# GivingTuesday Communications Timeline

To avoid the stress of last-minute GivingTuesday preparation, we put together a timeline with key milestones you should hit leading up to the day:

### **August**

#### - Begin planning your campaign

Start by reviewing results from last year's GivingTuesday, then set goals for this year.

**Tip:** Consider making this goal public and part of the campaign, especially if you don't have a match.

**Ex.** Raise enough to provide XXX meals. Provide vaccinations for XXX pets in the shelter. Provide 5,000 books to children in need.

#### Will your campaign have a match? If so, consider these sponsors:

**Companies that you work with** during other times of the year. GivingTuesday is a great campaign to have their name/logo included on emails, donation forms and other promotions.

**Major donors** who generally give large year-end gifts. Ask if their gift could be used to help you raise more money by serving as a match on GivingTuesday.

## September - October

#### - Refine your goal

Once you've determined your goal, begin developing content and gathering resources, like photos, that support that goal.

#### - Consider segmentation

Will you send the same ask to last year's GivingTuesday donors, your lapsed donors and your new donors? If not, begin developing strategic messaging for each target audience.

Tip: Have a suppression plan in place for donors once they've made a gift.

#### October - November

#### Develop creative

Start designing, writing and building your assets. This includes emails, lightboxes, homepage takeovers, paid ads and organic social posts.

**Tip:** Make the day feel special! There's a deadline on GivingTuesday – use that to create a sense of urgency in your messaging.



#### Two weeks before

- Finalize, test and approve creative

Make any last-minute fixes and review all messaging.

#### One week before

- Begin promoting your campaign

Share your campaign goal or match amount and remind donors that GivingTuesday is approaching. Educate donors about the day and share the impact that their gift will make.

### On GivingTuesday

Thank your donors

Don't forget to send a thank-you email to donors who support your cause on GivingTuesday! For major donations, have a team prepared to make personal thank-you calls to anyone who donates over a certain amount.

Keep your donors updated

Are you close to meeting your goal and need extra support to get you there? Let your donors know!

## After GivingTuesday

Create a plan to retain GivingTuesday donors

How will you form relationships with new donors who give on GivingTuesday? Have a marketing plan in place to steward donors and ask for a second gift.

- Review successes and failures

We know year-end is busy, but plan time either before or after the new year to review what went well and what you can work on for next year.

