward</li> <li>Phase 2 – July 1 onward</li> <li>Phase 3 – Date to be decided</li> </ul> </li> <li>Unlock 2.0 begins on July 1 with the following new regulations and eased restrictions:         <ul> <li>Domestic flights will be further expanded while international air travel will continue in a limited manner under the Vande Bharat repatriation mission.</li> <li>Night curfew timings are being further relaxed and will be now in force from 10 pm to 5 am. The exception being essential activities.</li> <li>Apart from curbs in containment zones, there will be no restriction on "inter-state and intra-state movement of persons and goods."</li> <li>Metro rail, cinema halls, gymnasiums, swimming pools, entertainment parks, theatres, bars, auditoriums, assembly halls, and similar places to remain shut.</li> <li>Ban remains on social, political, sports, entertainment, academic, cultural, religious functions, and other large congregations.</li> </ul> </li> </ul>	<ul> <li>AGS:</li> <li>Following all government protocols</li> <li>Staff is working remotely until further notice</li> <li>Crews undergo daily screening when reporting to the warehouse or are deployed to any job site</li> <li>All vehicles are sanitized before and after arriving and leaving the warehouse</li> <li>Virtual surveys are being utilized</li> <li>Clintus:</li> <li>Following all WHO and local government protocols</li> <li>Office and warehouses must close but staff is working from home</li> <li>All packing/loading and deliveries are currently on hold until the lockdown is lifted</li> <li>Movement and clearances cannot take place during the lockdown; can accept bookings but may not be able to move outbound shipments</li> <li>InTouch Relocations:</li> <li>Services India and the middle east</li> <li>All team members will be working from home until further notice</li> <li>Practicing all recommended hygiene protocols</li> <li>If an assignee has traveled within the last 14 days, will provide remote assistance with proper guidance</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Schools and colleges remain shut till 31st July 2020</li> <li>The number of persons allowed inside a shop at a time</li> </ul>	through apps, digital documents, emails, and phone to ensure as smooth of a settling-in process  For those who have not travelled, social distancing will
	<ul> <li>had been limited to five.</li> <li>Wearing of masks, social distancing (6 feet), and maintaining general hygiene is encouraged.</li> </ul>	be practiced, including the need for separate vehicles during their in-person meetings
	<ul> <li>Work from home is to be followed.</li> </ul>	PMR:
	<ul><li>Travel, institutions, and public places:</li></ul>	Operational with staff working from home where
	- International borders remain closed and international	possible
	air travel is not permitted. Metro services remains suspended. Decision on when to open will be taken in Phase 3.	<ul> <li>Proper hygiene controls are in place both within the workplace and when on site</li> </ul>
	<ul> <li>Gymnasiums, cinema halls, entertainment, parks, theatres, swimming pools, bars, auditoriums, assembly</li> </ul>	<ul> <li>Daily temperature checks and continuous monitoring of all employees while in office or on job site</li> </ul>
	halls all remain closed.	<ul> <li>All packers, drivers, and supervisors wear masks, carry hand sanitizers and wear gloves while during all jobs</li> </ul>
	<ul> <li>Social, political, entertainment, academic and religious functions are strictly prohibited.</li> </ul>	and public interaction
	- A decision on when to open education institutions will	All international, domestic, and business travel is on hold
	<ul> <li>be made in Phase 2 (July)</li> <li>Movement of individuals from 9pm to 5am is not permitted.</li> </ul>	<ul> <li>Major seaports are being impacted, causing delay in the clearance of household goods shipments which is impacting the availability of containers</li> </ul>
	<ul> <li>As of June 1, the following activities will be permitted in all zones besides container zones:</li> </ul>	<ul> <li>Some shipments remain in port and are still awaiting clearance to be delivered or placed into storage</li> </ul>
	<ul> <li>Domestic air travel and service of special trains and buses</li> </ul>	<ul> <li>Will begin to schedule the delivery of goods currently stored in PMR warehouses this week (4/13)</li> </ul>
	<ul> <li>Hospitals, nursing homes, clinics, pharmacies, medical equipment stores/labs are functional</li> </ul>	<ul> <li>Plan to resume full scale custom clearance and deliveries by April 20</li> </ul>
	<ul> <li>Banks, post offices, and government institutions are open</li> </ul>	Relo Network Asia:
	<ul> <li>All standalone shops, barber ships, salons, and spas are open</li> </ul>	<ul> <li>Following all WHO recommended protocols</li> <li>All offices are closed, and staff is working from home</li> </ul>
	<ul> <li>Places of worship, malls, hotels, restaurants are permitted to open on June 8</li> </ul>	<ul> <li>Service delivery is suspended until further notice</li> <li>School tours cannot be conducted until further notice</li> </ul>
	- Cargo services and courier services are permitted	Sanda room carmor be conducted orini former florice

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Manufacturing facilities may open at 100% of workforce; private establishments can work at 100% although work-from-home is encouraged.</li> <li>Domestic help, electricians, plumbers, carpenters, mechanics, etc. are permitted to work.</li> <li>Local transportation will be made available in phases.</li> <li>The above guidelines are subject to State modification as deemed appropriate by local authorities.</li> </ul>	Resettle Destination Services:  Will re-open offices in Delhi and Mumbai on 5/5 with 33% of staff still working from home full time and remaining staff is rotating between the office and working from home  Virtual solutions will continue to be provided when warranted or requested  All social distancing, hygiene, and safety measures will be followed during in person meetings  All services will remain "contactless"
		<ul> <li>Writer:</li> <li>All offices are closed, and staff is working remotely</li> <li>All safety protocols are strictly adhered to</li> <li>Allowed to handle shipments now (June 29) but under the strict guidelines of the country</li> <li>Virtual/videotelephony platforms being used to conduct in-home surveys</li> <li>Staff is available to answer questions, provide quotes, virtual surveys, schedule moves, etc.</li> </ul>
Indonesia Phased re- opening to begin May 25	<ul> <li>As of August 1, resident visa holders and nationals only traveling to the country must obtain a health certificate with swab test completed by departing country within 7 days of arrival; may also face a 14-day quarantine</li> <li>State of Emergency has been extended indefinitely</li> <li>Use of masks and social distancing are mandatory and being enforced by the army</li> <li>Shopping centers and supermarkets must reduce their capacity by 50%</li> <li>Schools are closed until further notice</li> <li>Work pass holders and dependents returning to or entering the country will require a 14-day quarantine</li> </ul>	Asian Tigers  Fully operational and providing all services Following all WHO recommended protocols May experience delays in sea and air shipments  Relo Network Asia: Following all WHO recommended protocols Business as usual Schools are open; tours, appointments, applications, etc. can be done in person

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>May face a 14-day quarantine if returning from a high-risk country, will be at the discretion of the immigration upon arrival</li> <li>Visa on Arrival (VOA) has been suspended or all tourists entering the country</li> </ul>	<ul> <li>Silk Relo:</li> <li>Staff is currently working from home</li> <li>Following all WHO recommended safe protocols</li> <li>Orientation/settling-in service continue but with limited access and drive-by practices only</li> <li>Viewing of properties is limited and dependent upon the landlord being willing to meet and allow access to properties</li> <li>Handover arrangements are being delayed or postponed until later dates</li> <li>May experience delays in utility application approvals due skeletal workforce</li> <li>Schools are open and tours/appts now allowable</li> </ul>
Ireland Phased re- opening has begun as of June 5	<ul> <li>Has entered Phase 3 of re-opening:         <ul> <li>Travel anywhere within Ireland is now allowable</li> <li>Face coverings are recommended for public transport, retail outlets, and other locations where it is difficult to maintain social distancing</li> <li>Adult education facilities, creches, childminding facilities, pre-schools, summer camps, youth clues and all indoor/outdoor amenities for children may reopen</li> <li>Work from home should continue whenever possible</li> <li>Well-being services (chiropractic, massage therapy, acupuncture, reflexology, and homeopathy) may reopen</li> <li>Hairdressers, barbers, nail and brow salons, spas, make-up application services, tanning, tattooing, and piercing services may reopen</li> <li>Cafes and restaurants providing on premise food &amp; beverages may reopen</li> <li>Pubs and hotel pubs operating as restaurants may reopen</li> </ul> </li> </ul>	<ul> <li>Fully operational and business as usual</li> <li>Precautionary measures are in place for staff, customers, and partners</li> <li>Agile working methods in place (from home)</li> <li>All crews, drivers and staff following government protocols</li> <li>CorporateCare – Relocation Ireland: <ul> <li>DSP and immigration services will continue with business as usual</li> <li>School search/visits are suspended until further notice and will resume once schools re-open</li> <li>Travel restrictions and work from home measures have been put in place for staff</li> <li>All staff will have provisions such as facemasks, tissues, hand sanitizer and ins in consultants' cars for clients</li> <li>Airflow within cars will be maintained</li> </ul> </li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Hotels, hostels, caravan parks, and holiday parks may reopen</li> </ul>	<ul> <li>No handshaking and maintaining safe distances rules in place</li> </ul>
	<ul> <li>Museums, galleries, theaters, concert halls, and other cultural outlets may reopen</li> </ul>	<ul> <li>When working with individuals from high risk locations, proof from employer that mandatory 2-week</li> </ul>
	<ul> <li>Cinemas, music venues (excluding nightclubs and discos), leisure facilities, bingo halls, arcades, skating rinks, amusement parks may reopen</li> </ul>	<ul> <li>quarantine period was adhered to prior to providing services will be required</li> <li>All assignees arriving into Ireland are being requested to</li> </ul>
	<ul> <li>Religious buildings and places of worship may reopen</li> <li>Driving schools may reopen</li> </ul>	self-isolate for 14-days  Assignees currently in Ireland and in process of their
	<ul> <li>All other retail, services and commercial activities may reopen</li> </ul>	program will be required to self-isolate before continuing their program
	<ul> <li>All sporting activities may resume (team leagues for adults and children, close contact sports, organized sporting spectator events and fixtures</li> </ul>	<ul> <li>Created a self-isolation landing service for assignees to be quarantined for 2 weeks upon arrival in Ireland before beginning their relocation services</li> </ul>
	<ul> <li>Gyms, sports clubs, exercise facilities, yoga studios, Pilates studios, dance studios, and public swimming pools may reopen</li> </ul>	Dwellworks:  • Open and fully operational
	<ul> <li>Indoor gatherings of up to 50 people are permissible but must adhere to all public health advice and requirements</li> </ul>	Following all WHO recommended safety and hygiene protocols  Proportion in the case and because in the case and case are a second as a
	<ul> <li>Outdoor gatherings of up to 200 people are permissible but must adhere to all public health advice and requirements</li> </ul>	<ul> <li>Property viewings are by appointment only and are very limited</li> <li>Lease signing is completed via DocuSign, when available</li> </ul>
	<ul> <li>Public transportation is open but with restricted capacity and individuals should: only utilize for essential travel, avoid peak travel times, and wear face coverings</li> </ul>	<ul> <li>Virtual assistance is being used for check-in inspections</li> <li>Corporate housing: teams are completing enhanced cleaning and sanitizing at checkout before new guest check-in</li> </ul>
	<ul> <li>All other non-essential overseas travel should be avoided</li> </ul>	<ul> <li>New reservations and cancellations are being handled on a case by case basis</li> </ul>
	<ul> <li>Passengers arriving from overseas are expected to self-isolate for 14 days and will have to complete a form showing where they will self-isolate</li> </ul>	<ul> <li>Corporate housing remains a viable option for locations where assignees are unable to move into their long- term housing as well as where hotels have, or will be,</li> </ul>
	<ul> <li>Easing of restrictions (phase 2) began on June 8:</li> <li>Up to 6 people can meet either indoors or outdoors</li> </ul>	closed

Country	Government Regulations/General Information	Partner Specific Info
	- Face coverings much be worn in all public places	
	- Social distancing of 2 meters remains in effect	
	<ul> <li>Nursing homes will allow limited visitors as of June 15 under special circumstances</li> </ul>	
	<ul> <li>Funeral services may be held but are limited to 25 immediate family members and friends</li> </ul>	
	<ul> <li>Retail outlets with direct street access opened on June 8, shopping centers/malls will reopen on June 15 under reduced capacity</li> </ul>	
	<ul> <li>Local travel is extended from 5 km to 20 km and you may travel anywhere within your own county</li> </ul>	
	<ul> <li>Hotels, hostels, caravan parks, galleries and museums will reopen on June 29</li> </ul>	
	<ul> <li>Restaurants will reopen on June 29 with strict social distancing and reduced capacity</li> </ul>	
	<ul> <li>Pubs with kitchens and the ability to provide a "substantial" meal will reopen June 29</li> </ul>	
	<ul> <li>All travel restrictions are set to be lifted on June 29</li> </ul>	
	<ul> <li>Preschool/daycare/childminders and creches will reopen for workers who need childcare on June 29</li> </ul>	
	<ul> <li>Services at places of worship will resume on June 29</li> </ul>	
	<ul> <li>Hair salons and barbers will not reopen until July 20</li> </ul>	
	<ul> <li>Theaters and cinemas can reopen following social distancing and restrictions on July 20</li> </ul>	
	<ul> <li>Schools will reopen for the new academic year in August</li> </ul>	
	<ul> <li>14-day quarantine upon arrival is still in place</li> </ul>	
	<ul> <li>IRP (Irish Resident Permit) office in Dublin is currently closed. Permissions have been automatically extended for 2 months</li> </ul>	
	<ul> <li>PPS (Personal Public Service) offices are closed. New PPS numbers can be obtained by email</li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All three (3) main banks in Ireland have stopped in person appointments. New accounts may be opened by email or by utilizing the bank of choice's app</li> <li>All inbound travelers, except those from Northern Ireland, must undergo a 14-day quarantine upon arrival</li> <li>Restaurants may only open for delivery or takeout</li> </ul>	
Italy Easing of restrictions began May 4	<ul> <li>As of July 31, all regulations that are currently in place (masks, social distancing, travel regulations, etc.) have been extended until August 10.</li> <li>As of July 23, any non-EU person flying from a non-EU country to Italy (even with a stopover) should contact the airline the day BEFORE departure to ensure that there are no restrictions when entering Italy, even if the person doesn't belong to one of the 16 nationalities that are banned at this time. Airlines may change, delay, or reject any customer or flight at any time.</li> <li>As of July 17, Italy has extended the list of countries where individuals are forbidden to travel to Italy from: Armenia, Bahrain, Bangladesh, Brazil, Bosnia Herzegovina, Chile, Kuwait, North Macedon, Moldova, Oman, Panama, Peru, Dominican Republic, Serbia, Montenegro, and Kosovo</li> <li>As of July 1, travel to Italy by the following persons will be allowed:         <ul> <li>Citizens of EU countries, Schengen states, UK, Andorra, Principality of Monaco, foreign nationals residing in an EU Member State, in a Schengen state, or in UK, Andorra, Principality of Monaco, Republic of San Marino and Vatican City</li> <li>Household members of EU citizens and foreign nationals residing in an EU Member States, in a Schengen state or in UK, Andorra, Principality of Monaco, Republic of San Marino and Vatican City (household members include spouse, civil or</li> </ul> </li> </ul>	eres Relocation services:  Most staff will continue working from home  Temporary living bookings, property visits, in person lease signing, move-in/move-out inspections, cleaning services, key handover, local registrations and banking services have resumed  School finding/tours and orientations tour remain prohibited, may resume on May 18  Will continue to offer remote services via telephone, email, FaceTime, Internet when needed or desired  Assignees/transferees will be informed of any restrictions or impact to services, expected delays or waiting times and offered remote solutions where possible  All field consultants will:  Will wear masks and gloves  Will carry hand sanitizer and use frequently throughout the day  Will not make any type of physical contact during initial greeting/meeting  Where practical, consultants will meet customers at the property vs. riding in a car together or taking public transport  Will request the minimal number of family members attend property visits  Vinelli & Scotto Moving:  Normal services have resumed

Country	Government Regulations/General Information	Partner Specific Info
	cohabiting partner, dependent children aged below 21 years and other dependent household members)	<ul> <li>Staff (where possible) rotating between working remotely and being in the office</li> </ul>
	<ul> <li>Foreign nationals residing in Algeria, Australia, Canada, Georgia, Japan, Montenegro, Morocco, New Zealand, Rwanda, Serbia, Republic of Korea, Thailand, Tunisia, Uruguay</li> <li>People travelling to Italy from all Countries other than EU Member States, Schengen Member States, United Kingdom of Great Britain and Northern Island, Andorra, Principality of Monaco, Republic of San Marino or Vatican City State will still be required to observe a 14-day quarantine period in self-isolation</li> <li>Travel is allowed to and from any other Countries for reasons of work, health, or absolute necessity, or to return home or to anoly place of residence or dwalling.</li> </ul>	<ul> <li>Air shipments remain limited due to the capacity issues</li> <li>Recommended steps to prepare for packing:         <ul> <li>Home should be cleaned and well ventilated in advance</li> <li>Continuous ventilation should be granted at all time</li> <li>Offer a dedicated bathroom with soap and paper towels available for the crew</li> <li>Do not shake hands and maintain 1.5 meters of distance</li> <li>Report any flu type symptoms or fevers immediately and prior to the crew's arrival as rescheduling will be</li> </ul> </li> </ul>
	return home or to one's place of residence or dwelling, as well as for reasons of study.  Has entered phase 3 with opening of all business activities  Italy's borders are partially opened and travelers from abroad are no longer required to quarantine upon arrival  Discussions are still on-going with the EU regarding full opening of all borders	required  - Crew members have received all security instructions and equipment necessary to allow for a safe environment for all
	Travels are now allowed all over Italy, without restrictions in any region. It is permitted also to travel to and from EU countries, Schengen area and UK, on condition that the other country agrees to receive and let depart passengers from and to Italy. The mandatory self- isolation of 14 days is no longer due for people coming from other regions and from the above-mentioned countries.	
	<ul> <li>Travels to and from countries outside the EU and the Schengen area will be allowed starting from June 16th, unless urgent necessities require to depart before.</li> <li>Starting from June 3rd it is allowed also the free access to parks and gardens, as well as the physical activity also</li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
	in gyms, maintaining a security distance of 2 meters while practicing sport.	
	<ul> <li>From June 15th there will be the reopening of summer camps for young people, cinemas, theatres, also in close spaces, always with the security distance of 1 meter between people.</li> </ul>	
	<ul> <li>Activities that remain still unauthorized are classes in schools and universities, meetings, fairs, events, thermal centers, and social centers. Visits to RSA (retirement homes) are regulated by the director of the facility.</li> </ul>	
	<ul> <li>Measures for the managing of COVID-19 are still valid for whoever presents any symptom, such as respiratory infection and temperature over 37.5°C.</li> </ul>	
	<ul> <li>All educational services are suspended in schools of all grades, universities included activities in distance learning can be implemented where possible; the only activities allowed are those connected with the internship of medical professions.</li> </ul>	
	<ul> <li>All the school trips, educational visits, and exchange programs of schools of all grades are suspended.</li> </ul>	
	<ul> <li>Home working, where possible, can be adopted by all employers towards their employees while the emergency is active.</li> </ul>	
	<ul> <li>All activities such as restaurants, bars, pubs, cafés, ice- cream shops and pastry shops are suspended. It is allowed only the home delivery service, always respecting the security health rules.</li> </ul>	
	<ul> <li>Only the following activities are allowed: supermarkets, food shops, groceries, bakeries, pharmacies, newsagents, book shops, pet food shops, tobacconists, clothes shops for kids.</li> </ul>	
	<ul> <li>Industrial activities are re starting and offices are reopening</li> </ul>	
	<ul> <li>In all the above-mentioned activities, it is mandatory to respect the security health regulations.</li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
	All in person service delivery are restarting	
Jamaica	<ul> <li>Island wide curfew in place from 8 pm - 6 am until further notice</li> <li>As of May 4, social distancing order imposed</li> <li>All inbound passenger flights are closed until further notice</li> <li>Entry ban in place for all travelers by air and sea until April 19</li> <li>Visitors who have been to China are subject to a 14-day quarantine</li> <li>Visitors returning the China who were granted landing privileges ad show symptoms will be immediately put into isolations</li> <li>Outbound flights and all-cargo related flights are permitted</li> <li>Any non-cities who has been in France, Germany, Spain, Iran, Italy, Korea, Singapore, and the UK in the last 14 days will not be permitted entry</li> <li>Immigration government offices are closed until June 1</li> <li>Schools are closed until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Some local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Japan Phased re- opening to begin May 25	<ul> <li>May 26 - State of Emergency has been lifted</li> <li>All schools within the 7 prefectures remain closed</li> <li>Entry and travel ban has been placed on any individuals entering into Japan who have traveled directly from or have visited any impacted country within 14 days until further notice, entry may be granted for exceptional circumstances</li> <li>Foreign nationals who have Chinese passports issued in Hubei or Zhejiang Province are subjected to travel/entry bans</li> </ul>	Asian Tigers:  Fully operational and providing all services  Following all WHO recommended protocols  May experience delays in sea and air shipments  Relo Network Asia:  Following all WHO recommended protocols  All offices are open  School visits may be permitted in some areas

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All individuals traveling into Japan must undergo a 14- day self-quarantine at a designated location and refrain from the use of public transportation</li> </ul>	<ul> <li>Home finding is permitted, some landlords are still taking precautions</li> </ul>
	<ul> <li>Single and multiple-entry visa stamps issued up until March 20 by the Japanese consular authorities in the Schengen area (26 member states) of Europe, Ireland, Andorra, Iran, the U.K., Egypt, Cyprus, Croatia, San Marino, Vatican City, Bulgaria, Monaco and Romania will be deemed void and re-application will be necessary</li> <li>Temporary visitor privileges under the visa waiver program are suspended</li> </ul>	<ul> <li>Relo Japan:</li> <li>Following all WHO and local government protocols</li> <li>Work from home policies in place</li> <li>Conducting "active questioning" of all inbound assignees and transferees to determine if they have visited or have had direct contract with any parties who have visited affected areas or in the last 14 days</li> <li>Team members conducting in person meetings will carry hand sanitizer, practice social distancing, wash hands and wear face masks when available</li> <li>Virtual support maybe offered in lieu of in-person meeting to anyone who has been exposed or has traveled to a foreign land within the last 14-days</li> <li>Silk Relocation:</li> <li>Following all WHO and local government protocols</li> <li>Orientation and settling-in services may be available in some locations</li> <li>Home finding: recommend postponing until post mandatory quarantine period upon arrival in Japan</li> </ul>
		School Visits/Tours: suspended until schools reopen
Luxembourg	<ul> <li>Government has ordered a FULL shutdown/quarantine of the country</li> <li>Schengen borders are closed until April 19</li> <li>All schools are closed until April 20, with an extension possible</li> </ul>	<ul> <li>Dwellworks:</li> <li>Remains open for essential services</li> <li>Following all WHO recommended safety and hygiene protocols</li> <li>Property viewings are NOT allowed</li> <li>Move-ins are still allowable</li> <li>Corporate housing:</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
		<ul> <li>Teams are completing enhanced cleaning and sanitizing at checkout prior to new check-in</li> <li>New reservations and cancellations are being handled on a case by case basis</li> <li>Corporate housing remains a viable option for locations where assignees are unable to move into their long-term housing as well as where hotels have, or will be, closed</li> </ul>
Macau	<ul> <li>Entry ban in place for all "non-local" residents and non-resident workers from outside of Macau</li> <li>Schools are closed until mid-April</li> </ul>	Relo Network Asia:  Following all WHO recommended protocols School visits are not currently allowed
Malaysia Phased re- opening began on May 4	<ul> <li>Recovery Movement Control Order in place nationwide, until August 31</li> <li>Currently in the 6<sup>th</sup> phase of the Recovery Movement Control Order</li> <li>As of May 4, almost all economic sectors and business activities may resume business but must follow all SOPs for COVID-19 as set forth</li> <li>7 states have announced that they will not be implementing the above re-opening on May 4 but will continue the current order until a date to be determined</li> <li>All mass gatherings (religious, sport, social or cultural), business and houses of worship will be closed with the exception of supermarkets, public markets, sundry and convenience shops that sell daily essentials</li> <li>All foreigners are banned from entering the country</li> <li>Any Malaysians returning to the country must undergo health checks and a 14-day quarantine</li> <li>All outside movement is restricted by the government and enforced by the army</li> <li>All pre-schools, government and private schools including daily schools, residential schools, international schools, religious centers and other primary, secondary</li> </ul>	Asian Tigers:  Fully operational - received permission to re-open as of May 4 following all guidelines  In-office staff will be split in two and alternate days in office; all staff will return to office on June 15  Relo Network Asia:  Following all WHO recommended protocols  Office is closed and staff is working from home  All accompanied services are suspended  All school visits/tours are suspended until further notice  Silk:  Due to the Movement Control Order in place, all employees will be working from home until further notice  Employees will be able to continue liaising with assignees and consultants via emails and phone calls.  All services and programs (orientation, settling-in, home finding and school visits) are postponed until the time the Movement Control Order is lifted

Country	Government Regulations/General Information	Partner Specific Info
	and pre-university institutions as well as all public and private institutions of higher learning and skills training institutions nationwide are closed until further notice	<ul> <li>Pick-ups or deliveries of documents services are suspended as runner/dispatch services are also affected by this Order</li> </ul>
	<ul> <li>All government and private sector premises will cease operating, with the exception of premises involved in the provision of essential services such as water, electricity, energy, telecommunications, post, transportation, irrigation, oil, gas, fuel and lubricants, broadcasting, finances, banking, health, pharmacies, fire and rescue, prisons, ports, airports, security, defense, public cleansing, retail and food supply.</li> </ul>	<ul> <li>Voerman:         <ul> <li>Adhering to all WHO and local government protocols for health and hygiene (gloves, masks, hand washing and social distancing)</li> <li>Fully operational with all staff currently working from home, where possible</li> <li>All meeting, trainings and education programs have been postponed until further notice</li> <li>In agreement with our customers and partners, premove survey will be performed through video/phone survey or postponed to later dates</li> <li>Our crews will not shake hands with the customer</li> <li>Our crews will maintain social distance of 1.5 meters from each other</li> </ul> </li> <li>Closely monitoring all shipments/initiated moves to ensure local regulations are being met and keeping continuous communication with the move initiator (Aires)</li> </ul>
Mexico Phased approach to re-opening announced May 19 with details to follow	<ul> <li>Sanitary Emergency has been lifted even though cases continue to increase with almost all states with the exception of one being considered "red zones"</li> <li>U.S./Mexico land border closure extended until August 20; only essential travel permitted</li> <li>Passengers and flight crew members arriving in Mexico will be just to health screenings and potential quarantine</li> <li>Travelers entering by land will be subject to temperature and health checks and may be denied entry</li> <li>Cross-border trade and regular commuters is allowed</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Some local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All electoral, censuses, and surveys are postponed until further notice</li> <li>The government has suspended all but essential activities; essential activities and personnel will be identified by individual agency heads</li> </ul>	<ul> <li>Continues with all administrative responsibilities         (welcome calls, market info exchange, answering         questions, planning future moves)</li> <li>Continued communication with all partners/assignees</li> </ul>
	<ul> <li>Southern border closed and no entry to Guatemala or Belize</li> <li>Schools are closed</li> </ul>	Trafimar:  All office staff is working remotely Following all government and WHO safety protocols Video surveys continue Available for all services, quotes, etc. Warehouses remain open and are receiving shipments
Myanmar Lockdown has been lifted	<ul> <li>Airports remain closed as of August 4, but government has not yet announced an extension of the closures; anticipated that airport closures will remain in effect until September 30</li> <li>Airports are officially closed until July 31, but it is expected that they may remain closed until September 30</li> <li>Government has lifted the lockdown, but safety protocols are still in place</li> <li>Gatherings of 5 or more people are not permitted until further notice</li> <li>All borders are closed, only Myanmar citizens being allowed to enter and required to self-quarantine for 14 days</li> <li>Airports are closed to all flights, only rescue and cargo planes are accepted and require DCA approval</li> <li>All foreign nationals are required to provide laboratory evidence of the absences of COVID-19 infection, issued within no more than 72-hours prior to flight</li> <li>All foreign nationals will be subject to a 14-day quarantine upon arrival</li> </ul>	Asian Tigers  Following all WHO recommended protocols  All staff is now back and working from the office  Delivery and packing have resumed  Air shipments are only allowed on a weekly basis  Relo Network Asia:  Following all WHO recommended protocols  All school visits/tours are suspended until further notice  All remaining services are business as usual

Country	Government Regulations/General Information	Partner Specific Info
	All schools remain closed	
Netherlands Easing of restrictions began May 11	<ul> <li>Beginning Wed., August 5, wearing a mask is mandatory for anyone aged 13 or older in busy public places in Amsterdam &amp; Rotterdam, including in streets and shops; fines will be imposed for non-compliance</li> <li>As of July 6, most restrictions have been lifted with the expectation that everyone will continue to follow the recommended protocol for safety. Social distancing remains expected from everyone at all times</li> <li>Working from home and staying at home as much as possible remains the norm</li> <li>Always keep 1.5 meters distance, this does not apply for people in one household</li> <li>Wash hands regularly</li> <li>Sneeze into your sleeve</li> <li>Use paper tissues</li> <li>When there are symptoms, you stay at home and your family members stay at home too</li> <li>Events where singing and shouting would occur (super spreading events like football) are not allowed</li> <li>Discotheques and night clubs remain closed</li> <li>NL is following the European Member States agreement on gradual and partial lifting of the EU travel ban</li> <li>May 11 ALREADY ESTABLISHED</li> <li>Primary schools and childcare facilities have re-opened 50%.</li> <li>Children up to 12 years of age were allowed to play outside and go to their sport clubs for trainings</li> <li>Sport training outside were allowed again, keeping the 1.5 meters distance</li> <li>Professionals who work in close personal contact like dentists, physiotherapists, hairdressers were allowed to work again</li> </ul>	DeHaan:  95% of staff working from home, with the remainder in the office handling documentation and paperwork  Following all WHO recommended protocols for safety  Fully operational and working within country regulations  All surveys are being done virtually if needed/requested  Air shipments remain limited due to the capacity issues  Any delay or change in service will be communicated immediately to Aires  Dwellworks:  Offices are open with staff working from home  Virtual services being offered since in-person meetings are banned  Eres Relocation:  Remote services being offered via telephone, email, FaceTime, Internet, etc. if required/requested  School finding/tours are starting to become available as schools re-open  Local orientation tours are still prohibited  All field consultants will:  Will wear masks and gloves  Will carry hand sanitizer and use frequently throughout the day  Will not make any type of physical contact during initial greeting/meeting

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Libraries re-opened</li> <li>June 1 ALREADY ESTABLISHED</li> <li>Testing will be available for everyone with symptoms</li> </ul>	- Where practical, consultants will meet customers at the property vs. riding in a car together or taking public transport
	<ul> <li>Secondary schools re-open per June 2</li> <li>Restaurants, bars, and cafe's re-open, but should have no more than 30 people inside excluding staff, always at 1.5 meters distance</li> <li>Museums, theatres, cinemas re-open with no more than 30 people inside, excluding staff</li> <li>Discotheques, party pubs etc. stay closed</li> <li>Sport clubs stay closed, for now</li> <li>Public Transport will be available at 40%, only for necessary travel. Using a mouth mask is mandatory when using public transport, avoid traffic hours as much as possible</li> </ul>	<ul> <li>Will request the minimal number of family members attend property visits</li> <li>EuroHome:         <ul> <li>Following all guidelines for hygiene and health as advised by the National Institute for Public Health and Environment</li> <li>EuroHome offices remain open with employees working from home, with a handful within the office</li> <li>Limited real estate agents and third-party vendors</li> <li>Due to limited partner operations, delays and even cancellations in services may be experienced</li> </ul> </li> </ul>
	June 8 ALREADY ESTABLISHED  Primary schools re-open 100%  After school hours childcare re-open	<ul> <li>Supermarkets, pharmacies, health centers, emergency centers and bands remain open at this time</li> </ul>
	<ul> <li>June 15 ALREADY ESTABLISHED</li> <li>Higher education institutions re-open</li> <li>Elderly care homes will be open for family visitors</li> <li>Travel to 17 EU (Schengen) countries allowed CODE YELLOW</li> <li>Travel to and from UK, Denmark, and Sweden CODE ORANGE (2 WEEKS QUARANTAINE)</li> <li>Travel outside EU not encouraged and only when essential CODE ORANGE (2 WEEKS QUARANTAINE UPON RETURN)</li> <li>NL is following the extended EU entry ban for non-essential travel to July 1, 2020. It concerns a restriction for all non-essential travel of persons from third countries to Europe (all EU member states, all Schengen members</li> </ul>	<ul> <li>Adhering to all WHO and local government protocols for health and hygiene</li> <li>Fully operational with all staff currently working from home, where possible</li> <li>All meeting, trainings and education programs have been postponed until further notice</li> <li>In agreement with our customers and partners, premove survey will be performed through video/phone survey or postponed to later dates</li> <li>Our crews will not shake hands with the customer</li> <li>Our crews will maintain social distance of 1.5 meters from each other</li> <li>Closely monitoring all shipments/initiated moves to ensure local regulations are being met and keeping</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	and the UK) with the aim to prevent the spread of the COVID19	continuous communication with the move initiator (Aires)
	<ul> <li>July 1</li> <li>Travel restrictions have been lifted for the following countries: Algeria, Australia, Canada, Georgia, Japan, Montenegro, Morocco, New Zealand, Rwanda, Serbia, South Korea, Thailand, Tunisia, and Uruguay</li> <li>The following categories of people will be exempted from travel restrictions:         <ul> <li>EU citizens (including the UK) and their family members</li> <li>Residents of Norway, Iceland, Switzerland, Liechtenstein, Andorra, Monaco, San Marino, and the Vatican</li> <li>Long-term EU residents and their family members</li> <li>Travelers with an essential function or need, as listed in the Recommendation</li> <li>Holders of Dutch long-stay visa</li> </ul> </li> <li>Gatherings of 30 people will be stretched to allowing 100, all keeping the 1.5 meters distance</li> <li>Public sanitary area's re-open (sauna, sport clubs etc.)</li> </ul>	
New Zealand	<ul> <li>A Level 4 lockdown for a minimum of 4 weeks has been put in place for all with the exception of essential services which includes moving services</li> <li>14-day self-isolation required for anyone entering the country</li> </ul>	<ul> <li>New Zealand Van Lines Ltd.</li> <li>All operations services involving packing, deliveries, surveys, etc. are suspended due to the Level 4 lockdown and the non-essential status of shipping</li> <li>All staff are working remotely and are available for assistance with rates, customs, etc.</li> <li>Main warehouses remain operating on a limited basis for receiving of import containers and storage</li> <li>Shipments can still be customs and quarantine cleared for storage</li> </ul> Transworld:

Country	Government Regulations/General Information	Partner Specific Info
		<ul> <li>Staff is working remotely and available for scheduling, rates, customs, storage, etc.</li> <li>Operationally still able to collect import containers from the port and unload them into depot</li> <li>Woburn International:         <ul> <li>Continues to be "business as usual"</li> <li>Following all health &amp; hygiene guidelines</li> </ul> </li> </ul>
Nicaragua	<ul> <li>Any suspected cases subject to 10-day quarantine</li> <li>Screening measures and mandatory health forms/declarations in place at airports</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Some local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Panama	<ul> <li>24-hour curfew and quarantine in place for entire country</li> <li>Gender-based system has been imposed: Women may leave their homes Monday, Wednesday, and Friday; Men may leave their homes Tuesday, Thursday, and Saturday; only allowed to travel for essentials and only 2 hours/day on allowable days</li> <li>No one is allowed to go out on Sundays</li> </ul>	<ul> <li>LARM:</li> <li>Home office will maintain all communication and assistance to clients</li> <li>Following all recommended health and hygiene protocols</li> <li>Cancelling or postponing all non-essential meetings</li> <li>All people entering the country will be required to self-quarantine for 14 days</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All commercial flights to/from Panama are currently suspended; cargo &amp; relief flights are allowed</li> <li>All borders are closed until June 22</li> </ul>	All public establishments are closed including bars, restaurants, parks, sports facilities, and non-essential government offices  All public gatherings whether as sign religious, or general.
	<ul> <li>No tourists are allowed to enter the country, only nationals or residents</li> </ul>	All public gatherings whether social, religious, or general entertainment are cancelled
	<ul> <li>Schools are closed until further notice</li> <li>All non-essential government offices (including</li> </ul>	<ul> <li>All schools are closed, including administrative offices, virtual learning in place</li> </ul>
	immigration), and public establishments were ordered closed until May 23	<ul> <li>Supermarkets and pharmacies are limiting number of people allowed to enter, be prepared for wait times and lines</li> </ul>
		<ul> <li>Public and private buildings are restricting the entrance of non-residents</li> </ul>
		Premier Destination Services:
		Following all WHO recommended protocols
		<ul> <li>All staff working from home</li> </ul>
		<ul> <li>Local (face to face) services are temporarily on hold</li> </ul>
		<ul> <li>Services, when available and applicable, will be provided virtually</li> </ul>
		<ul> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> </ul>
		<ul> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> </ul>
		<ul> <li>Continued communication with all partners/assignees</li> </ul>
Paraguay	<ul> <li>Mandatory quarantine now in place with the exception</li> </ul>	Premier Destination Services:
	of essential personnel until May 25  All visitors are subject to a 14-day quarantine regardless of origin; fines imposed if not followed  All flights out of Paraguay bayes stopped	Following all WHO recommended protocols
		<ul> <li>All staff working from home</li> </ul>
		<ul> <li>Local (face to face) services are on hold</li> </ul>
	<ul><li>All flights out of Paraguay have stopped</li><li>All borders are closed</li></ul>	<ul> <li>Services, when available and applicable, will be provided virtually</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	Schools are closed, with virtual learning in place until     December 2020	<ul> <li>Continues to accept authorizations into the region, although local (face to face) assistance is on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> </ul>
Peru	<ul> <li>Government has declared a national emergency with a mandatory general quarantine and curfew through June 30Gender-based system has been lifted, curfew imposed from 9 pm – 4 am</li> <li>All borders are closed and all passenger transport by air, sea, land, and river is suspended until June 30</li> <li>Schools are closed, virtual learning in place</li> <li>All international flights are suspended until further notice</li> <li>Immigration offices are closed until further notice</li> </ul>	<ul> <li>SIM:</li> <li>Following all WHO recommended health protocols</li> <li>Has received approval for their Operating Permit and are fully functional, offering all services (pre-move surveys, packing, customs clearance, delivery &amp; storage)</li> <li>Employees are working partially from home and office</li> <li>Surveys being handled virtually or by phone</li> <li>Can receive and service quotes</li> <li>Premier Destination Services:</li> <li>Following all WHO recommended protocols</li> <li>All staff working from home</li> <li>Local (face to face) services are temporarily on hold</li> <li>Services, when available and applicable, will be provided virtually</li> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
Philippines Phased approach to re-opening to begin May 16	<ul> <li>As of August 4, Manilla will again be placed under Modified Enhanced Community Quarantine (MECQ) until August 18</li> <li>During this time there will be no public transportation, no domestic flights, very limited international flights</li> <li>Travel inbound will be controlled (official travel and returning Filipinos)</li> <li>Offices will be on skeletal workforce, with all other working from home</li> <li>Manila will continue General Community Quarantine effective until July 31</li> <li>Quarantine passes are no longer required and almost all industries and government offices are allowed to operate up to 75% with the exception of amusement and other businesses which require mass or large gatherings of individuals</li> <li>National Capital Region (including Manila) is now under a General Community Quarantine effective June 1</li> <li>A quarantine pass is no longer required</li> <li>Government and almost all industries can now operate up to 75% except for amusement and mass gatherings</li> <li>Public transportation, including the metro train and railways, will now be allowed to run at 50% capacity</li> <li>Modified Enhanced Community Quarantine will begin on May 16 with the following new regulation for movement &amp; quarantine in place:         <ul> <li>Movement within each zone for obtaining essential services is now permitted</li> <li>Movement within each zone for work purposes is permitted</li> <li>Selected manufacturing and processing plants may open up to a maximum of 50% workforce</li> <li>Logistic services (cargo, warehousing, trucking, freight forwarding and shipping lines) are permitted</li> </ul> </li> </ul>	Asian Tigers:  Returned to skeletal crew in office with all others working from home until August 18  Asian Tiger Milan is now open as all logistic service providers are now allowed to resume business.  Staff currently working from home when applicable  Shipment of goods is allowed, with shipment allowed to be cleared and store warehouses but cannot be delivered to residence.  Entrance to buildings, condominiums, and villages remains prohibited  Surveys will continue to be handled virtually until further notice  Relo Network Asia:  Following all WHO recommended protocols  Office is closed and staff is working from home  All accompanied services are suspended  School visits/tours are suspended  Silk:  Following all WHO and country protocols  Due to the mandatory government quarantine all employees are working from home  All appropriate prevention and hygiene protocols will be followed  All in person services are postponed – orientation, settling-in, home finding and school visits – until the quarantine is lifted

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Entry/return of work pass holders and depending into the country is not allowed during the lockdown period</li> <li>All physical classes remain suspended</li> </ul>	
Poland	<ul> <li>Office State of Epidemic Emergency declared</li> <li>All foreign nationals are banned from entering the country</li> <li>All domestic flights have been cancelled</li> <li>Immigration service, both consular and local will have limited services</li> <li>All restaurants, clubs, bars, churches, and non-essential businesses are closed</li> <li>Closed Polish consulates in India, Ukraine, Russia, Italy, and China</li> </ul>	
Portugal Phased re- opening began May 4	<ul> <li>Portugal has entered Phase 3 of reopening but with specific restriction from July 1-July 14</li> <li>New measures were published for the period of July 1-July 14         <ul> <li>State of Calamity will remain in place for 19 parishes in Greater Lisbon; residents only allowed to leave home for work, shopping, sports and family member assistance, public gatherings will be limited to 5 people</li> <li>State of Contingency will be in effect in the other parishes of Lisbon (public gatherings will be limited to 10 persons, shops must close by 8 pm, supermarkets by 10 pm; no alcoholic sales after 8 pm are not permitted</li> <li>State of Alert will be in effect for the remainder of the country; public gatherings will be limited to 20 people</li> </ul> </li> <li>Masks or face shields must be worn in closed spaces</li> <li>Social distancing to be maintained</li> <li>Consumption of alcohol in public spaces is not allowed (other than bars and restaurants)</li> </ul>	eres Relocation services:  Staff will be working from home and offices  Face to face property visits, check-ins/check-outs and lease signings are now possible  Will provide in person services when possible following all eres safety protocols put in place:  Will wear masks and gloves  Will carry hand sanitizer and use frequently throughout the day  Will not make any type of physical contact during initial greeting/meeting  Where practical, consultants will meet customers at the property vs. riding in a car together or taking public transport  Will request the minimal number of family members attend property visits  Offering remote services via telephone, FaceTime, etc. for those not wishing to meet in person

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Fines may be imposed in cases where individual fail to comply with the measures</li> </ul>	<ul> <li>School finding/tours remain prohibited until further notice</li> </ul>
	<ul> <li>Borders are to progressively reopen during June and July:</li> </ul>	Orientation tours remain prohibited until further notice
	<ul> <li>Disembarkation from cruise ships are not allowed</li> <li>All the nonresident third-country nationals travelling from Portuguese speaking countries, in Brazil (only from</li> </ul>	<ul> <li>Assignees/transferees will be informed of any restrictions or impact to services, expected delays or waiting times and offered remote solutions where possible</li> </ul>
	S. Paulo and Rio), and USA, must show on departure, a	<ul> <li>Medical center registrations will be prioritized</li> </ul>
	COVID-19 negative test, done in the previous 72 hours, from 2nd July. Nationals and residents traveling from Portuguese speaking countries, Brazil (only S. Paulo and Rio), and USA, are allowed to do the test in Portugal, on arrival, at their own expense (from 2 <sup>nd</sup> July	<ul> <li>Will notify the Aires consultant when traditional accompanied services cannot be provided as well as provide regular updates</li> </ul>
	to 15 <sup>th</sup> July)	Premier International:
	<ul> <li>Travel to Portugal is only allowed from the above countries for Portuguese citizens, legal residents and</li> </ul>	<ul> <li>Services may be limited or delayed depending on location</li> </ul>
	for professional, study, family reunion, health, or	<ul> <li>Air shipments remain limited due to the capacity issues</li> </ul>
	humanitarian purposes and according to the principle of reciprocity (up to $15^{th}$ July).	<ul> <li>Any services which are required to be rescheduled will be reported to the customer</li> </ul>
	- The land border with Spain reopened from 1st July.	
	<ul> <li>All the flights to and from EU (and Schengen) countries and UK are resuming.</li> </ul>	
	<ul> <li>Remain suspended most of the flights from and to non-European Union countries, with some exceptions (S. Paulo and Rio in Brazil, EUA, and other countries</li> </ul>	Voerman:
	under bilateral agreements), up to 15 <sup>th</sup> July.	Adhering to all WHO and local government protocols
	<ul> <li>Flights from the following countries are resuming, for all purposes, assuming the principle of reciprocity.</li> </ul>	for health and hygiene (gloves, masks, hand washing and social distancing)
	o Argelia	<ul> <li>Fully operational with all staff currently working from home, where possible</li> </ul>
	o Corea do Sul	<ul> <li>All meeting, trainings and education programs have been postponed until further notice</li> </ul>
	<ul><li>o Marrocos</li><li>o Tunisia</li><li>o China (if reciprocity is given)</li></ul>	<ul> <li>In agreement with our customers and partners, pre- move survey will be performed through video/phone survey or postponed to later dates</li> </ul>
	5 5 (ii. 100)pi 0011/ 10 gi. 011/	Our crews will not shake hands with the customer

Country	Government Regulations/General Information	Partner Specific Info
	Most schools remain closed  Phased Reopening:	Our crews will maintain social distance of 1.5 meters from each other
	<ul> <li>As of May 4, Portugal began the plan to move from a declared state of emergency to a state of calamity, retaining restrictions such as compulsory isolation for sick people, forbidden meetings with more than 10 persons, 5 Pax/100 sqm in closed spaces, and social distancing to be maintained (2m)</li> </ul>	<ul> <li>Closely monitoring all shipments/initiated moves to ensure local regulations are being met and keeping continuous communication with the move initiator (Aires)</li> </ul>
	May 4:	
	<ul> <li>Mandatory use of masks, hygiene, and cleaning measures in public transports (restrictions on number of passengers 2/3), closed spaces, schools (except nursery and primary schools)</li> </ul>	
	<ul> <li>Professional activity – Work remotely whenever possible</li> </ul>	
	<ul> <li>Public Offices are open by appointment</li> </ul>	
	<ul> <li>Shops up to 200 sqm open, bookshops, libraries, health and beauty shops, hairdressers, individual outside sports, etc.</li> </ul>	
	May 18:	
	<ul> <li>Shops up to 400 sqm, some shopping centers, as long only 400 sqm will be used, museums and monuments, have opened</li> </ul>	
	<ul> <li>Restaurants and coffee shops are open at 50% capacity</li> </ul>	
	<ul> <li>Nurseries (with family support option), High Schools and other training actions</li> </ul>	
	June 1:	
	<ul> <li>Professional activity – Work remotely, whenever possible, work in the office by groups and shifts</li> </ul>	
	<ul> <li>All public services, cinemas, theatres, showrooms will open by end of June</li> </ul>	
	<ul><li>Nurseries, Kindergartens</li></ul>	

Country	Government Regulations/General Information	Partner Specific Info
Puerto Rico Soft reopening in place as of May 29	<ul> <li>Allow gatherings up to 20 people outdoors</li> <li>Professional football has restarted</li> <li>All shops have re-opened, including shopping centers</li> <li>July 1: <ul> <li>Public services will get back to normal</li> <li>New measures go into effect</li> </ul> </li> <li>Stay at home orders have been lifted</li> <li>Nationwide curfew in place from 7 pm – 5 am</li> <li>Grocery stores and pharmacies may stay open until 8 pm; deliveries until 10 pm</li> <li>Schools closed until further notice</li> <li>All non-essential businesses are closed</li> <li>All government offices are closed including immigration offices until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Qatar Phased approach to re-opening in place as of May 15	<ul> <li>Public transportation is now available with the exception of the metro which remains closed</li> <li>Malls/retails shops are open but with limited hours and occupancy; temperature check required upon entry; masks are mandatory</li> <li>Social distancing and masks are compulsory</li> <li>Government offices and embassies remain closed</li> <li>Restaurants are now open with social distancing norms in place. Home delivery is recommended.</li> <li>Entertainment centers remain closed</li> <li>All schools remain closed until further notice</li> </ul>	<ul> <li>Writer:</li> <li>All offices are open</li> <li>All appropriate prevention and hygiene protocols being followed</li> <li>Packing &amp; delivery services will continue</li> <li>Virtual surveys are being offered in lieu of in-home visits</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Entry to the State of Qatar will only be allowed for Qatari nationals, who will be required to enter quarantine for a period of 14 days</li> <li>Incoming travelers will be required to quarantine for 14 days in a government approved hotel</li> </ul>	
Russia	<ul> <li>Moscow residents have been ordered to self-isolate.</li> <li>A digital pass system has been put into place in Moscow; anyone traveling by any means other than foot will be required to have a specialized digital pass in order to travel, even to work</li> <li>As of March 18, the entry of foreigners into Russia will be suspended including tourists as well as employees of foreign embassies, consulates, international organizations, and their family members</li> <li>Letters of invitations, visas and work permits will be suspended until further notice exceptions will be made for the following:         <ul> <li>Crews of sea and river vessels, aircraft, and international trains; members of official delegations, persons who have diplomatic, official, or ordinary private visas issued in connection with the death of a close relative</li> <li>Foreigners permanently residing in the Russian Federation (holders of PRP)</li> <li>Persons who transit through air checkpoints</li> </ul> </li> <li>Effective 18 March, the Ministry of Internal Affairs of Russia suspends filing of documents, as well as issue of invitations to enter the Russian Federation for work and study purposes, as well as work permits and permissions to employ foreign workers</li> </ul>	Intermark:  Staff, where possible, are currently working from home  Adhering to all WHO and local government protocols for health and hygiene (gloves, masks, hand washing and social distancing)  IWM:  Fully operational  Air shipments remain limited due to the capacity issues  Make experience delays or limitation of services depending on location  Following all WHO and local government protocols  Voerman:  Adhering to all WHO and local government protocols for health and hygiene (gloves, masks, hand washing and social distancing)  Fully operational with all staff currently working from home, where possible  All meeting, trainings and education programs have been postponed until further notice  In agreement with our customers and partners, premove survey will be performed through video/phone survey or postponed to later dates  Our crews will not shake hands with the customer  Our crews will maintain social distance of 1.5 meters from each other

Country	Government Regulations/General Information	Partner Specific Info
		Closely monitoring all shipments/initiated moves to ensure local regulations are being met and keeping continuous communication with the move initiator (Aires)
Saudi Arabia Easing of restrictions to begin May 15	<ul> <li>As of July 1, in order to assist with the country's economic loss, the government has imposed a 15% VAT (value added tax) on almost all goods and services provided within the country, including household goods shipments</li> <li>Government has ordered all non-essential private sector employees to work from home</li> <li>Airports are open, with limited flights</li> <li>Immigration offices are now open for online services for renewals only; offices remain closed for new visas and work permits</li> <li>Embassies and non-essential government offices remain closed</li> <li>All travelers into Saudi must undergo a 14-day quarantine in a government approved hotel and subject to medical check-ups</li> <li>Banks are now open</li> <li>Schools remain closed, virtual learning in place</li> <li>Restaurants are now open with social distancing norms in place; home delivery is recommended</li> <li>Entertainment centers remain closed</li> <li>Malls are open with strict social distancing norms; temperature checks upon entry and masks are mandatory</li> <li>Public transportation remains closed; taxis are available</li> <li>Overland travel into Saudi is restricted to commercial vehicles only</li> </ul>	Writer:  All offices are open Packing & delivery services will continue All appropriate prevention and hygiene protocols being followed Virtual surveys are being offered in lieu of in-home visits  Move One: All offices are open and fully functioning Following all recommended safety protocols Virtual surveys are being offered instead of in-person surveys
Singapore	<ul> <li>As of August 3, testing regime will apply to all incoming travelers</li> </ul>	Asian Tigers:

Country	Government Regulations/General Information	Partner Specific Info
Easing of restrictions via a phased approach to begin June 8	<ul> <li>Mandatory 14-day quarantine (referred to as SHN – stay home notice) can be served either at home or at a designated SHN facility where charges will apply</li> <li>Official travel with Safe Travel Pass will be exempted from quarantine (SHN)</li> <li>As of July 19, due to the resurgence of the virus, travelers entering Singapore from Victoria (Australia), Hong Kong, or Japan, are excluded from the green lane arrangement</li> <li>Green lane arrangement has been established with six regions in mainland China. Official travel with Safe Travel Pass will be exempt from quarantine.</li> <li>As of June 19, the country will enter into phase 2 of the gradual re-opening over 3-phases</li> <li>As of June 17, long-term pass holders (with valid approval letter for entry) entering the country from Australia, Brunei, Hong Kong, Japan, Macao, Mainland China, South Korea, Taiwan &amp; Vietnam and who stayed in these countries and territories in the last consecutive 14 days prior to their entry will be allowed to serve their required Stay-Home Notice (SHN) at home, tenanted</li> </ul>	<ul> <li>Skeletal crew of managers and team leaders working remotely to support all communications</li> <li>Following all WHO recommended protocols</li> <li>Packing and delivery services can now resume but may be limited as some building and condominium complexes are declining move applications to enter the complex due to the Building &amp; Construction Authority requesting/urging residents not to move during the circuit breaker</li> <li>Surveys will be offered both in-person and virtually</li> <li>All scheduled packing and delivery dates impacted are being reviewed</li> <li>All shipment en route to Singapore should be able to enter port and be customs cleared but deliveries may need to be rescheduled</li> <li>Physicals survey which are currently scheduled will be offered a virtual move survey instead, if customer is comfortable</li> <li>Due to countrywide restrictions air shipments are limited</li> </ul>
	<ul> <li>resident or hotel (at their own cost)</li> <li>As of June 17, all other travelers aside from those mentioned above will have to serve their SHN in designated SHN facilities (chargeable @\$\$2,000+GST 7%)</li> <li>All travelers entering will be tested for COVID-19 at their own cost</li> <li>Working with several countries to establish "green" lands for business and official travel, will being with China on June 8</li> <li>As of June 8, lockdown restrictions are gradually being lifted in phases</li> <li>Entry will be subject to immigration/health/isolation requirements</li> </ul>	<ul> <li>The Family Movers:         <ul> <li>Staff is moving to work from home where possible and will be available for questions, scheduling, etc.</li> <li>Surveys – physical surveys have stopped; offering virtual surveys via Whatsapp; if assignee prefers to wait until the end of the lockdown in May, they will be rescheduled to that time</li> <li>Packing &amp; delivery is now allowable; limited to no more than 4 crew in the residence at any point in time.</li> <li>Goods In-transit–still considered an essential service due to the need to clear the FCL containers</li> <li>Deliveries – deliveries are approved until April 9, pending further exemption approval; relevant condo MCSTs can still exercise their private rights to refute us</li> </ul> </li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All new and existing work pass holders and their depending must obtain an entry approval from the Ministry of Manpower before entering Singapore</li> </ul>	entry and checks would be made in advance with them
	<ul> <li>As of April 20, the government has extended all Circuit Breaker restrictions through June 1st</li> <li>Moving services (physical surveys, packing &amp; delivery) continued to be ALLOWED and ARE considered an essential business!</li> <li>As of April 21, all schools, including higher education institutions, will be closed now until June 1</li> <li>As of April 21, all non-essential business must close until June 1</li> <li>Masks are mandatory when going out</li> <li>Stay at home orders in place with an exception for essential employees and services</li> <li>Only 1 person per household may go out for necessities</li> <li>Schools are closed until further notice, virtual learning in place</li> <li>Strategic economic sectors and global supply chain will not be disrupted</li> <li>All travelers arriving into Singapore must submit a health declaration via SG Arrival Card (SGAC) e-services 3 days prior to their arrival into Singapore. Upon arrival, all work pass holders and dependents will be placed in selfisolation in a dedicated facility (not their home). Permanent residents and long-term pass holders entering Singapore will be issues a 14-day stay home notices; while those returning from mainland China will be issues a 14-day quarantine and will need to submit proof of where they are staying</li> <li>No entry/return of work pass holders and dependents, with exception of essential services (e.g., healthcare, transport) will be permitted</li> <li>All new and existing work pass holders and their dependents MUST get an entry approval from Singapore</li> </ul>	Relo Network Asia:  Following all WHO recommended protocols  Business remains as usual  Service delivery continues following governmental regulations limiting in-person contact until May 4  Schools are closed; tours by apt. only and may need to be done virtually  Some landlords and properties are restricting property viewing  Silk Relocations:  Work from home measures in place  Following all WHO recommended protocols  In person orientation/settling-in programs will be suspended until June 1, some services may still be available virtually  Property viewings and meetings with landlords will cease until June 1  School tours and in person meetings are suspended until June 1  Virtual tours, videography or photography will be utilized when available for viewing both properties and schools

Country	Government Regulations/General Information	Partner Specific Info
	Authority before they commence their journey into the country, obtained by the employer in Singapore (the In-Principal Approval on the work pass in NOT an approval for entry into Singapore).	
South Africa Phased approach to re-opening to be announced May 18	<ul> <li>National State of Disaster declared</li> <li>Borders are closed to all foreign nationals from high-risk countries including Italy, Iran, South Korea, Spain, Germany, United States, United Kingdom and China</li> <li>Government has cancelled all visas to visitors from these countries and previously granted visas are "hereby revoked"</li> <li>35 of their land ports and 2 of their seaports are closed</li> <li>Schools and university are closed until April 13</li> <li>Gatherings of more than 100 individuals and mass gatherings to celebrate upcoming public holidays are cancelled</li> </ul>	<ul> <li>intouch relocations:</li> <li>High-intensity screening will take place for travelers from Portugal, Hong Kong, and Singapore</li> <li>All non-essential domestic and international travel should be avoided unless deemed business necessary</li> <li>Social distancing is in place</li> <li>Hygiene protocols are in place in all offices</li> </ul>
South Korea	<ul> <li>As of April 1, the government will enforce a 2-week mandatory quarantine for all travelers regardless of nationality or origin of flight until further notice</li> <li>All inbound passengers are subject to install a "home quarantine safety protection" app on their cell phone</li> <li>All inbound passengers will be required to conduct self-diagnosis tests through the app during their 2-week quarantine</li> <li>The new quarantine rules apply to both foreign residents as well as short-term visitors</li> <li>If an inbound passenger does not have a residence in South Korea, the government will provide a designated residential facility for quarantine and will charge KRW 100,000/day</li> <li>Visitors without symptoms must complete the following in order to depart the airport to begin their self-quarantine period: fever checks, submit a clear Health Condition Declaration form; provide address &amp; contact information</li> </ul>	Asian Tigers     Fully operational and providing all services     Following all WHO recommended protocols     May experience delays in sea and air shipments Interways Korea Relocation:     Continues to follow mandates put in place by the South Korean government     Offices remain open and business as usual continues

Country	Government Regulations/General Information	Partner Specific Info
	for their accommodations; and download a smartphone app that will allow them to input their symptoms for 14 days post arrival  Visitors with symptoms will be tested for COVID-19 at the airport.  If positive – will be quarantined at one of the government designated hospitals  If negative – they may leave the airport and proceed with their mandatory quarantine  As of March 27, all passengers from the U.S. will be required to self-isolate at home for 14 days  Entry ban, regardless of nationality, continues for all visitors from the Hubei Province, China; and all visitors using passports issued from the Hubei Province, China  Separate quarantine required regardless of nationality for all visitors from China, Hong Kong, Macau, Japan, Italy, Iran, France, Germany, Spain, UK, Netherlands, Dubai and Moscow and anyone who visited Europe in the past 2 weeks	
Spain Phased de- escalation plan proposed	<ul> <li>As of July 20, officials recommend all Barcelona citizens and it surrounding areas stay home as much as possible and only go outdoors for emergency reasons such as working if not able to work from home, medical visits, elderly car.</li> <li>Gyms in the area are closed again</li> <li>Gatherings are limited to 10 individuals now</li> <li>As of July 9, the region of Catalonia has made the use of face masks mandatory in public for all individual over five years of age due to a surge in new cases</li> </ul>	eres Relocation services:  All staff will continue working from home until further notice  Operational but following all government guidelines  In-person business activity will be conducted as allowable  All NIE appointments are suspended in Barcelona in consequence of the fact that government offices are closed

Country Government Regulations/General Information	Partner Specific Info
Country  Government Regulations/General Information  - Anyone who is caught without a mask – even when social distancing can be observed – faces a €100 fine  - Officials have imposed a lockdown on residents in Lledia (Catalonia), banning anyone from entering or leaving except for work  • State of National Alarm was lifted as of June 21  • As of June 21, individuals entering Spain from abroad no longer need to observe a 14-day quarantine  • All borders have been re-opened as of June 21  • Government offices and services have reopened  • Mandatory use of masks in public; fines of 100€ will apply  • The use of mases for children aged 3-6 years is recommended  • Majority of schools remain closed  • Government has proposed a new phased de-escalation plan with 4 phases with a regional approach:  • All areas of Spain have surpassed the initial 3 phases.  • All areas of Spain are now operating in the "New Normality" (Phase 4)  • "Ne use of masks is compulsory for everybody, except children below 6 years, in public spaces (indoors and outdoors) if keeping the security distance of 1,5 meters is not possible. In case of non-compliance, fines from 100€ will apply.  • The use of masks for children aged 3 – 6 years is recommended.  • Sanitary and health inspections will take place in the	<ul> <li>Services involving public institutions may be delayed or unavailable due to closures, reduced staff or limiting the number of individuals within a building</li> <li>Offering electronic lease signings, temporary living bookings, check-ins, virtual guidance on move out/move in inspections contactless key handover, virtual property tours, etc.</li> <li>Assignees/transferees will be informed of any restrictions or impact to services, expected delays or waiting times and offered remote solutions where possible</li> <li>School finding/tours, orientation tours, town hall registrations, immigration registrations remain prohibited</li> <li>Medical center registrations will be prioritized wherever possible</li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Prevention and hygiene measures will be applied in the work environment: re organization of job positions in the offices, establishment of shifts at work, to avoid crowded offices.</li> </ul>	
	<ul> <li>Meetings of up to 20 people may take place in private homes as well as in the street, keeping the security distance of 1,5 meters.</li> </ul>	
	<ul> <li>Restaurants may open outside terraces to 75% capacity.</li> </ul>	
	<ul> <li>Bars may open and it is allowed to seat in the bar, keeping the security distance of 1,5 meters.</li> </ul>	
	<ul> <li>Weddings are allowed, indoors and outdoors, to a maximum of 150 guests in outdoors venues and 75 guests in indoors venues.</li> </ul>	
	- Swimming pools will reopen but only 30% capacity.	
	<ul> <li>Beaches will reopen, keeping the security distance of 1,5 meters.</li> </ul>	
	- Professional sports competitions will resume.	
	<ul> <li>Hotels and tourist lodgings can re-open including communal areas.</li> </ul>	
	- Night clubs are not allowed to open.	
	<ul> <li>Shopping centers may open but only 40% capacity in common areas and 50% capacity in the shops.</li> </ul>	
	- All shops in size may open but only 50% capacity.	
	- Streets markets will re-open but only to 50% capacity.	
	<ul> <li>Cinemas, theaters, music halls and monuments may open but only 50% capacity (pre-booking).</li> </ul>	
	- Zoos and Aquarium may open but only 50% capacity.	
	<ul> <li>Cultural activities in libraries and museums are allowed, but only 50% capacity.</li> </ul>	
	<ul> <li>Outdoors sports are allowed all day, without time limitation.</li> </ul>	
	- Active and nature tourism, max 20 people per group.	

Country	Government Regulations/General Information	Partner Specific Info
St. Maarten Phased re- opening in place for businesses	<ul> <li>Group classes are allowed, to a maximum of 20 students, keeping the security distance of 1,5 meters.</li> <li>Universities will reopen, as well as some school courses, when parents cannot care about their children.</li> <li>Driving Schools will reopen.</li> <li>Some elderly residences will allow visits.</li> <li>Trade Fairs are allowed to a maximum of 80 attendees.</li> <li>Casinos, recreative rooms, and betting shops, may open but only 50% capacity, guaranteeing a disinfection of the material, every 2 hours.</li> <li>Children activities will be allowed, with a maximum of 200 children outdoors and 80 children indoors.</li> <li>State of Emergency declared, with restrictions being eased from lockdown to a curfew from 8 pm – 6am until further notice</li> <li>Visitors from the USA, Canada, EU, UK, and Ireland are banned</li> <li>Visitors who have been to one of the following countries within the last 21 days are banned from entry: China, Germany, Hong Kong, Iran, Italy, Japan, Korea, Macao, Singapore, or Spain</li> <li>Immigration government offices are now open but by appointment only</li> <li>Schools are closed until August</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities  Continued communication with all partners/assignees
Switzerland Phased re- opening to begin May 11	<ul> <li>As of July 10:</li> <li>Trains and buses are now operating on a normal schedule/timetable. Recommended to avoid peak travel time if possible and practice distancing. Face masks are mandatory at all times.</li> <li>All shops are open but must adhere to limited capacities</li> <li>Masks are recommended at all times</li> </ul>	ACR International Mobility:  All preventive actions and protocols by WHO and the Confederation are in place  All move coordinators will be working remotely  Physical home visits are restricted and cannot be arranged until further notice

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All public and private events up to 1,000 people may take place as long as all rules are following and contact tracing is in place</li> </ul>	<ul> <li>Geneva has requested all companies to stop working on-sites as of March 20, including the handling of packing and delivery jobs until further notice</li> </ul>
	<ul> <li>Entry is now permitted if coming from Schengen/EFTA region or the UK.</li> </ul>	<ul> <li>All clients/customers will be notified of any delays or need to reschedule</li> </ul>
	region or the UK.  Third country national workers (Non-EU/EFTA) are able to enter with appropriate documentation on assignment (excluding those coming in for short term training, non-essential business meetings or holidays)  Travelers arriving from other countries will face quarantine periods  Airports are now open but with very limited flight offerings for intercontinental travel  Phased re-opening to begin on May 11  May 11: schools providing compulsory education, all shops, restaurants (4 people/table; tables must be 2 meters apart), sport activities (no competitions) and fitness centers/gyms can re-open  May 11: borders may open but only to all family reunification  May 11: EU/EFTA permits already submitted will start to be processed  June 6: Botanical gardens, zoos, theaters, cinemas, pools, campsites leisure, disco and nightclubs can reopen  June 8: competitive sports may resume  June 8: EU/EFTA new permit application will be	Keller Swiss Group: Following all recommended preventive actions and protocols  All staff and crew must follow protocols for washing of hands, hand sanitizer, no handshake rule, maintain social distances, etc. Recommended that customer have a dedicated bathroom while on-site Only one passenger allowed in our vehicles at a time; must be seated in the back, right seat All cars are sanitized after every passenger Virtual tours are available in lieu of in-person meetings Air shipments remain limited due to the capacity issues  Packimpex: Currently offering flexible work options (work from home) for employees while remaining fully operational Following all WHO and local government protocols Will continue to offer virtual services as needed or desired
	<ul> <li>accepted</li> <li>June 15: entry via car or air from Schengen/EFTA &amp; UK is now permitted</li> </ul>	
	June 24: Public and private events can take place for up to 1,000 people, if following all rules and contract tracing is in place	

Country	Government Regulations/General Information	Partner Specific Info
Taiwan	<ul> <li>July 6: third country national workers (non-EU/EFT) will be able to enter with appropriate documentation on assignment (those attending short term training or non-essential business meetings for the holidays are NOT permitted to enter)</li> <li>August 31: events in excess of 1,000 people may resume</li> <li>Entry by car from France, Germany, Italy, and Austria have been restricted to residence, citizens and people transiting the country</li> <li>No other travel into or out of the country has been restricted</li> <li>All public and private can take place but are limited to 300 people</li> <li>Public transportation is open with reduced schedules</li> <li>14-day quarantine required for anyone entering or returning to the country on a work pass and their dependents</li> <li>As of May 4, masks must be worn in public, fines will be issued</li> <li>Foreign nationals have been banned, with exemptions granted to Alien Resident Certificate holders, personnel on diplomatic business and those who can prove they are fulfilling commercial or contractual obligations</li> <li>Anyone permitted to enter the country must observe a 14-day quarantine</li> <li>Social distancing measures have been put in place, recommending a distance of 1.5 meters from one another in an indoor environment and 1 meter in outdoor environments</li> </ul>	Asian Tigers  Fully operational and providing all services Following all WHO recommended protocols May experience delays in sea and air shipments Shippers should arrive at least 14 days in advance of the scheduled delivery date in order to meet the 14-day quarantine required prior to be able to accept delivery of their goods  Relo Network Asia: Following all WHO recommended protocols Business remains as usual School tours are available Home finding services available For those individuals entering the country, all programs will begin after the required 14-day quarantine period
Tajikistan	<ul> <li>Citizens an foreigners who were recently in China, Iran, Italy, Republic of Korea, Afghanistan, France, Spain,</li> </ul>	Intermark:

Country	Government Regulations/General Information	Partner Specific Info
	Sweden, Switzerland, Great Britain, Norway, the Netherlands, Germany, Belgium, Denmark or the U.S.A. will be placed in a 14-day quarantine upon arrival in Tajikistan	<ul> <li>Office is currently open and observing all WHO recommendations for health &amp; hygiene safety protocols (gloves, masks, hand washing and social distancing)</li> <li>Staff, where possible, are currently working from home</li> </ul>
Thailand	<ul> <li>As of July 1, passenger aircraft will be allowed to land/take off, pass through or over Thailand as long as passengers fit the following criteria: <ul> <li>Thai nationals.</li> <li>Persons with exemption or persons being considered, permitted, or invited by the Prime Minister, or the head of responsible persons accountable for resolving state of emergency issues to enter the Kingdom, as necessary. Such consideration, permission or invitation may be subject to specified conditions and time limits.</li> <li>Non-Thai nationals who are a spouse, parents, or children of a Thai national.</li> <li>Non-Thai nationals who hold a valid certificate of residence, or permission to take up residence in the Kingdom.</li> <li>Non-Thai nationals who hold a valid work permit or are allowed to work in the Kingdom, including their spouse or children.</li> <li>Carriers of necessary goods subject to immediate return after completion.</li> <li>Crew members who are required to travel into the Kingdom on a mission and have a specified date and time for return.</li> <li>Non-Thai nationals who are students of educational institutions approved by Thai authorities, including the parents or guardians of the students.</li> <li>Non-Thai nationals who are in need of medical treatment in Thailand, and their attendants. However, this shall not include medical treatment for COVID-19.</li> </ul> </li> </ul>	Asian Tigers  Fully operational and providing all services  Following all WHO recommended protocols  May experience delays in sea and air shipments  Due to the lockdown in Phuket, unable to conduct moves into or out of the island  Pacific Orientation Relocation Services:  Following all WHO regulations for health, hygiene, and safety  Thai nationals returning to Thailand will be required to present a "fit to fly" health certificate and a certifying letter from Royal Thai Embassy, Thai Consulate Office or Ministry of Foreign Affairs, Kingdom of Thailand  Relo Network Asia:  Following all WHO recommended protocols  Business remains as usual for in-country residents but services for those traveling into the country will be postponed  In-person school tours have been discontinued until further notice  Silk Relocations:  No handshaking  Orientation/settling-in programs will suspend visitation to the following places (only drive-by's will be conducted): Hospitals/Medical Facilities

Country	Government Regulations/General Information	Partner Specific Info
Trinidad & Tobago	<ul> <li>Individuals in diplomatic missions, consular affairs, international organizations, government representatives, foreign government agencies working in Thailand, or individual in other international agencies as permitted by the Ministry of Foreign Affairs, including their spouse, parents, or children.</li> <li>Non-Thai nationals who are permitted to enter the Kingdom under a special arrangement with a foreign country. As of May 31, the State of Emergency Decree has been extended until July 1.</li> <li>All incoming passenger flights have been banned until June 30, negating any previously approved inbound flights. Exceptions to this ban will be made for: state and military aircraft; emergency landing; technical landings without passengers disembarking; humanitarian, medical; repatriation flights and cargo planes</li> <li>Schools are closed</li> <li>All passengers, including transit, will be screened upon entry</li> <li>Home quarantine in place for all individuals until May 23</li> <li>All borders are closed</li> <li>All airports are closed until further notice</li> <li>Any individual who has been to or transited through China, regardless of nationality, will not be allowed entry until 14 days after departure from China</li> <li>Schools are closed until September, virtual learning in place</li> <li>All retailers will work on a condensed schedule must close by 6 pm daily</li> </ul>	- Wet Markets - Overcrowded locations such as shopping districts - School visits/tours cannot be conducted due to school closings  • Where possible, have masks available for transferees/assignees  • Where possible, hand sanitizers will be available for transferees/assignees  • Where possible, hand sanitizers will be available for transferees/assignees  • Temperature checks for our staff (including Field Consultants and Agents) vehicles are disinfected prior to pick up  • DSP to proactively communicate above measures during briefing call to ensure no issues arise  Premier Destination Services:  • Following all WHO recommended protocols  • All staff working from home  • Local (face to face) services are temporarily on hold  • Services, when available and applicable, will be provided virtually  • Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  • Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)
Turkey	<ul> <li>As of April 4, all cities, including Istanbul, have been placed under quarantine</li> </ul>	Asya Nakliyat:

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Entry and exit into all cities have been barred with the exception of the transport of essential supplies</li> <li>Schools are currently closed</li> <li>Curfews have been imposed for those over 65 and under 20 years of age</li> <li>Flight suspension in placed to all infected countries</li> <li>Masks are now mandatory for all</li> <li>Public transportation has been reduced and hours of operation restricted</li> <li>Forbidden to sit side by side, even in private vehicles, with police checks and enforcement</li> <li>Fines will be given to those not obeying the rules</li> </ul>	<ul> <li>Fully operational</li> <li>Following all WHO recommended protocols</li> <li>Air shipments remain limited due to the capacity issues</li> <li>May experience delays in sea shipments</li> <li>Bedel:         <ul> <li>Following all country and WHO recommended/necessary protocols</li> <li>Staff is working from home</li> <li>Operational and conducting business as normal as much as possible</li> </ul> </li> </ul>
UAE (United Arab Emirates) Easing of restrictions & re-opening has begun	<ul> <li>Effective June 23, UAE residents are allowed to re-enter or exit the country</li> <li>UAE residents returning must obtain a return approval, which is carried out by Dubai's General Directorate of Residency and Foreigners Affairs through a direct link with airports</li> <li>Effective July 7, UAE will begin to allow foreign visitors into Dubai but the must either produce proof of a negative PCR test (within the last only 96 hours) or pass a PCR test at the airport in order to clear immigration</li> <li>All citizens and residents will have to undergo a PCR test upon arrival at Dubai airports</li> <li>Anyone (foreigner or resident) testing positive will be quarantined for 14 days, with travelers bearing the costs of treatment and isolation</li> <li>Dubai has lifted their curfew to 10 pm to 6 am</li> <li>Everyone within the UAE can move freely during the day but must follow restrictions:         <ul> <li>Follow social distancing</li> <li>Masks are mandatory if outside of home</li> </ul> </li> </ul>	<ul> <li>Writer: <ul> <li>All offices are open</li> <li>All appropriate prevention and hygiene protocols being followed</li> <li>Packing &amp; delivery services will continue</li> <li>Virtual surveys are being offered in lieu of in-home visits</li> </ul> </li> <li>InTouch Relocations: <ul> <li>Following all WHO and local government protocols</li> <li>Skeletal team will return to office with the majority of staff working from home</li> <li>In-person meetings are suspended</li> <li>In-person handovers are now allowable (tenant, agent, consultant &amp; landlord may attend)</li> <li>Will resume home search services; however due to social distance regulations will need to ride in separate vehicles and must wear masks at all times</li> <li>School visits are still not possible due to closures</li> </ul> </li></ul>

Country	Government Regulations/General Information	Partner Specific Info
United Kingdom	<ul> <li>No more than three passengers permitted in a car</li> <li>Cafes &amp; restaurants may open but at 30% capacity</li> <li>Family gatherings limited to 5 people, including during Ramadan</li> <li>Outdoor activities limited to 3 people, up to 2 hrs./day</li> <li>May now grocery shop up to 3xs/week</li> <li>Malls are re-opened to everyone, with strict social distancing norms. Temperature is checked upon entry.</li> <li>Non-essential businesses (including restaurants) may open but limited to 30% of team; requires daily temperature checks, masks &amp; social distancing</li> <li>Schools remain closed</li> <li>Government offices are open with limited services</li> <li>Everyone is encouraged to work from home as much as possible</li> </ul>	Settling-in services remain difficult but can provide guidelines and remote services  BTR:  Offices and warehouses remain open and fully
Phased re- opening to begin May 13	<ul> <li>Individuals are recommended to stay home as much as possible</li> <li>Limit contact with other individuals</li> <li>Airports remain open but with limited/restricted flights</li> <li>Public transportation within London has been greatly reduced</li> <li>All non-essential travel is discouraged</li> <li>As of May 13, workers who cannot work from home may return to work but those who can work from home should continue to work from home whenever/wherever possible</li> <li>Real estate and letting agents can return to work with the following guidelines:         <ul> <li>Agents are permitted to visit homes to take photos/videos for marketing purposes</li> </ul> </li> </ul>	<ul> <li>Preventive measures are in place and include monitoring of body temperature, masks, gloves when servicing shipments and handwashing</li> <li>Anticipate some delays in scheduling/routing of land/sea/air transportation due to government guidelines and restrictions</li> <li>Any delays will be communicated</li> <li>CORT:</li> <li>Enhanced process and frequency used to clean furniture before and after each rental, with special attention to touch points such as chairs, hard surfaces, light switches, etc.</li> <li>Conforming to all local regulations and laws regarding the process of cleaning tableware, dishes, linens, etc. which includes the use of industrial sanitizers within our machines</li> </ul>

<ul> <li>Virtual viewings are still encouraged but in person viewings are permitted if social distancing is adhered to</li> <li>Viewings cannot take place if either those viewing the property or those currently living in the property are symptomatic or self-isolating</li> <li>Viewings should take place by appointment only and</li> </ul>	<ul> <li>Facilities and warehouses are frequently being cleaned with appropriate and recommended sanitizers</li> <li>All employees are following CDC recommended personal health and hygiene practices</li> </ul>
should only involve members of a single household  Household goods packing, shipping, and delivery has resumed  Food production, construction, manufacturing, logistics, distribution, and scientific research may resume  This does not include hospitality work, including pubs, restaurants, cinemas, or non-essential retailers  Childcare providers such as nannies and childminders can return to work if they are able to follow social distancing rules  Masks/face coverings are recommended when in enclosed public spaces or on public transport  Public transportation should be avoided whenever possible  Unlimited exercise is now allowed including playing sports outside with members of the household  Individuals may meet outside with one person outside of their household but must follow social distancing rules  As of April 16, the country-wide shelter in place for all	<ul> <li>DT/Gosselin: <ul> <li>Operations are now open within England with full staff in place</li> <li>Following all government protocols for in-person meetings</li> <li>Any delays in services will be communicated to Aires</li> </ul> </li> <li>Dwellworks: <ul> <li>Offices are open with some staff still working from home</li> <li>Face to face meetings will resume but with the option of virtual assistance still available for those who require or request same</li> <li>Home search and property viewings are now allowable</li> <li>Face to face meeting protocols are in place and will adhere to all social distancing regulations including the requirements of separate vehicles and the use of masks</li> <li>FAQ and protocol document developed and will be distributed to all customers to ensure adherence to all safety protocols</li> </ul> </li> <li>EMS: <ul> <li>All office staff working from home</li> <li>Office operations will continue to operate with business continuity worldwide and service client's day to day needs/requirements</li> <li>Continues to accept new bookings and operate within all local government guidelines</li> <li>All removal services are now available across England</li> </ul> </li> </ul>

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Public transportation within London has been greatly reduced</li> <li>All non-essential travel is discouraged</li> </ul>	<ul> <li>Video surveys will continue to be offered</li> <li>In-person survey may also be completed</li> <li>All delays or reschedules will be communicated to customers</li> </ul>
		<ul> <li>Gerson Relocation:</li> <li>Continues to be operational with staff working from home when possible</li> <li>Following all WHO protocols to ensure the safety of staff &amp; customers</li> </ul>
		<ul> <li>Relocation Support Services:         <ul> <li>All staff members are working remotely and continue to operate as normal</li> <li>Will deliver service remotely whenever possible, including tenancy negotiation, lease review, settling-in; orientations, viewings, utility set up, guidance on phone and Internet services, bank accounts and doctor registration</li> <li>Accompanied services such as home finding, and orientations may still take place when the status of the assignee allows; when not possible, virtual services will be offered</li> <li>Departure and contract renewal/extension services can continue</li> </ul> </li> </ul>
United States Phased re- opening occurring based on individual states	<ul> <li>Each individual state is re-opening based on their individual phased approach with varying degrees of progress based on infestations</li> <li>For state specific information please go to the following website and select the state from the drop down:         https://www.usa.gov/state-health     </li> </ul>	

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Global Level 4 Travel Alert – Do Not Travel in effect for U.S. The Department of State advises U.S. citizens to avoid all international travel (<a href="https://travel.state.gov/">https://travel.state.gov/</a>)</li> <li>Encourage individuals to register with the Smart Traveler Enrollment Program (STEP) available online and is free. Allows friend, family and coworkers to locate each other in emergencies (<a href="https://step.state.gov/step/">https://step.state.gov/step/</a>)</li> </ul>	
Uruguay	<ul> <li>All visitors arriving from impacted countries must self-quarantine for 14 days</li> <li>All flights from EU have been suspended</li> <li>Borders with Brazil and Argentina are closed</li> <li>Schools are closed until further notice</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols  All staff working from home  Some local (face to face) services are temporarily on hold  Services, when available and applicable, will be provided virtually  Continues to accept authorizations into the region, although local (face to face) assistance may be on hold  Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)  Continued communication with all partners/assignees
Uzbekistan	<ul> <li>All air and rail traffic from/to foreign countries has been suspended</li> <li>Special fights will be organized for foreigners needing to leave the country of those returning home</li> <li>Any citizen returning from a foreign land will be placed in a 14-day quarantine</li> </ul>	Intermark:  Office is currently open and observing all WHO recommendations for health & hygiene safety protocols (gloves, masks, hand washing and social distancing)  Staff, where possible, are currently working from home
Venezuela	<ul> <li>A nationwide quarantine has been put in place until June 12</li> <li>Mandatory use of facemasks in place</li> <li>Borders are closed</li> </ul>	Premier Destination Services:  Following all WHO recommended protocols All staff working from home Local (face to face) services are on hold

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>All flights from Europe, Colombia, Panama, and the Dominican Republic have been cancelled for at least 30 days</li> <li>Anyone with a suspected case of COVID-19 will be subject to a 30-day quarantine</li> <li>Schools are closed for the remainder of the year</li> </ul>	<ul> <li>Services, when available and applicable, will be provided virtually</li> <li>Continues to accept authorizations into the region, although local (face to face) assistance may be on hold</li> <li>Continues with all administrative responsibilities (welcome calls, market info exchange, answering questions with our partners/assignees, planning future moves, etc.)</li> <li>Continued communication with all partners/assignees</li> </ul>
Vietnam Phased re- opening has been implemented	<ul> <li>Foreign "experts" are now allowed to fly into the country with prior approval. Process is difficult and complicated with only 1,500 being allowed entry with a waiting list of 25,000 currently.         <ul> <li>If granted entry, a 17-day quarantine is required</li> </ul> </li> <li>Social distancing directives have been eased, with workers being allowed to return to work</li> <li>All visas are currently suspended and will deny entry to any travelers from the UK and the 26 Schengen countries, including those that have visited or transited through those country in the last 14 days.</li> <li>The government has suspended visa on arrival for all foreign nationals except for those on official or diplomatic trips. Those who currently hold visas to enter Vietnam will need to undergo screening and may be quarantined when entering the country</li> <li>There is a travel ban on travelers with travel history to mainland China, except for those on official or diplomatic missions</li> <li>All travelers coming to or traveling within Vietnam will be required to submit a health declaration upon arrival. Passengers can fill out this declaration at the airport or submit it online</li> </ul>	Asian Tigers  Fully operational and providing all services Following all WHO recommended protocols May experience some delays in sea and air shipments  ReloPrime Following all WHO recommended protocols Offices remain closed with all working from home  Relo Network Asia: Following all WHO recommended protocols Business remains as usual School tours have been discontinued until further notice Remaining services continue to be business as usual  Silk Relocation: Following all WHO and government protocols Face-to-face meetings are prohibited

Aires Partner Updates: COVID-19 -Coronavirus

Country	Government Regulations/General Information	Partner Specific Info
	<ul> <li>Those that are assessed to have symptoms of the epidemic will be transferred to designated health facilities for isolation</li> </ul>	<ul> <li>All services which include face to face services have been postponed, including home finding, orientation and settling-in</li> </ul>
	Schools remain closed	<ul> <li>School tours are unavailable due to closures</li> </ul>

The data provided above is not considered legal advice and is subject to change. All rules, processes, and decisions are made at the discretion of the relevant government authorities and are outside of Aires' control. Please consult with an Aires specialist if further information is needed.