

Guest Goals Worksheet

When someone visits your home, you want a certain experience for your guest. You might clean your home, prepare food or light candles. We even talk about making people feel “at home.” Hospitality is a part of the Christian life.

When newcomers visit your church, what do you hope they say? Think? Feel? How can you help them feel “at home” in your congregation?

Describe what you want for those who visit your church and/or specific ministry area.

I HOPE OUR GUESTS THINK:

I HOPE OUR GUESTS FEEL:

I HOPE OUR GUESTS EXPERIENCE:

I HOPE OUR GUESTS (LIST A PREFERRED ACTION):

I HOPE THEY DON'T NOTICE:

Now that you have defined some of the preferred behaviors, thoughts and feelings of a guest, examine the ways you have addressed those goals. This could include:

- Processes
- Volunteer involvement/training
- Communications methods
- Environments on campus
- Specific attention to detail

How has your church provided for these goals? Be specific.

WE ADDRESS THIS BY:

WE ADDRESS THIS BY:

WE ADDRESS THIS BY:

WE ADDRESS THIS BY:

IF YOU LISTED SOMETHING HERE, HOW COULD THIS BE ADDRESSED?