

Shifts in consumer demand paired with changes within factories this past 18+ months to accommodate social distancing guidance disrupted labor and production for manufacturers as well as their suppliers. There are raw material shortages everywhere. Products coming from overseas are experiencing unprecedented port delays, many anchored off the coast waiting weeks or even months for a spot to open up to unload (which is also taking longer due to labor shortages). As a result, we are proactively placing orders for product that does not arrive as anticipated, either because suppliers simply do not have enough product to meet the demand or because of labor challenges in getting product to us.

We are having ongoing, informed conversations with our distributor partners to help us better understand and anticipate potential shortages coming down the road. In turn, we are taking what we know and using that information to seek alternative solutions to suit the needs of our residents ahead of time.

Because of the continued instability in our supply chain, we may be required to make last-minute changes to our menus from time to time based on product availability. In addition, favorite a la carte may be intermittently unavailable. The shortages and delayed shipments we have experienced and anticipate will continue may cause menus to change periodically, but will never prevent us from providing guests with quality meals they enjoy.

We are grateful for your continued patience and grace as we work through these supply chain issues. As our team has proven during the past year and a half, we remain committed to providing exceptional care for your loved ones in all areas of their life, including mealtime.

If you have any questions and/or concerns, please reach out to our team by phone at xxx-xxxx or via email at emailaddresshere@somewhere.com.