

UTILIZATION DATA & SPACE MANAGEMENT PLATFORM

Background

A nationally-recognized university needed a new technology platform to facilitate room reservations, track utilization data, and provide business intelligence with respect to its existing real estate assets and student behaviors. The university's requirements included: providing access via its native infrastructure, accommodating a variety of asset types/uses, and capturing necessary data.

Core Functionality

- Utilization tracking of all assets down to the seat level
- Advance reservation and on-demand access capabilities (update, change, and cancel)
- Data to support contact-tracing protocols
- Business intelligence reporting to drive future space decisions
- Strict data privacy compliance
- Integration with the university's student ID system
- Customized communication and service



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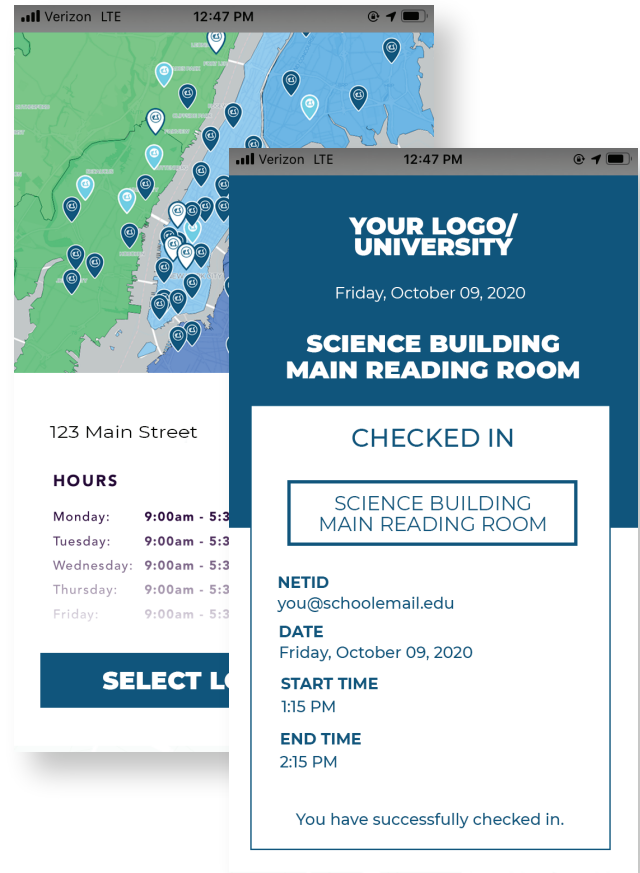
Solution

KettleSpace built a customized technology system to simplify the university's space management process, including seat reservations and data collection to support contact tracing. The new application delivered a unique administrative interface and a user-friendly mobile app (iOS and Android) for a simplified student reservation experience. Using SSO, the KettleSpace solution met data privacy compliance requirements.

While building the product, KettleSpace gathered input and feedback across the university ecosystem, including stakeholders from the student affairs, facilities, technology, change management, and communications departments.

The customized launch product included a full suite of features, such as: calendar integration, reservation notifications, contactless QR code check-in and checkout, automatic seat assignments across thousands of seats, and utilization reporting.

Initial adoption of the app exceeded the university's expectations, leading to an expanded engagement.



Find out how KettleSpace can help your organization
with your space management needs.

Contact us: Business@KettleSpace.com