

Refunds Policy for 2021 Conference - Reunion

Covid-19 Refunds Policy

If the New Zealand Government institutes an alert level to the effect that this conference cannot be held on 21st and 22nd October 2021, then The Gap 2014 Limited shall cancel the conference. Should this occur, registrants shall receive a refund equal to the total ticket price paid. Any refunds applicable to travel and accommodation shall be managed by registrants directly with the providers of those services.

If, due to New Zealand Government travel restrictions, registrants are unable to travel to the Conference, The Gap 2014 Limited shall refund such registrants the total ticket price paid.

All such refunds shall be paid within 10 working days of notice of cancellation.

General Refunds Policy

Notwithstanding our Covid 19 Refunds Policy, general refunds relating to cancellations less than 10 days prior to the event, shall not be permitted.